

Wonderful as always

★★★★★ by Jan Hayward on 2016-07-24

Wonderful as always

NPS:

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At this practice our dog received the most thorough physical exam he's ever received. The doctor was very knowledgable and addressed all of our concerns while being consciencous of cost. Highly recommend!

★★★★★ by Adam Roberts on 2016-07-07

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Amazing staff... Very supportive

★★★★★ by Yuli Iniguez on 2016-06-30

Amazing staff... Very supportive

NPS:

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Dr. Jeffrey is the kindest, most compassionate veterinarian ever. It's easy to love cats and dogs, but the care that he provided to my beloved chicken, Esther, was beyond compare. He gave me hope!

★★★★★ by Jennifer English on 2016-06-27

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NPS:

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Dr Jeffries was very professional and explain everything fully. He took a lot of time to answer all my questions.

★★★★★ by Pete Dacquisto on 2016-06-26

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NPS:

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The best and most helpful all the time in every way..

★★★★★ by Stephanie Konecoff on 2016-06-26

The best and most helpful all the time in every way..

NPS:

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The Best!! The Staff is outstanding - they treat your pet like "family".

★★★★★ by Curtis Thompson on 2016-06-22

The Best!! The Staff is outstanding - they treat your pet like "family".

NPS:

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Always treated well by all staff members!

★★★★★ by Brian Tilles on 2016-06-22

Always treated well by all staff members!

NPS:

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Dr. Jeffrey was great and was really gentle while handling my bird, I'm definitely going to be seeing him again with my other bird.

★★★★★ by Rachel Gallardo on 2016-06-22

Dr. Jeffrey was great and was really gentle while handling my bird, I'm definitely going to be seeing him again with my other bird.

NPS:

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They take good care of my large breed dog and he loves to go there as well.

★★★★★ by Ana Yamagata on 2016-06-20

They take good care of my large breed dog and he loves to go there as well.

NPS:

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Excellent service, wonderful staff!

★★★★★ by Patricia Evans on 2016-06-20

Excellent service, wonderful staff!

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Friendly, professional service. Groomer, Mike, was able to give our westie a great summer haircut, even though "Scout" was an unwilling customer.

★★★★★ by Patrice Tait on 2016-06-17

Friendly, professional service. Groomer, Mike, was able to give our westie a great summer haircut, even though "Scout" was an unwilling customer.

NPS:

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I was happy that "Buddy" got a clean bill of health. Seeing Dr Carlson and her expertise of care helps my happiness. I know she is there for all issues I have to face with a "Senior" pet.

★★★★★ by Jeanne Therese on 2016-06-16

I was happy that "Buddy" got a clean bill of health. Seeing Dr Carlson and her expertise of care helps my happiness. I know she is there for all issues I have to face with a "Senior" pet.

NPS:

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We had a very nice visit and were very satisfied with the results.

★★★★★ by Charles DiCarlo on 2016-06-15

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NPS:

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I love Village Park. Really is a great place with the most phenomal groomer ever Carla Johnson. I love my vet Dr. Carlson. We r so fond of the front desk staff, as well the gals go out of their way to accomate us! Zachy uostsirs is the best! She's so professional & loves my dog. I have never had such good things to say all around about a vet facility, staff, & grooming till I set foot in Village Park Animal Hospital. You all have made my move to the desert an easy one. The Maestro my Havanese comes first in this household. I only seek top notch care. We love you guys.

★★★★★ by Danielle Urcis-Benchimol on 2016-06-13

I love Village Park. Really is a great place with the most phenomal groomer ever Carla Johnson. I love my vet Dr. Carlson. We r so fond of the front desk staff, as well the gals go out of their way to accomate us! Zachy uostsirs is the best! She's so professional & loves my dog. I have never had such good things to say all around about a vet facility, staff, & grooming till I set foot in Village Park Animal Hospital. You all have made my move to the desert an easy one. The Maestro my Havanese comes first in this household. I only seek top notch care. We love you guys.

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From the minute I stepped into the door with my puppy Brooklyn, I was given the best possible service and care. I really appreciate the friendly and efficient staff and the bright, comfortable waiting area. This was our first introduction to Dr. Geoffrey and he is just amazing! He took his time to fully understand the needs and issues with my puppy, and he was both thorough and thoughtful. He truly took an interest in Brooklyn and rather than address the immediate symptoms, he made sure that we looked at the big picture in establishing a good healthy strategy for her. My positive experience went even further, when Dr. Geoffrey took the time to follow up and take my calls with the additional questions that I have had over the past ten days.

★★★★★ by Karen Ulshafer on 2016-06-11

From the minute I stepped into the door with my puppy Brooklyn, I was given the best possible service and care. I really appreciate the friendly and efficient staff and the bright, comfortable waiting area. This was our first introduction to Dr. Geoffrey and he is just amazing! He took his time to fully understand the needs and issues with my puppy, and he was both thorough and thoughtful. He truly took an interest in Brooklyn and rather than address the immediate symptoms, he made sure that we looked at the big picture in establishing a good healthy strategy for her. My positive experience went even further, when Dr. Geoffrey took the time to follow up and take my calls with the additional questions that I have had over the past ten days.

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The entire staff at VPAH is wonderful!! Everyone is so nice and helpful. Moose and I adore Dr. Bradshaw!! She is so knowledgeable and so good with him. I can't say enough about how much we love VPAH!!

★★★★★ by George Buono on 2016-06-10

The entire staff at VPAH is wonderful!! Everyone is so nice and helpful. Moose and I adore Dr. Bradshaw!! She is so knowledgeable and so good with him. I can't say enough about how much we love VPAH!!

NPS:

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Dr. Bradshaw and her assistant took very good care of Diego. It made me feel at ease when I saw them both on the floor winning his trust. It was pleasant the moment you entered the office to the last person you see before you exit. And to receive a follow up call also expected. I will definitely be taking my others when needed.

★★★★★ by Penny Van Patten on 2016-06-10

Dr. Bradshaw and her assistant took very good care of Diego. It made me feel at ease when I saw them both on the floor winning his trust. It was pleasant the moment you entered the office to the last person you see before you exit. And to receive a follow up call aso expected. I will definitely be taking my others when needed.

NPS: 0 1 2 3 4 5 6 7 8 9 10

We were taken almost immediatly and were in and out very quickly. All of your staff is excellent We have been recommending you to all of our friends.

★★★★★ by Renee Charney on 2016-06-09

We were taken almost immediatly and were in and out very quickly. All of your staff is excellent We have been recommending you to all of our friends.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Village park is a great place for Buddy (my dog). Dr. Allison is so good with buddy, she gets down on the floor at his level and lets him come to her. She takes her time and this is good for Buddy.

★★★★★ by Elizabeth Stein on 2016-06-06

Village park is a great place for Buddy (my dog). Dr. Allison is so good with buddy, she gets down on the floor at his level and lets him come to her. She takes her time and this is good for Buddy.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Great service from Dr Bradshaw and all the techs...

★★★★★ by Gerry Forman on 2016-06-06

Great service from Dr Bradshaw and all the techs...

NPS:

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Thank you to all of you, the staff, for the love and care you extended to us as we sent our beloved dog to doggie heaven. Thank you Dr. Wallace and Ronald for making us comfortable in our time of need. And thank you to the desk staff member whose hug was so appreciated as we left. I'm sorry I didn't get your name . Thank you. Blessings to you all Rozzie

★★★★★ by Roz Reeves on 2016-06-05

Thank you to all of you, the staff, for the love and care you extended to us as we sent our beloved dog to doggie heaven. Thank you Dr. Wallace and Ronald for making us comfortable in our time of need. And thank you to the desk staff member whose hug was so appreciated as we left. I'm sorry I didn't get your name . Thank you. Blessings to you all Rozzie

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Always on time, immaculate, and a wonderful staff.

★★★★★ by Jonne (Dr.) Lerner on 2016-06-05

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NPS:

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The staff is very friendly and helpful. They all seem to care about your pet.

★★★★★ by Bill Greene on 2016-06-03

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I am always very pleased with the attention and care that is given to our dog by the staff and Dr. Carlson.

★★★★★ by Ken & Judi Mills on 2016-05-30

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From the moment you walk in, you and your pet are made to feel like family. Dr. Wallace was very gentle with my 14 yr. old cat, Annie. He took the time to explain in detail what the tests were for and how they will let us know what stage Annie is at, and he could then provide the best plan of treatment.

★★★★★ by Sally Maxey on 2016-05-30

From the moment you walk in, you and your pet are made to feel like family. Dr. Wallace was very gentle with my 14 yr. old cat, Annie. He took the time to explain in detail what the tests were for and how they will let us know what stage Annie is at, and he could then provide the best plan of treatment.

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Very professional, fast, and efficient. It was my first time being there, and I am happy and reassured that my pet will be ok. Thank you.

★★★★★ by Jason Ellis on 2016-05-29

Very professional, fast, and efficient. It was my first time being there, and I am happy and reassured that my pet will be ok. Thank you.

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Beautiful facility, customer conscious staff, helpful and thorough professionalism in the treatment of our dog.

★★★★★ by Maria Norman on 2016-05-28

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Holly and I always feel comfortable, coming to the Vet

★★★★★ by Lila Ocon on 2016-05-27

Holly and I always feel comfortable, coming to the Vet

NPS:

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Dr Carlson and staff were wonderful as usual!

★★★★★ by Michaela Humphreville on 2016-05-26

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Staff is excellent. Very Friendly. Very nice facility. Have a separate area for cats.

★★★★★ by Anon on 2016-05-25

Staff is excellent. Very Friendly. Very nice facility. Have a separate area for cats.

NPS:

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I always enjoy coming in. Your entire staff are professional and friendly. My dogs and I love Dr. Bradshaw she is professional, competent and most of all a truly wonderful person! Thank you

★★★★★ by Jim Fulk on 2016-05-25

I always enjoy coming in. Your entire staff are professional and friendly. My dogs and I love Dr. Bradshaw she is professional, competent and most of all a truly wonderful person! Thank you

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Excellent and caring staff - they always make me (an my pet) feel very comfortable - they take the time to answers all of my questions.

★★★★★ by Ron Briggs on 2016-05-23

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I brought Jeb in after a dog fight to check his injuries. Dr. Wallace was very good with Jeb and thoroughly explained all of Jeb's injuries and what to be concerned about and watch for.

★★★★★ by Keith Bardellini on 2016-05-22

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NPS:

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You are ALWAYS pleasant and very sweet with my fur babies.

★★★★★ by Ellen Belyeu on 2016-05-21

You are ALWAYS pleasant and very sweet with my fur babies.

NPS:

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Friendly staff. Seem to be thorough. Had to wait in the examining room for about 15 minutes before the assistant came in. This has always been my experience here. It's not fun to wait in there with a nervous panting dog! Also checking out is always a very long procedure. There must be a better way to make it more efficient.

★★★★★ by Anon on 2016-05-19

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Excellent support for a long-term animal owner seeking prophylactic care and advice about traveling.

★★★★★ by Lynn Deturk on 2016-05-16

Excellent support for a long-term animal owner seeking prophylactic care and advice about traveling.

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Dr. Jeffery was excellent for caring and you could tell that he enjoys what he does. Kato fell in love with I believe her name was Amanda the assistant and Dr. Jeffery. I recommend Village Park Animal Hospital to all my friends.

★★★★★ by Christine Anastasi on 2016-05-15

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Village Park is always a very pleasant place to be. All the staff are caring , friendly,and provide excellent care. Dr Carlson takes special care of our animals as if they were her own. You just can't ask for better than that!

★★★★★ by Stephanie Duncan on 2016-05-15

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Very friendly, clean, and professional !

★★★★★ by Anon on 2016-05-15

Very friendly, clean, and professional !

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Very good experience.

★★★★★ by Robert Ravis on 2016-05-14

Very good experience.

NPS:

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I love the groomer. He did a great job with Cobb, went the extra mile. I wish I remembered to ask his name because I've love for him to groom Cobb again next month.

★★★★★ by Kathleen Thoma on 2016-05-13

I love the groomer. He did a great job with Cobb, went the extra mile. I wish I remembered to ask his name because I've love for him to groom Cobb again next month.

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We wouldn't go anywhere else!!

★★★★★ by Nancy Endres on 2016-05-11

We wouldn't go anywhere else!!

NPS:

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Abbie, my older Bichon was experiencing bladder problems. I had a quickly scheduled to see a Dr. In 4 hours. Dr Wallace was wonderful passing on information to me. Bloods tests were done with urine test. She also had an xray. The Dr explained at every step, even giving me notes to take home. Abbie was put on antibiotics with plans for a check. Our family always feels supported by this clinic for 10 years. Thank you!!

★★★★★ by Eileen Haden on 2016-05-09

Abbie, my older Bichon was experiencing bladder problems. I had a quickly scheduled to see a Dr. In 4 hours. Dr Wallace was wonderful passing on information to me. Bloods tests were done with urine test. She also had an xray. The Dr explained at every step, even giving me notes to take home. Abbie was put on antibiotics with plans for a check. Our family always feels supported by this clinic for 10 years. Thank you!!

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Muffy has been a patient of Dr. Carlson at Village Park Animal Hospital since we moved to the desert three years ago. She is a 'nervous' little white 11 lb. Coton that has been dealing with some age related issues. Finally, after seeing Dr. Carlson, Muffy is comfortable and like her old self. Dr. Carlson returns phone calls from this concerned parent and the hours at Village Park are amazingly convenient. Although, not a concern for me, Dr. Carlson insists on up-front disclosure of costs of upcoming treatment options. I am grateful to have Dr. Carlson and Village Park taking care of Muffy.

★★★★★ by Carol Lavoie on 2016-05-07

Muffy has been a patient of Dr. Carlson at Village Park Animal Hospital since we moved to the desert three years ago. She is a 'nervous' little white 11 lb. Coton that has been dealing with some age related issues. Finally, after seeing Dr. Carlson, Muffy is comfortable and like her old self. Dr. Carlson returns phone calls from this concerned parent and the hours at Village Park are amazingly convenient. Although, not a concern for me, Dr. Carlson insists on up-front disclosure of costs of upcoming treatment options. I am grateful to have Dr. Carlson and Village Park taking care of Muffy.

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Excellent staff. Always helpful.

★★★★★ by Craig Ramsey on 2016-05-07

Excellent staff. Always helpful.

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First of all, the staff at Village Park Animal Hospital are very friendly and caring. You can really see that they want the best for the animals. For my personal experience, I felt totally comfortable leaving my 10 year old dog, Max, with Dr. Wallace for a major tooth extraction, though I was very nervous to have Max go through the surgery and at the same time knowing that after the surgery Max would feel so much better. Dr. Wallace explained everything about the surgery in detail before, during and after. And then Dr. Wallace called in the evening checking on Max's convalescence. Dr. Wallace and his assistant, Kristen, really care about the dogs and their well being. I feel very comfortable taking my animals to Village Park Animal Hospital.

★★★★★ by Thorey Goldstein on 2016-05-06

First of all, the staff at Village Park Animal Hospital are very friendly and caring. You can really see that they want the best for the animals. For my personal experience, I felt totally comfortable leaving my 10 year old dog, Max, with Dr. Wallace for a major tooth extraction, though I was very nervous to have Max go through the surgery and at the same time knowing that after the surgery Max would feel so much better. Dr. Wallace explained everything about the surgery in detail before, during and after. And then Dr. Wallace called in the evening checking on Max's convalescence. Dr. Wallace and his assistant, Kristen, really care about the dogs and their well being. I feel very comfortable taking my animals to Village Park Animal Hospital.

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I have 100% confidence that my dog has wonderful care at Village Park. I have been with Dr. Carlson and her colleagues for many years and have never once had a bad experience.

★★★★★ by Tom Mitchell on 2016-05-06

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wonderful

★★★★★ by Karen McHattie on 2016-05-04

wonderful

NPS:

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Rascal and his brother Frisky love coming to visit their friends at Village Park, whether for veterinary services, grooming or boarding. And it seems that the staff all love to see them too!

★★★★★ by Bill McConnell on 2016-05-02

Rascal and his brother Frisky love coming to visit their friends at Village Park, whether for veterinary services, grooming or boarding. And it seems that the staff all love to see them too!

NPS:

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Durell was very friendly and caring.

★★★★★ by Lynn Esparcia on 2016-05-02

Durell was very friendly and caring.

NPS:

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My dog was obviously in some distress. The doctor did not even touch my dog other than scratch her back a couple times with 3 fingers. No heart rate no feeling for trauma.. Blood and urine test. 5 minutes , \$ 300.00'd later I was on my way home. We will call you Monday with results.

★☆☆☆☆ by Priscilla Owens on 2016-05-01

My dog was obviously in some distress. The doctor did not even touch my dog other than scratch her back a couple times with 3 fingers. No heart rate no feeling for trauma.. Blood and urine test. 5 minutes , \$ 300.00'd later I was on my way home. We will call you Monday with results.

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Terrific experience - Very friendly reception crew. Has been quite a while since visiting - due to Sally enjoying good health. When Keri walked into exam room - she remembered Sally very sweetly - Dr. Bradshaw was patient & gentle w/her exam as was Keri. Please let them know Sally is not limping! Will give her more days of rest as recommended along with finishing her Rx. Thank you to all - couldn't have been happier with my experience. Shari & Sally

★★★★★ by Shari Brown on 2016-04-28

Terrific experience - Very friendly reception crew. Has been quite a while since visiting - due to Sally enjoying good health. When Keri walked into exam room - she remembered Sally very sweetly - Dr. Bradshaw was patient & gentle w/her exam as was Keri. Please let them know Sally is not limping! Will give her more days of rest as recommended along with finishing her Rx. Thank you to all - couldn't have been happier with my experience. Shari & Sally

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Dr. Carlson and her staff were extremely professional and friendly. I would highly recommend this vet. Thanks for helping us take good care of Gizmo. Lorraine

★★★★★ by Lorraine Bishop on 2016-04-28

Dr. Carlson and her staff were extremely professional and friendly. I would highly recommend this vet. Thanks for helping us take good care of Gizmo. Lorraine

NPS:

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The entire staff, from Kay & Elke at the front desk to Ronald & Matt we're welcoming, professional & friendly. The staff at VPAH creates an atmosphere of comfort & calm that is evident for all to see & experience. Thank you

★★★★★ by Mary Cornell on 2016-04-27

The entire staff, from Kay & Elke at the front desk to Ronald & Matt we're welcoming, professional & friendly. The staff at VPAH creates an atmosphere of comfort & calm that is evident for all to see & experience. Thank you

NPS:

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I normally do not do "VET", but it was okay if you have to be there...

★★★★★ by Robert Sanders on 2016-04-27

I normally do not do "VET", but it was okay if you have to be there...

NPS:

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Gracie was recently in for a grooming. While normally, I have had good experiences, this one was different. First, it took months to get an appointment. When we finally got the appointment, it was for 9 am. We took both Gracie and my parents' dog, Gidget, at 8:45. At 3:30, we still hadn't heard from anyone, so we called. We were told that it would be another 45 minutes. At 4:30, we finally were able to get the dogs...after over 6 hours. When we picked up the dogs, they were both completely parched, as if they had not been given any water. We were, understandably, upset by this. More than anything, we were disappointed. I have been take Gracie there since she was a puppy...even training with Dr. Carlson (who I love) and Pixel. I have never had any sort of issue until recently. It was bad enough that my dog was most likely kept in a crate most of the day while waiting to be groomed, but the fact that she was also dehydrated makes me incredibly sad and a angry. I'm just so disappointed and am seriously reconsidering my relationship with the groomers.

★★★☆☆ by Kelly Francois on 2016-04-27

Gracie was recently in for a grooming. While normally, I have had good experiences, this one was different. First, it took months to get an appointment. When we finally got the appointment, it was for 9 am. We took both Gracie and my parents' dog, Gidget, at 8:45. At 3:30, we still hadn't heard from anyone, so we called. We were told that it would be another 45 minutes. At 4:30, we finally were able to get the dogs...after over 6 hours. When we picked up the dogs, they were both completely parched, as if they had not been given any water. We were, understandably, upset by this. More than anything, we were disappointed. I have been take Gracie there since she was a puppy...even training with Dr. Carlson (who I love) and Pixel. I have never had any sort of issue until recently. It was bad enough that my dog was most likely kept in a crate most of the day while waiting to be groomed, but the fact that she was also dehydrated makes me incredibly sad and a angry. I'm just so disappointed and am seriously reconsidering my relationship with the groomers.

NPS:

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Wonderful. They all worked me in for a last minute appointment. Everyone is gracious, friendly and helpful. Love Dr. Carlson Evonne Dicus and Randy

★★★★★ by Evonne Dicus on 2016-04-26

Wonderful. They all worked me in for a last minute appointment. Everyone is gracious, friendly and helpful. Love Dr. Carlson Evonne Dicus and Randy

NPS:

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Dr Carlson is the best! Always polite and very caring. All staff is great also!

★★★★★ by Margarita Davalos on 2016-04-26

Dr Carlson is the best! Always polite and very caring. All staff is great also!

NPS:

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We are always treated with love when we visit Village Park.

★★★★★ by Teri & Steve Coulter on 2016-04-26

We are always treated with love when we visit Village Park.

NPS:

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Dr Bradshaw is the best. We have total confidence in her. Very knowledgeable and great rapport with pets. My Charlie loves her and rates her a 10.

★★★★★ by Pat Miller on 2016-04-25

Dr Bradshaw is the best. We have total confidence in her. Very knowledgeable and great rapport with pets. My Charlie loves her and rates her a 10.

NPS:

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Dr. Wallace and staff are so nice and caring. Office is very nice and clean and smells good. I felt like a VIP. I called 4 other pet hospitals and they were booked and didn't care if my dog was sick. Dr. Wallace explained what was going on and what was needed

★★★★★ by Adrian Gould on 2016-04-25

Dr. Wallace and staff are so nice and caring. Office is very nice and clean and smells good. I felt like a VIP. I called 4 other pet hospitals and they were booked and didn't care if my dog was sick. Dr. Wallace explained what was going on and what was needed

NPS:

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We trust Dr Bradshaw. She is always courteous and manages to put us at our ease when it is obvious to her that we are in a bit of a flap.

★★★★★ by Leonard Smart on 2016-04-25

We trust Dr Bradshaw. She is always courteous and manages to put us at our ease when it is obvious to her that we are in a bit of a flap.

NPS:

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It is always so easy. Everyone is so nice and helpful.

★★★★★ by Frank Kozel on 2016-04-25

It is always so easy. Everyone is so nice and helpful.

NPS:

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Dr. Jeffries was great with our Roxy. He was knowledgeable, reassuring and answered all questions.

★★★★★ by Anon on 2016-04-24

Dr. Jeffries was great with our Roxy. He was knowledgeable, reassuring and answered all questions.

NPS:

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The office is beautiful and very conveniently modeled for both owner and pet, Dr. Jeffery was very informative and thorough and made pet very comfortable during exam. Front office was nice and accommodating. The only reason I'm giving a 4 star is because I waited 50 mins just to get into a room and that was with an appointment and showing up 15 mins early.

★★★★★ by Anon on 2016-04-23

The office is beautiful and very conveniently modeled for both owner and pet, Dr. Jeffery was very informative and thorough and made pet very comfortable during exam. Front office was nice and accommodating. The only reason I'm giving a 4 star is because I waited 50 mins just to get into a room and that was with an appointment and showing up 15 mins early.

NPS:

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Great Clinic!!! Very professional and very thorough!! Totally impressed by every individual from the reception desk to the Vet Assistant to the Dr. Great Staff! and a Great Clinic!

★★★★★ by Kay Constantine on 2016-04-22

Great Clinic!!! Very professional and very thorough!! Totally impressed by every individual from the reception desk to the Vet Assistant to the Dr. Great Staff! and a Great Clinic!

NPS:

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Molly had a nasty ear infection and Dr. Wallace got her healed and back to herself quickly. He provided us with the info we needed to care for her and explained everything thoroughly. Thank you, Dr. Wallace.

★★★★★ by Anon on 2016-04-21

Molly had a nasty ear infection and Dr. Wallace got her healed and back to herself quickly. He provided us with the info we needed to care for her and explained everything thoroughly. Thank you, Dr. Wallace.

NPS:

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Amazing customer satisfaction! Bravo Village Park Animal Hospital. Thank you for all that you do for Winney and Shiloh!

★★★★★ by Kayla Fine on 2016-04-21

Amazing customer satisfaction! Bravo Village Park Animal Hospital. Thank you for all that you do for Winney and Shiloh!

NPS:

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Felt very welcomed and loved the special little touches. Dr Carlson was great..informative and thorough!!! :)

★★★★★ by Jackie Gibson on 2016-04-21

Felt very welcomed and loved the special little touches. Dr Carlson was great..informative and thorough!!! :)

NPS:

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Our St. Bernard lodges here because we have utmost trust for the facility. Buster has a clean and comfortable area, he is treated very well and returns home stress free. That is of significant importance to us.

★★★★★ by Ana Yamagata on 2016-04-20

Our St. Bernard lodges here because we have utmost trust for the facility. Buster has a clean and comfortable area, he is treated very well and returns home stress free. That is of significant importance to us.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our recent visit went well. We were checked in immediately and went to an exam room. The wait there was pretty long- as it took about 20 minutes for the first tech. to come in. She was very friendly and thorough. She seemed surprised that my dog's heart rate was so high- but he'd been waiting (and stressed as many pets get at the vet's office) for a fairly long time. We waited another 10 or 15 minutes for the vet to come in. His exam of my pet was thorough and he had a great soothing way with my dog. He also was a good listener and responded to each of my concerns. The wrap up for the visit was thorough and they were very straight forward (transparent) with the charges.

★★★★★ by Robin & Rick Hart on 2016-04-20

Our recent visit went well. We were checked in immediately and went to an exam room. The wait there was pretty long- as it took about 20 minutes for the first tech. to come in. She was very friendly and thorough. She seemed surprised that my dog's heart rate was so high- but he'd been waiting (and stressed as many pets get at the vet's office) for a fairly long time. We waited another 10 or 15 minutes for the vet to come in. His exam of my pet was thorough and he had a great soothing way with my dog. He also was a good listener and responded to each of my concerns. The wrap up for the

visit was thorough and they were very straight forward (transparent) with the charges.

NPS:

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Annual exam for Jazz and all my questions were answered. Excellent service -- thank you.

★★★★★ by Norman Dodge on 2016-04-20

Annual exam for Jazz and all my questions were answered. Excellent service -- thank you.

NPS:

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It was not a positive experience, and I will not be seeing Dr. Bradshaw again. Came in to address two issues with my dog. I needed a rabies booster, and check a sinus problem. Dr. Bradshaw entered the examining room with dog treats and a muzzle. Yes I have an ultra high strung dog, but she is affectionate. Dr. Bradshaw barely spoke to my dog. Didn't look into her eyes and talk with her. Didn't pet her or show compassion for her. She just fed her dog treat after dog treat. This to me is like feeding a child with ADHD snickers bar after snickers bar. This just got her further amped up and stimulated her prey drive. Two muzzle and two leashes were not enough to make Dr. Bradshaw feel safe. Dr. Bradshaw then proceeded to lecture me in front of my protective dog how no Doctor could/would see my dog at that vet. Dr. Bradshaw might be a knowledgeable vet, but All dogs are not golden retrievers. All in all this was not a good experience, and my dog still has a medical issue to address.

★★★★★ by Samuel Vella on 2016-04-19

It was not a positive experience, and I will not be seeing Dr. Bradshaw again. Came in to address two issues with my dog. I needed a rabies booster, and check a sinus problem. Dr. Bradshaw entered the examining

room with dog treats and a muzzle. Yes I have an ultra high strung dog, but she is affectionate. Dr. Bradshaw barely spoke to my dog. Didn't look into her eyes and talk with her. Didn't pet her or show compassion for her. She just fed her dog treat after dog treat. This to me is like feeding a child with ADHD snickers bar after snickers bar. This just got her further amped up and stimulated her prey drive. Two muzzle and two leashes were not enough to make Dr. Bradshaw feel safe. Dr. Bradshaw then proceeded to lecture me in front of my protective dog how no Doctor could/would see my dog at that vet. Dr. Bradshaw might be a knowledgeable vet, but All dogs are not golden retrievers. All in all this was not a good experience, and my dog still has a medical issue to address.

NPS:

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Everyone is so nice, Chewy loves it here and all the doctors are so loving! When you care, it shows!

★★★★★ by Maggie Segura on 2016-04-19

Everyone is so nice, Chewy loves it here and all the doctors are so loving!
When you care, it shows!

NPS:

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We are always very happy with their service! They truly care about the animals they take care of and are very knowledgeable.

★★★★★ by Fred Vescial on 2016-04-18

We are always very happy with their service! They truly care about the animals they take care of and are very knowledgeable.

NPS:

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Care was very good, staff is helpful just a little pricey

★★★★★ by Christine Titchenal on 2016-04-17

Care was very good, staff is helpful just a little pricey

NPS:

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It was not a positive experience. Dr. Bradshaw in my opinion does not have a good bedside manner. I have an excitable high strung dog who requires trust and patience. Dr. Bradshaw walked into the examining room with a muzzle and treats. She did not allow my dog to acclimate with her. She did not reduce my dogs fear. In my oppinion she escalated the matter requiring me to place a second muzzle and leash on . My appointment was scheduled to address two matters. Dr. Bradshaw did not give my dog an exam.Left paying for the exam and still having a medical issue with my dog. I have a very obedient protective dog. When Dr. Bradshaw talked down to me, my dog sensed it. This further escalated the matter. I have been coming to this hospital for years. I WILL NOT SEE DR. BRADSHAW AGAIN.

★★★☆☆ by Samuel Vella on 2016-04-16

It was not a positive experience. Dr. Bradshaw in my opinion does not have a good bedside manner. I have an excitable high strung dog who requires trust and patience. Dr. Bradshaw walked into the examining room with a muzzle and treats. She did not allow my dog to acclimate with her. She did not reduce my dogs fear. In my oppinion she escalated the matter requiring me to place a second muzzle and leash on . My appointment was scheduled to address two matters. Dr. Bradshaw did not give my dog an exam. Left paying for the exam and still having a medical issue with my dog. I have a very obedient protective dog. When Dr. Bradshaw talked down to me, my dog sensed it. This further escalated the matter. I have been coming to this hospital for years. I WILL NOT SEE DR. BRADSHAW AGAIN.

NPS:

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Everyone is very professional and friendly.

★★★★★ by Carol Petershagen on 2016-04-15

Everyone is very professional and friendly.

NPS:

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Always receive excellent care and service. Dr. Jeffrey is wonderful with my two Siberians! Alley loves to go there which makes it far less of a struggle! I recommend this place to all my friends for their veterinary needs!

★★★★★ by Angela Bird on 2016-04-15

Always receive excellent care and service. Dr. Jeffrey is wonderful with my two Siberians! Alley loves to go there which makes it far less of a struggle! I recommend this place to all my friends for their veterinary needs!

NPS:

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Excellent service

★★★★★ by Leslie Bryce on 2016-04-13

Excellent service

NPS:

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Always a pleasant experience for both me and Shiloh every time we visit. They provided loving care after Shiloh's surgery and during his recovery process. Dr. Kathy Carlson is the best and so compassionate. Matthew was so patient with Shiloh during aqua therapy...feeding treats while he walked.

★★★★★ by Myrna Israel on 2016-04-12

Always a pleasant experience for both me and Shiloh every time we visit. They provided loving care after Shiloh's surgery and during his recovery

process. Dr. Kathy Carlson is the best and so compassionate. Matthew was so patient with Shiloh during aqua therapy...feeding treats while he walked.

NPS:

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Everyone who works at Village Park Animal Hospital is fantastic, with such professionalism and deep concern for the animals and owners. Thank you for all that you do and for all your expertise in all areas, medical and operational. It has been such a pleasure becoming one of your clients. We look forward to a long relationship with you in the years ahead.

★★★★★ by Anon on 2016-04-12

Everyone who works at Village Park Animal Hospital is fantastic, with such professionalism and deep concern for the animals and owners. Thank you for all that you do and for all your expertise in all areas, medical and operational. It has been such a pleasure becoming one of your clients. We look forward to a long relationship with you in the years ahead.

NPS:

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In addition to her apparent veterinary excellence, Dr. Bradshaw is wonderful with Rocky, supportive of my concerns and clear in her analysis and explanation. As I am here only during the "season," I have had occasion to see her only during two separate urgent situations. She was not only completely on top of both diagnoses, she was immediate in getting back to me with findings and follow up. The staff members are exactly who you would expect to be associated with Dr. Bradshaw.

★★★★★ by Lila Springel on 2016-04-08

In addition to her apparent veterinary excellence, Dr. Bradshaw is wonderful with Rocky, supportive of my concerns and clear in her analysis and explanation. As I am here only during the "season," I have had occasion to see her only during two separate urgent situations. She was not only

completely on top of both diagnoses, she was immediate in getting back to me with findings and follow up. The staff members are exactly who you would expect to be associated with Dr. Bradshaw.

NPS:

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Nice Vets and employees, very caring. Prices seem to be a bit high.

★★★★★ by Rene Afalava on 2016-04-07

Nice Vets and employees, very caring. Prices seem to be a bit high.

NPS:

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We appreciate working with the Staff of Village Park Animal Hospital. We very much like having Dr. Bradshaw treat our border collies. Her caring and compassionate manner has meant a lot to us. We have recommended the facility to many friends who have also been very pleased with the service.

★★★★★ by Zane Sullivan on 2016-04-06

We appreciate working with the Staff of Village Park Animal Hospital. We very much like having Dr. Bradshaw treat our border collies. Her caring and compassionate manner has meant a lot to us. We have recommended the facility to many friends who have also been very pleased with the service.

NPS:

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Excellent facility. This was our first time bringing our dog to be cared for while we were on a trip. We are extremely pleased with the care and service they offered and we know our dog was very happy there. The boarding staff are ver friendly and helpful. I loved that they send you pics too while you're away as well. We will return! Many thanks

★★★★★ by Anon on 2016-04-04

Excellent facility. This was our first time bringing our dog to be cared for while we were on a trip. We are extremely pleased with the care and service they offered and we know our dog was very happy there. The boarding staff are ver friendly and helpful. I loved that they send you pics too while you're away as well. We will return! Many thanks

NPS:

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So far both Dr Bradshaw and Dr Jeffrey have been very nice with our two pets, Molly and Belle, and we both like their attention to detail and examine procedures. We've had a bit of problem getting phone call taken or returned with the except of "Jackie" she's been terrific and has helped Barb several times but over all it's been pretty good. Tom and Barbie Oates

★★★★★ by Thomas Oates on 2016-04-04

So far both Dr Bradshaw and Dr Jeffrey have been very nice with our two pets, Molly and Belle, and we both like their attention to detail and examine procedures. We've had a bit of problem getting phone call taken or returned with the except of "Jackie" she's been terrific and has helped Barb several times but over all it's been pretty good. Tom and Barbie Oates

NPS:

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Excellent

★★★★★ by Andreas Spyrou on 2016-04-04

Excellent

NPS:

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I and several of my dogs have been with Village Park for 13 years plus. Always efficient and thorough. A 6 month review with required shots and tests was \$450 - seemed steep. Our family has moved 100 miles away but still would not go anywhere else.

★★★★★ by Verlynn Russell on 2016-04-03

I and several of my dogs have been with Village Park for 13 years plus. Always efficient and thorough. A 6 month review with required shots and tests was \$450 - seemed steep. Our family has moved 100 miles away but still would not go anywhere else.

NPS:

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We love Village Park Animal Hospital...The Vet's, the Staff, the Treatments and Boarding, they are the BEST!!

★★★★★ by Ron Mount on 2016-04-02

We love Village Park Animal Hospital...The Vet's, the Staff, the Treatments and Boarding, they are the BEST!!

NPS:

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Everyone there was so kind and caring! I appreciate how well they took care of Boo! Doctor was compassionate and thorough. I was very impressed!

★★★★★ by Elizabeth. Virginia McDevitt on 2016-03-30

Everyone there was so kind and caring! I appreciate how well they took care of Boo! Doctor was compassionate and thorough. I was very impressed!

NPS:

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love all doctors and all staff

★★★★★ by Adriana Schwieters on 2016-03-30

love all doctors and all staff

NPS:

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They are always very polite and Dr Carlsen is always genuinely caring about your Pets I've been going there since 1998 and the new building is very beautiful Thank you for always being there for my Dogs

★★★★★ by Craig Allen on 2016-03-30

They are always very polite and Dr Carlsen is always genuinely caring about your Pets I've been going there since 1998 and the new building is very beautiful Thank you for always being there for my Dogs

NPS:

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you guys were wonderful. Harper felt at home there and so did I. The vets all treated Harper like he was their own and took care of his medical needs in a professional manner. Harper went to the Aua Paws and It really made a difference in his recovery after being hit by a car. You guys are great! and even though you are far away from where I live I will continue to take Harper there for his medical needs.

★★★★★ by Sandra Roth on 2016-03-29

you guys were wonderful. Harper felt at home there and so did I. The vets all treated Harper like he was their own and took care of his medical needs in a professional manner. Harper went to the Aua Paws and It really made a difference in his recovery after being hit by a car. You guys are great! and even though you are far away from where I live I will continue to take Harper there for his medical needs.

NPS:

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We have been clients at Village Park for approximately 18-20 years. Great veterinary care for our schnauzers. Dr. Carlson and her team of veterinarians are so compassionate and can be trusted to be there in both a crisis moment or standard care. The staff is very friendly and caring.

★★★★★ by Gary Blecka on 2016-03-29

We have been clients at Village Park for approximately 18-20 years. Great veterinary care for our schnauzers. Dr. Carlson and her team of veterinarians are so compassionate and can be trusted to be there in both a crisis moment or standard care. The staff is very friendly and caring.

NPS:

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**Dr Jeffrey provided quick and efficient service for my dog Zeus .Zeus is a tricky dog to handle as he feels threatened when he is being treated and is hard to handle. Dr Jeffrey was up to the task and had the dew claw problem treated in short order
Thank You Gene Bordeleau**

★★★★★ by Eugene Bordeleau on 2016-03-28

Dr Jeffrey provided quick and efficient service for my dog Zeus .Zeus is a tricky dog to handle as he feels threatened when he is being treated and is hard to handle. Dr Jeffrey was up to the task and had the dew claw problem treated in short order Thank You Gene Bordeleau

NPS:

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I came to the clinic to pickup medicine for my cat, Twisted Sister. I had a neighbor's dog with me. Spike, the dog, has very long nails and hates to have them trimmed, so his owner just let them grow. I was worried about pain, arthritis, ingrown nails and infection. When I asked Ashley how much it would cost to

trim Spike's nails, she said it cost only \$19.50! She asked the vet tech if they could trim Spike while I was there. They did - and his nails look so much better! The owner was thrilled! I gave him your card and asked him to bring Spike back in a month for another short trim.

★★★★★ by Sheryl Clark on 2016-03-28

I came to the clinic to pickup medicine for my cat, Twisted Sister. I had a neighbor's dog with me. Spike, the dog, has very long nails and hates to have them trimmed, so his owner just let them grow. I was worried about pain, arthritis, ingrown nails and infection. When I asked Ashley how much it would cost to trim Spike's nails, she said it cost only \$19.50! She asked the vet tech if they could trim Spike while I was there. They did - and his nails look so much better! The owner was thrilled! I gave him your card and asked him to bring Spike back in a month for another short trim.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I like everyone there. Good job. Trust Village Park with my dog for boarding, food, vet care, and grooming. I would like a discount however for being such a full-procedure client. Brody agrees. He knows he's high maintenance.

★★★★★ by Ruth Cummins on 2016-03-28

I like everyone there. Good job. Trust Village Park with my dog for boarding, food, vet care, and grooming. I would like a discount however for being such a full-procedure client. Brody agrees. He knows he's high maintenance.

NPS:

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I brought my dog Shsha in thinking she had a neck problem from a car crash. Turned out to be an abscessed tooth. Had a cleaning and 3 teeth removed. She is doing great.

★★★★★ by Dave & Marcy Fazzone on 2016-03-28

I brought my dog Shsha in thinking she had a neck problem from a car crash. Turned out to be an abscessed tooth. Had a cleaning and 3 teeth removed. She is doing great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very positive. Thank you for your kindness. Bonnie and Bob Campbell

★★★★★ by Bonnie Campbell on 2016-03-27

Very positive. Thank you for your kindness. Bonnie and Bob Campbell

NPS:

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Dr. Jeffries is really good with Brody. He did a excellent job of nurturing him two weeks ago. I love all the girls in the front desk area. I really really hope you get a couple of new groomers because I can't get in with Carla who did my other two yorkies for five years..I went to ritzie rovers and was not happy. Hank you Karen and Brody Gebers

★★★★★ by Karen Gebers on 2016-03-26

Dr. Jeffries is really good with Brody. He did a excellent job of nurturing him two weeks ago. I love all the girls in the front desk area. I really really hope you get a couple of new groomers because I can't get in with Carla who did my other two yorkies for five years..I went to ritzie rovers and was not happy. Hank you Karen and Brody Gebers

NPS:

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Love Dr. Jeffrey's and staff. So loving to my boys.

★☆☆☆☆ by Debbie Davis on 2016-03-20

Love Dr. Jeffrey's and staff. So loving to my boys.

NPS:

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I have been taking my precious whippet, Glenna, to Village Park Animal Hospital for 4 years now. They are always very kind, gentle and accomodating. In addition to Glenna's regular check ups and shots, Glenna has gone in twice for bites from another dog, teeth cleaning and for boarding. I am extremely satisfied with their staff and service. EVERYONE there truly loves what they do!

★★★★★ by Jennifer Morton on 2016-03-19

I have been taking my precious whippet, Glenna, to Village Park Animal Hospital for 4 years now. They are always very kind, gentle and accomodating. In addition to Glenna's regular check ups and shots, Glenna has gone in twice for bites from another dog, teeth cleaning and for boarding. I am extremely satisfied with their staff and service. EVERYONE there truly loves what they do!

NPS:

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Everyone was friendly helpful and knowledgeable. Especially liked Michelle and Dr. Jeffery

★★★★★ by Carol Fulton on 2016-03-19

Everyone was friendly helpful and knowledgeable. Especially liked Michelle and Dr. Jeffery

NPS:

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Everyone was helpful and very nice.

★★★★★ by Barbara Vaughan on 2016-03-19

Everyone was helpful and very nice.

NPS:

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I found that Dr. David Jeffry to be a kind and caring vet. We were very impressed with his manner and his expertise.

★★★★★ by Ed Baccari on 2016-03-19

I found that Dr. David Jeffry to be a kind and caring vet. We were very impressed with his manner and his expertise.

NPS:

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Always a good experience for my pets.. they comfortable even in an uncomfortable situation. The stall at Village Park are all A+

★★★★★ by Scott Peet on 2016-03-19

Always a good experience for my pets.. they comfortable even in an uncomfortable situation. The stall at Village Park are all A+

NPS:

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Dr. Jeffries and staff are so good with Jack and us! Thank you.

★★★★★ by Diane Ackeret on 2016-03-19

Dr. Jeffries and staff are so good with Jack and us! Thank you.

NPS:

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I took my dog, Princess, in to get her nails cut. They were way over due for a trim, and very long. The man who did them (I don't know his name) did an excellent job! This is the best anyone has ever done them!! Princess is happy and her feet feel better! Thank you so much!

★★★★★ by Cathy Van Vacter on 2016-03-19

I took my dog, Princess, in to get her nails cut. They were way over due for a trim, and very long. The man who did them (I don't know his name) did an excellent job! This is the best anyone has ever done them!! Princess is happy and her feet feel better! Thank you so much!

NPS:

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Absolutely service

★★★★★ by Frank Fraeyman on 2016-03-18

Absolutely service

NPS:

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They were able to squeeze her in immediately!! Such friendly staff! They truly care about you and your pet!

★★★★★ by Alyssia Parks-Bryant on 2016-03-17

They were able to squeeze her in immediately!! Such friendly staff! They truly care about you and your pet!

NPS:

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On time, In n out, full exam. Plenty of care and concern Thank you

★★★★★ by Bob Nugent on 2016-03-17

On time, In n out, full exam. Plenty of care and concern Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

Karla is an excellent groomer. She listens to client's requests and grooms accordingly, with pet's care and safety. I'm very pleased with Veterinary and Boarding service. My pet, Bling Bling, is thriving and is in good health.

★★★★★ by Mayren Arredondo on 2016-03-16

Karla is an excellent groomer. She listens to client's requests and grooms accordingly, with pet's care and safety. I'm very pleased with Veterinary and Boarding service. My pet, Bling Bling, is thriving and is in good health.

NPS: 0 1 2 3 4 5 6 7 8 9 10

My daughter was murdered and Teddy is her dog! The love you fave him was unmeasurable. It was so comforting to me to not have to worry about him as I dealt with this horrible loss and tradgety

★★★★★ by Sandra Bougere on 2016-03-16

My daughter was murdered and Teddy is her dog! The love you fave him was unmeasurable. It was so comforting to me to not have to worry about him as I dealt with this horrible loss and tradgety

NPS: 0 1 2 3 4 5 6 7 8 9 10

I got an appointment last minute as my dog was in a lot of pain....everything went smoothly, the front desk staff was

extremely courteous...the doctor was very thorough...the only issue was the cost...it seemed a bit above and beyond..\$200 for a single xray seems somewhat out of reality....

★★★★★ by Dona Molinski on 2016-03-14

I got an appointment last minute as my dog was in a lot of pain....everything went smoothly, the front desk staff was extremely courteous...the doctor was very thorough...the only issue was the cost...it seemed a bit above and beyond..\$200 for a single xray seems somewhat out of reality....

NPS:

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Village Park is the best!! Dr. Bradshaw is the most caring, compassionate, and knowledgeable Veterinarian! I know my furry children are getting the very best care. The receptionists are all very caring and attentive and helpful! It is like going to visit extended family. The focus is on the well being of one's pet, and great communication of what is best for your pet. Thank you !!

★★★★★ by Nettie Roberts on 2016-03-13

Village Park is the best!! Dr. Bradshaw is the most caring, compassionate, and knowledgeable Veterinarian! I know my furry children are getting the very best care. The receptionists are all very caring and attentive and helpful! It is like going to visit extended family. The focus is on the well being of one's pet, and great communication of what is best for your pet. Thank you !!

NPS:

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Very helpful and careing workers cared for my baby Raider as if he was theirs that made the visit much easier For both of us.

★★★★★ by Carman Medina on 2016-03-12

Very helpful and careing workers cared for my baby Raider as if he was theirs that made the visit much easier For both of us.

NPS:

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We love you guys and were so glad you had the association with Dr. Berhnfeld who did her luxating patella surgery on both her legs. So far so good

★★★★★ by Nancy Endres on 2016-03-11

We love you guys and were so glad you had the association with Dr. Berhnfeld who did her luxating patella surgery on both her legs. So far so good

NPS:

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I have been brining my beagle to Dr Kathryn Carlson for the last 11 years. She and her staff have been excellent in every aspect of our visits from check-in to the check ups and through check-outs. They are warm and caring. I would recommend them to anyone with a pet.

★★★★★ by Jay Astor on 2016-03-10

I have been brining my beagle to Dr Kathryn Carlson for the last 11 years. She and her staff have been excellent in every aspect of our visits from check-in to the check ups and through check-outs. They are warm and caring. I would recommend them to anyone with a pet.

NPS:

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I view discount veterinary services like I would discount dentistry, what are you willing to compromise? The quality of care and expertise you receive from Village Park does not come cheap but it does come with a level of service and professional confidence in knowing that everyone at Village Park truly cares for two very precious members of my family. They display that

care in every office visit, follow up phone call and yearly reminder. Wherever I have been around the world with Darcy and Lizzy I have insisted on the best, Village Park and Dr. Bradshaw set the standard and I will accept nothing less.

★★★★★ by Peter Knaust on 2016-03-09

I view discount veterinary services like I would discount dentistry, what are you willing to compromise? The quality of care and expertise you receive from Village Park does not come cheap but it does come with a level of service and professional confidence in knowing that everyone at Village Park truly cares for two very precious members of my family. They display that care in every office visit, follow up phone call and yearly reminder. Wherever I have been around the world with Darcy and Lizzy I have insisted on the best, Village Park and Dr. Bradshaw set the standard and I will accept nothing less.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We have been taking our dogs to Village Park Animal Hospital for the past 20 years, Kathryn Carlson has been our main veterinarian and has taken care of and is taking care of our many dogs we have had over the years. She and her staff are very professional, compassionate and really care about your precious pet.

★★★★★ by Bill Greene on 2016-03-09

We have been taking our dogs to Village Park Animal Hospital for the past 20 years, Kathryn Carlson has been our main veterinarian and has taken care of and is taking care of our many dogs we have had over the years. She and her staff are very professional, compassionate and really care about your precious pet.

NPS:

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Love the attention that the staff gives to my two German Shepards when we are there. I don't feel rush and the vet takes time to answer my questions.

★★★★★ by Claudia Pena on 2016-03-08

Love the attention that the staff gives to my two German Shepards when we are there. I don't feel rush and the vet takes time to answer my questions.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Any time I go to Village Park I know that my animals are going to get the best care and treatment options available. The candor and kindness of their vets is such a nice change - they truly care about what's best for my furry friends and not just about using my visit as a sales pitch. I always get a lot of time with the vet themself, and the vet techs are thorough and take great care in ensuring that everything I need to discuss gets handled in my visit. The receptionists are super nice too. :)

★★★★★ by Katie Cloutier on 2016-03-06

Any time I go to Village Park I know that my animals are going to get the best care and treatment options available. The candor and kindness of their vets is such a nice change - they truly care about what's best for my furry friends and not just about using my visit as a sales pitch. I always get a lot of time with the vet themself, and the vet techs are thorough and take great care in ensuring that everything I need to discuss gets handled in my visit. The receptionists are super nice too. :)

NPS:

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Dr. Wallace is a caring, kind veterinarian. He has a gentle way with dogs and his calm approach helps make the situation for an animal less stressful for both animal and 'parent'. I feel very confident that my pet has the very best care at Village Park.

★★★★★ by Anon on 2016-03-06

Dr. Wallace is a caring, kind veterinarian. He has a gentle way with dogs and his calm approach helps make the situation for an animal less stressful for both animal and 'parent'. I feel very confident that my pet has the very best care at Village Park.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr.was thorough,patient and took time with us. Shows genuine concern for each animal

★★★★★ by Carolyn Becker on 2016-03-06

Dr.was thorough,patient and took time with us. Shows genuine concern for each animal

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Staff helpful and reassuring.

★★★★★ by Anon on 2016-03-05

Staff helpful and reassuring.

NPS:

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This was my first time at Village Park Animal Hospital. My 76 pound Irish wolfhound mix, a recent rescue who is my new dog, was terrified at this new experience. Stryder was met with extreme kindness, compassion, as well as top professional care. We are both thrilled to be part of the Village Parl Animal community!

★★★★★ by Diane Mathias on 2016-03-05

This was my first time at Village Park Animal Hospital. My 76 pound Irish wolfhound mix, a recent rescue who is my new dog, was terrified at this new

experience. Stryder was met with extreme kindness, compassion, as well as top professional care. We are both thrilled to be part of the Village Parl Animal community!

NPS:

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well organized, very professional. All personnel are animal lovers.

★★★★★ by James Tufo on 2016-03-05

well organized, very professional. All personnel are animal lovers.

NPS:

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Excellent! Our visit was an overall great experience. Staff was efficient and Dr. Bradshaw is always a pleasure to see.

★★★★★ by Craig Smith on 2016-03-04

Excellent! Our visit was an overall great experience. Staff was efficient and Dr. Bradshaw is always a pleasure to see.

NPS:

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The staff was helpful and friendly.

★★★★★ by Paul Berst on 2016-03-04

The staff was helpful and friendly.

NPS:

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I just rescued a kitty and he had an upper respiratory infection. The staff and the doctor were very helpful and got him back on the healthy road. Thank you very much for your excellent care.

★★★★★ by Robert Cronin on 2016-03-04

I just rescued a kitty and he had an upper respiratory infection. The staff and the doctor were very helpful and got him back on the healthy road. Thank you very much for your excellent care.

NPS:

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Dr. Bradshaw is a wonderful vet! She treats our pups as if they were her own. The entire staff goes out of their way to make the experience a good one for our lively Tuscan rescues. Thank you for taking such good care of Siena and Tavi!

★★★★★ by Sherry West on 2016-03-02

Dr. Bradshaw is a wonderful vet! She treats our pups as if they were her own. The entire staff goes out of their way to make the experience a good one for our lively Tuscan rescues. Thank you for taking such good care of Siena and Tavi!

NPS:

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We had a last minute emergency with our love, Lucille, and she needed prompt medical attention. Within 20 minutes of my phone call to Village Park Animal Hospital, Lucille was in their office and being treated! I cannot stress enough the care and concern they showed my Lucille, and Dr. Jeffrey is a true godsend! There is no other Veterinary office I would trust with her, as they truly go above and beyond!!

★★★★★ by Lisa Divine on 2016-02-27

We had a last minute emergency with our love, Lucille, and she needed prompt medical attention. Within 20 minutes of my phone call to Village Park

Animal Hospital, Lucille was in their office and being treated! I cannot stress enough the care and concern they showed my Lucille, and Dr. Jeffrey is a true godsend! There is no other Veterinary office I would trust with her, as they truly go above and beyond!!

NPS:

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Basha Two and Boomer Two came in to see Dr. Bradshaw to get their physical and blood drawn for their teeth cleaning next week. She gets down on the floor with them and they give her kisses. Very pleasant experience and both really like Dr. Bradshaw. Could not find anything no to like. Basha and Boomer's father.

★★★★★ by Erv Kaufman on 2016-02-27

Basha Two and Boomer Two came in to see Dr. Bradshaw to get their physical and blood drawn for their teeth cleaning next week. She gets down on the floor with them and they give her kisses. Very pleasant experience and both really like Dr. Bradshaw. Could not find anything no to like. Basha and Boomer's father.

NPS:

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As always the staff is very accommodating and welcoming to both myself and Casper. I asked to have his ears plucked and nails trimmed while there and the staff was happy to oblige. Thank you.

★★★★★ by Mary Cornell on 2016-02-26

As always the staff is very accommodating and welcoming to both myself and Casper. I asked to have his ears plucked and nails trimmed while there and the staff was happy to oblige. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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thanks

★★★★★ by George Thompson on 2016-02-25

thanks

NPS:

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We have always been able to see the vet. We had an 18+year old poodle with blood in her feces and she was taken care of with love and patience and is doing ell today. Thank you all.

★★★★★ by Stephanie Konecuff on 2016-02-25

We have always been able to see the vet. We had an 18+year old poodle with blood in her feces and she was taken care of with love and patience and is doing ell today. Thank you all.

NPS:

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Every thing was fine. Thank you. Jerry Stanners

★★★★★ by Jerry Stanners on 2016-02-24

Every thing was fine. Thank you. Jerry Stanners

NPS:

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The staff is always helpful and friendly. The Dr's always answer all my questions and explain everything really good. Thank you village park animal hospital.

★★★★★ by Leslie Gosselin on 2016-02-21

The staff is always helpful and friendly. The Dr's always answer all my questions and explain everything really good. Thank you village park animal hospital.

NPS:

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Dr. Bradshaw is knowledgeable, thorough and loving to our Paisley. Paisley responded in kind. We look forward to having her take care of our precious Ms P

★★★★★ by Jed & Robbie Orme on 2016-02-19

Dr. Bradshaw is knowledgeable, thorough and loving to our Paisley. Paisley responded in kind. We look forward to having her take care of our precious Ms P

NPS:

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We came in as new patients with a potentially serious problem and were taken care of promptly and politely.

★★★★★ by Anon on 2016-02-19

We came in as new patients with a potentially serious problem and were taken care of promptly and politely.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Receptionists are friendly, personable & helpful. Associates behind desk are friendly & efficient responding to requests & accepting payment for services. Dr. Carlson is caring, proficient & thorough. It is a total pleasure to be a patient here!!!

★★★★★ by Bonnie Partyka on 2016-02-18

Receptionists are friendly, personable & helpful. Associates behind desk are friendly & efficient responding to requests & accepting payment for services. Dr. Carlson is caring, proficient & thorough. It is a total pleasure to be a patient here!!!

NPS:

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very positive

★★★★★ by Ken Fitzsimmons on 2016-02-18

very positive

NPS:

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The worst experience ever. Dr Carlson was only interested in selling products or services. She would not stop. She promised to give us a couple of cans of food and some kibble but when we waited for the samples upon checkout she denied saying she was going to do that. We are so disappointed in the entire experience.

★☆☆☆☆ by Cathy Walsh on 2016-02-18

The worst experience ever. Dr Carlson was only interested in selling products or services. She would not stop. She promised to give us a couple of cans of food and some kibble but when we waited for the samples upon checkout she denied saying she was going to do that. We are so disappointed in the entire experience.

NPS:

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A wonderful experience was had by all. Thank you so much.

★★★★★ by Jill & Don Day on 2016-02-17

A wonderful experience was had by all. Thank you so much.

NPS:

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I had a doggy emergency and they got me in quick... Everyone was very nice..

★★★★★ by Sharesa Jackson on 2016-02-16

I had a doggy emergency and they got me in quick... Everyone was very nice..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff that helped Armin along with Dr. Wallace were exceptional..

★★★★★ by Christopher Snyder on 2016-02-15

The staff that helped Armin along with Dr. Wallace were exceptional..

NPS:

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As always very good.

★★★★★ by Danese Maldonado on 2016-02-14

As always very good.

NPS:

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Great experience. Saw Billy quickly. They always follow up. Received phone call the next day. Can't say enough good things about Village Park Animal Hospital.

★★★★★ by Suzanne Grottendorfer on 2016-02-13

Great experience. Saw Billy quickly. They always follow up. Received phone call the next day. Can't say enough good things about Village Park Animal Hospital.

NPS:

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Great staff

★★★★★ by Ashley Leland on 2016-02-13

Great staff

NPS:

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Staff was attentive & helpful. Appreciated the time to explain things important to my dogs recovery. Thanks.

★★★★★ by Sally Lynum-Lee on 2016-02-13

Staff was attentive & helpful. Appreciated the time to explain things important to my dogs recovery. Thanks.

NPS:

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Although we had to wait to be "squeezed" in for an appointment for Chloe, we were comfortable and enjoyed seeing and "talking" with the dogs and their owners who came in and out during our wait. Dr. Bradshaw examined Chloe and was a delight. Because we have been a patient and friend of Dr. Carlson's for many years, this was the first opportunity to be seen by another doctor and Dr. Bradshaw couldn't have been more attentive to Chloe or more informative and caring to us. We look forward to seeing her again during Chloe's follow-up visit.

★★★★★ by Corky Olander on 2016-02-12

Although we had to wait to be "squeezed" in for an appointment for Chloe, we were comfortable and enjoyed seeing and "talking" with the dogs and their owners who came in and out during our wait. Dr. Bradshaw examined

Chloe and was a delight. Because we have been a patient and friend of Dr. Carlson's for many years, this was the first opportunity to be seen by another doctor and Dr. Bradshaw couldn't have been more attentive to Chloe or more informative and caring to us. We look forward to seeing her again during Chloe's follow-up visit.

NPS:

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professional, courtesy, competent

★★★★★ by Henry Reichert on 2016-02-11

professional, courtesy, competent

NPS:

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Have taken our cats to Village Park Animal Hospital for years and we are very pleased with the loving care our pets receive there.

★★★★★ by William Hughes on 2016-02-08

Have taken our cats to Village Park Animal Hospital for years and we are very pleased with the loving care our pets receive there.

NPS:

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Dr. Carlson spent quite a bit of time with Johnny. She very kind & he seems very comfortable with her. We are happy with our experience there.

★★★★★ by Renee Charney on 2016-02-06

Dr. Carlson spent quite a bit of time with Johnny. She very kind & he seems very comfortable with her. We are happy with our experience there.

NPS:

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Very pleasant experience. Educational too. Thank you for your care of my dear cat.

★★★★★ by Anon on 2016-02-06

Very pleasant experience. Educational too. Thank you for your care of my dear cat.

NPS:

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Got in right away with early appt. staff was eager to see us. Vet tech with cheerful and good with Yoda. Doc was outstanding. Sat on floor with Yoda, did exam and played at same time. Expensive, but worth it. Oh, and the coffee was great!

★★★★★ by Gerry Forman on 2016-02-05

Got in right away with early appt. staff was eager to see us. Vet tech with cheerful and good with Yoda. Doc was outstanding. Sat on floor with Yoda, did exam and played at same time. Expensive, but worth it. Oh, and the coffee was great!

NPS:

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Maudies care is excellent, but we can't afford it. Please no more well doggie blood checks etc. We just want to refill her eye meds.

★★★★★ by Jean Woodruff on 2016-02-03

Maudies care is excellent, but we can't afford it. Please no more well doggie blood checks etc. We just want to refill her eye meds.

NPS:

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Dr. Carlson was terrific

★★★★★ by George Merrick on 2016-02-01

Dr. Carlson was terrific

NPS:

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Dr Jeffrie was very caring and concerned both about all my animals. He is willing to explore all options, consider consulting with specialists as required and listened closely to all my concerns. I would highly recommend him for both dogs and birds (cockatiel).

★★★★★ by Jane Ricketts on 2016-01-30

Dr Jeffrie was very caring and concerned both about all my animals. He is willing to explore all options, consider consulting with specialists as required and listened closely to all my concerns. I would highly recommend him for both dogs and birds (cockatiel).

NPS:

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the doctor and her assistant were so nice and patient with both me and my dog. the doctor was professional and I trusted her advice, the exam was not rushed and the doctor got right down there with my dog..

★★★★★ by Anon on 2016-01-29

the doctor and her assistant were so nice and patient with both me and my dog. the doctor was professional and I trusted her advice, the exam was not rushed and the doctor got right down there with my dog..

NPS:

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I loved my visit to Dr. Wallace. He was very thorough with my physical and very gentle. He was very informative. Daisy

★★★★★ by Barbara Daily on 2016-01-28

I loved my visit to Dr. Wallace. He was very thorough with my physical and very gentle. He was very informative. Daisy

NPS: N/A

Always a good experience. The friendly staff is always helpful. Dr. Carlson is so compassionate, experienced, and knowledgeable. She has been our vet for over 19 years and we would strongly recommend her to anyone looking for a great veterinarian.

★★★★★ by Gary Blecka on 2016-01-28

Always a good experience. The friendly staff is always helpful. Dr. Carlson is so compassionate, experienced, and knowledgeable. She has been our vet for over 19 years and we would strongly recommend her to anyone looking for a great veterinarian.

NPS:

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Wonderful service.

★★★★★ by Mark McAlpine on 2016-01-28

Wonderful service.

NPS:

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I love the personal attention received by Dr Carlson and staff. She's a gem!

★★★★★ by Michaela Humphreville on 2016-01-27

I love the personal attention received by Dr Carlson and staff. She's a gem!

NPS:

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Very Knowledgeable.

★★★★★ by Dave & Marcy Fazzone on 2016-01-27

Very Knowledgeable.

NPS:

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We had an excellent visit at Village Park. Willie loves everyone there and Dr. Jeffreys was very kind and thorough as was his assistant who did all of Willie's vitals, etc. This animal hospital is, by far, the nicest facility we have ever used for our pets.

★★★★★ by Bill Reinsberg on 2016-01-25

We had an excellent visit at Village Park. Willie loves everyone there and Dr. Jeffreys was very kind and thorough as was his assistant who did all of Willie's vitals, etc. This animal hospital is, by far, the nicest facility we have ever used for our pets.

NPS:

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I didn't receive a call back from the doctor re: Isabella's very expensive diagnostic blood work as I was told you would do. I am a bit disappointed that I did not have a chance to talk by phone about her visit. She was quite ill for 24 hours after the trip to your office.

★★★☆☆ by Barbara Vincent on 2016-01-25

I didn't receive a call back from the doctor re: Isabella's very expensive diagnostic blood work as I was told you would do. I am a bit disappointed

that I did not have a chance to talk by phone about her visit. She was quite ill for 24 hours after the trip to your office.

NPS:

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Excellent service! The doctor, nurse and staff were all very friendly and very caring to both our dog and us!!

★★★★★ by Fred Vescial on 2016-01-24

Excellent service! The doctor, nurse and staff were all very friendly and very caring to both our dog and us!!

NPS:

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The doctor and staff were professional and caring!

★☆☆☆☆ by Bella Higdon on 2016-01-23

The doctor and staff were professional and caring!

NPS:

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Excellent experience.

★★★★★ by Tj McCaa on 2016-01-23

Excellent experience.

NPS:

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**As always Dr. Carlson and staff are friendly and full of TLC!
Thank you!**

★★★★★ by Karen Redmond on 2016-01-21

As always Dr. Carlson and staff are friendly and full of TLC! Thank you!

NPS:

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Dr Bradshaw is great as always

★★★★★ by Sandy Beakey on 2016-01-18

Dr Bradshaw is great as always

NPS:

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We hadn't Great day with Sergeant Major Dr I felt very comfortable with him seeing Sergeant Major he showed care and Concerned and knew right away what Sergeant Major had. THE next day at Home I checked Sergeant Major to see how he was doing and he was feeling ALOT BETTER thank you so much for looking after Sergeant Major I Love this place and would Highly recommend it The Staff is SUPER NICE AND Care so much for all the different types of pets going in for Care Thank you Dr Carlson for opening up your Business here in LA Quinta

★★★★★ by Adais & Patricia Garcia Jr. on 2016-01-18

We hadn't Great day with Sergeant Major Dr I felt very comfortable with him seeing Sergeant Major he showed care and Concerned and knew right away what Sergeant Major had. THE next day at Home I checked Sergeant Major to see how he was doing and he was feeling ALOT BETTER thank you so much for looking after Sergeant Major I Love this place and would Highly recommend it The Staff is SUPER NICE AND Care so much for all the different types of pets going in for Care Thank you Dr Carlson for opening up your Business here in LA Quinta

NPS:

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Dr. Wallace and the staff are patient and kind. They made an extra effort to make my let's experience as stress free as possible. There were recommendations, but no pressure to follow up with expensive tests and procedures. Dr. Wallace and the staff were timely, but not rushed. I entrust them to take very good care of my little girl.

★★★★★ by Marsha Teasley on 2016-01-17

Dr. Wallace and the staff are patient and kind. They made an extra effort to make my let's experience as stress free as possible. There were recommendations, but no pressure to follow up with expensive tests and procedures. Dr. Wallace and the staff were timely, but not rushed. I entrust them to take very good care of my little girl.

NPS:

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Maggie and I are always treated with TLC. Dr Jefferies and team are excellent professionals. Thank you very much.

★★★★★ by Barbara Eusebio on 2016-01-17

Maggie and I are always treated with TLC. Dr Jefferies and team are excellent professionals. Thank you very much.

NPS:

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Everyone is so kind and friendly!

★★★★★ by Robin Nenninger on 2016-01-14

Everyone is so kind and friendly!

NPS:

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I am so very please with the New Vet Dr. Jeffery. Very caring and informative. Unfortunately this morning I had to have Sammie PTS. With weighing the options it was the only decision and Dr. Jeffery helped me through it.

★★★★★ by Anon on 2016-01-11

I am so very please with the New Vet Dr. Jeffery. Very caring and informative. Unfortunately this morning I had to have Sammie PTS. With weighing the options it was the only decision and Dr. Jeffery helped me through it.

NPS:

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Everyone at Village Park is wonderful. From the vets and technicians to the groomers and office staff, you can tell they genuinely care about every one of their patients. I wish my doctor's office was as compassionate, caring and provided such an amazing level of care.

★★★★★ by Patti Werry on 2016-01-10

Everyone at Village Park is wonderful. From the vets and technicians to the groomers and office staff, you can tell they genuinely care about every one of their patients. I wish my doctor's office was as compassionate, caring and provided such an amazing level of care.

NPS:

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the best! Professional, friendly and caring

★★★★★ by Lilian Porhola on 2016-01-09

the best! Professional, friendly and caring

NPS:

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As a new resident of La quinta and having left behind a great vet, I was apprehensive to go to a new place but one of my dogs fell ill. I received great care and information regarding my dogs health. Now I feel my animals will receive the type care they were used to.

★★★★★ by Virginia Casto on 2016-01-09

As a new resident of La quinta and having left behind a great vet, I was apprehensive to go to a new place but one of my dogs fell ill. I received great care and information regarding my dogs health. Now I feel my animals will receive the type care they were used to.

NPS:

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Great service. Very expensive though!

★★★★★ by Anon on 2016-01-09

Great service. Very expensive though!

NPS:

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We love Village Park Animal Hospital. Keri and Dr. Bradshaw took really good care of Heidi and Carrie MarshaMellow. We recommend Village Park to everybody.

★★★★★ by Nancy Endres on 2016-01-08

We love Village Park Animal Hospital. Keri and Dr. Bradshaw took really good care of Heidi and Carrie MarshaMellow. We recommend Village Park to everybody.

NPS:

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Pricey but excellent care. An entire staff that seems to have genuine devotion for animals.

★★★★★ by Anon on 2016-01-08

Pricey but excellent care. An entire staff that seems to have genuine devotion for animals.

NPS:

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Always awesome - so glad I found them!

★★★★★ by Gayle Cochrane on 2016-01-07

Always awesome - so glad I found them!

NPS:

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Bought my cat George in for annual checkup and vaccinations. The staff is always very friendly and Dr. Wallace was very nice.

★★★★★ by Margie Nagata on 2016-01-07

Bought my cat George in for annual checkup and vaccinations. The staff is always very friendly and Dr. Wallace was very nice.

NPS:

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Staff curtious and knowledgeable. Office clean and pleasant amibance. But best of all Dr Cathy Carlson was one of the most thorough, genuine, personable doctors we have worked with. She inspired confidence with her knowledge and ability to address our dogs needs.

★★★★★ by Richard Paul on 2016-01-07

Staff curious and knowledgeable. Office clean and pleasant amibiance. But best of all Dr Cathy Carlson was one of the most thorough, genuine, personable doctors we have worked with. She inspired confidence with her knowledge and ability to address our dogs needs.

NPS:

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The doctor was very understanding and warm ... kind of pricy but overall very happy with the experience.

★★★★★ by Anon on 2016-01-06

The doctor was very understanding and warm ... kind of pricy but overall very happy with the experience.

NPS:

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Your staff is terrific. From the front desk to the vet herself to the assistants. Competent, caring, thorough.

★★★★★ by Barbara Bishop on 2016-01-06

Your staff is terrific. From the front desk to the vet herself to the assistants. Competent, caring, thorough.

NPS:

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Wonderful clean facility. Very attentive staff. Treatment was superb.

★★★★★ by Esther & Gerald Good on 2016-01-01

Wonderful clean facility. Very attentive staff. Treatment was superb.

NPS:

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Everyone is so nice and friendly. The groomers are gentle and sweet with Bailey, who's a little bit scared of being groomed. They did a fantastic job, and Bailey is looking fine. Thank you to all of you, and have a happy New Year.

★★★★★ by Barbara O'Malley on 2015-12-31

Everyone is so nice and friendly. The groomers are gentle and sweet with Bailey, who's a little bit scared of being groomed. They did a fantastic job, and Bailey is looking fine. Thank you to all of you, and have a happy New Year.

NPS:

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We are always met with a warm greeting when we walk through the door. The staff makes sure that Buddy is ready for his visit promptly. Dr. Carlson has been amazing with Buddy and whatever ails him at each visit. The staff is patient and caring knowing Buddy is a little skittish visiting the vet's. We are so happy we found Village Park Animal Hospital and would highly recommend them to anyone looking for a veterinarian.

★★★★★ by Jay Astor on 2015-12-31

We are always met with a warm greeting when we walk through the door. The staff makes sure that Buddy is ready for his visit promptly. Dr. Carlson has been amazing with Buddy and whatever ails him at each visit. The staff is patient and caring knowing Buddy is a little skittish visiting the vet's. We are so happy we found Village Park Animal Hospital and would highly recommend them to anyone looking for a veterinarian.

NPS:

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I have had the occasion to need to take my dog to a specialist. It has made me appreciate VPAH even more. The receptionists at VPAH always recognize you when you arrive and are positive and friendly. Dr. Bradshaw of VPAH is the best. She is

informative, answers all concerns, very knowledgeable and professional, and truly cares about you and your pet. I have confidence my dogs are getting the best care possible.

★★★★★ by Nettie Roberts on 2015-12-30

I have had the occasion to need to take my dog to a specialist. It has made me appreciate VPAH even more. The receptionists at VPAH always recognize you when you arrive and are positive and friendly. Dr. Bradshaw of VPAH is the best. She is informative, answers all concerns, very knowledgeable and professional, and truly cares about you and your pet. I have confidence my dogs are getting the best care possible.

NPS:

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The cooperation in scheduling was particularly good, considering the time of year and the difficulty fitting all of this into our busy schedule. Our little dog received excellent treatment and is back to her happy little self. Thanks.

★★★★★ by Blaine Mack on 2015-12-30

The cooperation in scheduling was particularly good, considering the time of year and the difficulty fitting all of this into our busy schedule. Our little dog received excellent treatment and is back to her happy little self. Thanks.

NPS:

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When I picked up my dog, after 5 days of boarding, I was pleased she was happy to see me and calm and not shaking. Other boarding facilities that she stayed at, she came out, shaking hours later, even after she was home. I think she felt very safe at your facility. I was pleased about that. I was impressed, with the young man that I dealt with when I dropped her off, for her stay. Your staff are caring and animal loving people.

★★★★★ by Anon on 2015-12-30

When I picked up my dog, after 5 days of boarding, I was pleased she was happy to see me and calm and not shaking. Other boarding facilities that she stayed at, she came out, shaking hours later, even after she was home. I think she felt very safe at your facility. I was pleased about that. I was impressed, with the young man that I dealt with when I dropped her off, for her stay. Your staff are caring and animal loving people.

NPS:

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We brought Chip for gastro-intestinal issue. Dr. Wallace was wonderful, as usual. He spent the time and gave us the information we needed. With careful attention to his diet and prescription food he is doing better already.

★★★★★ by Fred Benford on 2015-12-25

We brought Chip for gastro-intestinal issue. Dr. Wallace was wonderful, as usual. He spent the time and gave us the information we needed. With careful attention to his diet and prescription food he is doing better already.

NPS:

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Love Dr. Carlson and her staff. Simon and Stella have had their share of medical issues so we have gotten to know them very well. Everyone is loving and caring. The facility is so beautiful and clean and that is important to me. It shows how much they care.

★★★★★ by Teri & Steve Coulter on 2015-12-24

Love Dr. Carlson and her staff. Simon and Stella have had their share of medical issues so we have gotten to know them very well. Everyone is loving and caring. The facility is so beautiful and clean and that is important to me. It shows how much they care.

NPS:

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Our dog Sasha was treated this week for pancreatitis at Village Park by Dr. Amanda Bradshaw and their caring Staff. She received excellent care and is on the mend. We highly recommend Village Park Animal Hospital!

★★★★★ by Linda & Bob Thauer on 2015-12-24

Our dog Sasha was treated this week for pancreatitis at Village Park by Dr. Amanda Bradshaw and their caring Staff. She received excellent care and is on the mend. We highly recommend Village Park Animal Hospital!

NPS:

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Friendly, professional and caring!

★★★★★ by Anon on 2015-12-20

Friendly, professional and caring!

NPS:

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**Molly is.doing well we are happy the way she was treated
Thank you**

★★★★★ by Marilyn Sirott on 2015-12-19

Molly is.doing well we are happy the way she was treated Thank you

NPS:

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I was impressed how quickly Bandit was made at ease and I watched the gentle care that my traumatized cat was getting. She finally calmed down so Dr Bradshaw could give her a good examination. Very professional.

★★★★★ by Linda Espinoza on 2015-12-19

I was impressed how quickly Bandit was made at ease and I watched the gentle care that my traumatized cat was getting. She finally calmed down so Dr Bradshaw could give her a good examination. Very professional.

NPS:

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Everybody is so friendly. Peep was well taken care of.

★★★★★ by Allison Kramer on 2015-12-18

Everybody is so friendly. Peep was well taken care of.

NPS:

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I love this place !!! Dr. Bradshaw and Kerri are the best

★★★★★ by Michelle Ketchum on 2015-12-16

I love this place !!! Dr. Bradshaw and Kerri are the best

NPS:

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Just moved to the area. A friend referred me to Dr Carlson as well as Carla over in Aqua Paws, Carla is an excellent groomer. Carla is professional knowledgeable & has many years experience. My Havanese The Maestro is looking forward to his weekly grooming appointments with Carla. When my dog has no interest in leaving grooming & kisses Carla that's what tells me he's happy to be groomed & what Havanese really likes being groomed? Typical none do. All in all if this is the 1 perk of moving from L.A. then that does it for me. We Carla. Tomorrow we have our 1st exam with Dr. Carlson. I will look forward to posting my review!! Dr Carlson did introduce herself while in between clients on my first visit to check the place out. I can say Dr. Carlson was a pleasure to speak with & my Havanese took to her quite quickly.

★★★★★ by Danielle Urcis-Benchimol on 2015-12-13

Just moved to the area. A friend referred me to Dr Carlson as well as Carla over in Aqua Paws, Carla is an excellent groomer. Carla is professional knowledgeable & has many years experience. My Havanese The Maestro is looking forward to his weekly grooming appointments with Carla. When my dog has no interest in leaving grooming & kisses Carla that's what tells me he's happy to be groomed & what Havanese really likes being groomed? Typical none do. All in all if this is the 1 perk of moving from L.A. then that does it for me. We Carla. Tomorrow we have our 1st exam with Dr. Carlson. I will look forward to posting my review!! Dr Carlson did introduce herself while in between clients on my first visit to check the place out. I can say Dr. Carlson was a pleasure to speak with & my Havanese took to her quite quickly.

NPS:

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Dr. Carlson is outstanding!

★★★★★ by Anon on 2015-12-13

Dr. Carlson is outstanding!

NPS:

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Excellent! I was extremely appreciative that Elke was able to get my kitty in on the same day I called since my husband and I had been losing sleep due to our sweet little 12-year old Prissy kitty "yowling" all night because she wanted to go play outside. Prissy had been disrupting the entire household for weeks as her vocal chords and cries were getting progressively louder and more distraught by the day. After just one appointment with Dr Wallace, our sleepless nights were resolved, and our lives were back to normal. I have only good thoughts and things to say about Village Park Animal Hospital, their entire staff, and of course, Dr Wallace.

★★★★★ by Karen Lewallen on 2015-12-12

Excellent! I was extremely appreciative that Elke was able to get my kitty in on the same day I called since my husband and I had been losing sleep due to our sweet little 12-year old Prissy kitty "yowling" all night because she wanted to go play outside. Prissy had been disrupting the entire household for weeks as her vocal chords and cries were getting progressively louder and more distraught by the day. After just one appointment with Dr Wallace, our sleepless nights were resolved, and our lives were back to normal. I have only good thoughts and things to say about Village Park Animal Hospital, their entire staff, and of course, Dr Wallace.

NPS:

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Always excellent experience

★★★★★ by Henry Reichert on 2015-12-10

Always excellent experience

NPS:

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Village Parks reputation is well deserved. Quality facility, caring staff and talented Dr.s. Getting a last minute appointment was accommodated and was greatly appreciated. Village Park pet updates kept my dogs current while being out of the country for two years. Village Park will always be home for Lizzy and Darcy!

★★★★★ by Peter Knaust on 2015-12-09

Village Parks reputation is well deserved. Quality facility, caring staff and talented Dr.s. Getting a last minute appointment was accommodated and was greatly appreciated. Village Park pet updates kept my dogs current while being out of the country for two years. Village Park will always be home for Lizzy and Darcy!

NPS:

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WE love Dr. Carlson as our vet for our Jack Russell Terrier. She always take the time to listen to our concerns an explains in detail her recommendations for her care. The staff in the office and on the phone has always been very courteous and pleasant. We have all used the boarding services and have been very happy with the care and attention our dog has received. Overall we are very pleased with all of the services provided by VPAH

★★★★★ by Ken & Judi Mills on 2015-12-08

WE love Dr. Carlson as our vet for our Jack Russell Terrier. She always take the time to listen to our concerns an explains in detail her recommendations for her care. The staff in the office and on the phone has always been very courteous and pleasant. We have all used the boarding services and have been very happy with the care and attention our dog has received. Overall we are very pleased with all of the services provided by VPAH

NPS:

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Very helpful, courteous, attentive staff including reception and technicians.

★★★★★ by Anon on 2015-12-08

Very helpful, courteous, attentive staff including reception and technicians.

NPS:

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Enjoyed meeting the new vet today. He was very personable. Didn't like the fact that. I had to wait in an examination room for 20 min. + plus, before seeing anyone.

★★★★★ by Susette Drewes on 2015-12-06

Enjoyed meeting the new vet today. He was very personable. Didn't like the fact that. I had to wait in an examination room for 20 min. + plus, before seeing anyone.

NPS:

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Village Park Animal Hospital is impressive with the knowledgeable staff, services offered and a cozy atmosphere. My dog is engaged in the valley's only underwater treadmill for canines. She is showing improvement and what a privilege to have this opportunity for therapy. Dr. Carlson and her staff are so smart and nice, i look forward to bringing my dog there every week.

★★★★★ by Stacia Nickolite on 2015-12-05

Village Park Animal Hospital is impressive with the knowledgeable staff, services offered and a cozy atmosphere. My dog is engaged in the valley's only underwater treadmill for canines. She is showing improvement and what a privilege to have this opportunity for therapy. Dr. Carlson and her staff are so smart and nice, i look forward to bringing my dog there every week.

NPS:

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VPAH provides excellent services w/professional and friendly staff. Of course, all because of Dr. Carlton-she is the BEST!

★★★★★ by Jane Martinez on 2015-12-04

VPAH provides excellent services w/professional and friendly staff. Of course, all because of Dr. Carlton-she is the BEST!

NPS:

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The staff was friendly and the facilities were clean. Dr. Bradshaw and her staff were very professional and she assured me that my pet was fine but needed some dental work. I was taken aback by the estimate for the dental work which I thought

was a bit high however I certainly know the value of professional care.

★★★★★ by Stephen Nieto on 2015-12-04

The staff was friendly and the facilities were clean. Dr. Bradshaw and her staff were very professional and she assured me that my pet was fine but needed some dental work. I was taken aback by the estimate for the dental work which I thought was a bit high however I certainly know the value of professional care.

NPS:

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Pleasant professional service as always. Thank you.

★★★★★ by Fred & Kay Wolff on 2015-12-03

Pleasant professional service as always. Thank you.

NPS:

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I think the boarding rooms and staff are great and I believe Biggie had a good experience. His haircut was great too! I liked the size of Village Park - not too big and dogs get more attention. Very clean and friendly place.

★★★★★ by Ann Stevenson on 2015-11-30

I think the boarding rooms and staff are great and I believe Biggie had a good experience. His haircut was great too! I liked the size of Village Park - not too big and dogs get more attention. Very clean and friendly place.

NPS:

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Dr Allison is the best along with her staff. She was ever so patient with Bella. Took her time, feed her treats until Bella seemed more comfortable. She knew Bella had issues with new

people and she knew exactly how to keep her calm. I couldn't have been more pleased.

★★★★★ by Hedy Gelb on 2015-11-29

Dr Allison is the best along with her staff. She was ever so patient with Bella. Took her time, feed her treats until Bella seemed more comfortable. She knew Bella had issues with new people and she knew exactly how to keep her calm. I couldn't have been more pleased.

NPS:

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Corrine does a great job on Winston!

★★★★★ by Carol & Rob Heeter on 2015-11-28

Corrine does a great job on Winston!

NPS:

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Everyone is extremely friendly and helpful. Yanna liked the treats too!

★★★★★ by Tammy Peterson on 2015-11-26

Everyone is extremely friendly and helpful. Yanna liked the treats too!

NPS:

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Dr. Wallace is truly fabulous. He spent time with me and my little yorkie, answering all my questions and concerns.

★★★★★ by Ellen Belyeu on 2015-11-25

Dr. Wallace is truly fabulous. He spent time with me and my little yorkie, answering all my questions and concerns.

NPS:

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Your staff is great. The Dr. have always taken great care of Teddy. The girls at the front desk are always helpful and very nice. Teddy doesn't like going there but i wouldnt take him anywhere else. Thank you for the great job you do.

★★★★★ by Leslie Gosselin on 2015-11-23

Your staff is great. The Dr. have always taken great care of Teddy. The girls at the front desk are always helpful and very nice. Teddy doesn't like going there but i wouldnt take him anywhere else. Thank you for the great job you do.

NPS:

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Thank you for being so great with our little girl, Yogi, when we came in after she was brutally attacked by another dog. Dr. Wallace and staff were so great keeping us informed about the assessment and treatment. She is still recovering but we are hopeful that with your thorough treatment and our loving care she will be back to herself in the coming months.

★★★★★ by Anon on 2015-11-23

Thank you for being so great with our little girl, Yogi, when we came in after she was brutally attacked by another dog. Dr. Wallace and staff were so great keeping us informed about the assessment and treatment. She is still recovering but we are hopeful that with your thorough treatment and our loving care she will be back to herself in the coming months.

NPS:

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I couldn't be more happy with VPAH. My elderly dog was having breathing issues and Dr. Carlson saved her life. The entire staff is friendly, caring and professional. They understand that a pet

is not just an animal but a member of a person's family. The prices are not cheap, but you get what you pay for: thorough exams, state of the art facilities, consistent follow up, and extraordinary veterinary care.

★★★★★ by Michelle Wark on 2015-11-23

I couldn't be more happy with VPAH. My elderly dog was having breathing issues and Dr. Carlson saved her life. The entire staff is friendly, caring and professional. They understand that a pet is not just an animal but a member of a person's family. The prices are not cheap, but you get what you pay for: thorough exams, state of the art facilities, consistent follow up, and extraordinary veterinary care.

NPS:

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As always, Dr. Bradshaw and the entire staff was on their A game.

★★★★★ by Bob Pech on 2015-11-21

As always, Dr. Bradshaw and the entire staff was on their A game.

NPS:

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I believe this is the Very Best Veterinary Care Anywhere! Not only do they take time to listen to why you're calling - they are professional and caring and provide the best care for your pet as well as for you. I've Never been to a vets office where the receptionist will listen to your concerns and help make sure that you get either an appointment as soon as possible or in our case a doctor's feedback within a few hours. They are simply the BEST!

★★★★★ by Gina Villanueva on 2015-11-21

I believe this is the Very Best Veterinary Care Anywhere! Not only do they take time to listen to why you're calling - they are professional and caring and provide the best care for your pet as well as for you. I've Never been to

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NPS:

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Always a great experience!!!

★★★★★ by Prue Marshburn on 2015-11-20

Always a great experience!!!

NPS:

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Wonderful!

★★★★★ by Debbie Olson on 2015-11-18

Wonderful!

NPS:

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Everyone who works at Village Park is truly friendly and caring. Dr. Bradshaw is the best. Her love of animals, and Bailey in particular, is evident in everything she does.

★★★★★ by Gwen Zimmerman on 2015-11-18

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NPS:

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good as always

★★★★★ by Anon on 2015-11-18

good as always

NPS:

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Excellent care and health assessment as usual!

★★★★★ by Char Clelland on 2015-11-18

Excellent care and health assessment as usual!

NPS:

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Dr Jeffreys is a great addition to the staff. The receptionist is always so pleasant and of course Ilka followed up to check on my pets progress. My compliments also to the technician who attended to Andy. Great job everyone.

★★★★★ by Pam Duff on 2015-11-17

Dr Jeffreys is a great addition to the staff. The receptionist is always so pleasant and of course Ilka followed up to check on my pets progress. My compliments also to the technician who attended to Andy. Great job everyone.

NPS:

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I love, love, love Village Park! Dr. Bradshaw treats my dogs as her own. Abbee and Diesel adore her, and she was always wonderful to our departed Niko. We had a little miscommunication on our appointment time this last visit, but it was quickly addressed. I can't say enough nice things about everyone.

★★★★★ by Denise Carter on 2015-11-17

I love, love, love Village Park! Dr. Bradshaw treats my dogs as her own. Abbee and Diesel adore her, and she was always wonderful to our departed Niko. We had a little miscommunication on our appointment time this last visit, but it was quickly addressed. I can't say enough nice things about everyone.

NPS:

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I always feel comfortable using this vet clinic for our doggie when we are in the desert. We always receive excellent service and everyone is thorough and most informative as to our Prince's care. We value Thai vet hoospital as much as our home vet clinic.

★★★★★ by Penney Bartels-Miyake on 2015-11-14

I always feel comfortable using this vet clinic for our doggie when we are in the desert. We always receive excellent service and everyone is thorough and most informative as to our Prince's care. We value Thai vet hoospital as much as our home vet clinic.

NPS:

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Dr Wallace was very knowledgeable . He spent a lot of time with me and my pet.

★★★★★ by Pete Dacquisto on 2015-11-14

Dr Wallace was very knowledgeable . He spent a lot of time with me and my pet.

NPS:

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The service att Village Park, as always, was stellar.

★★★★★ by Mark McAlpine on 2015-11-13

The service att Village Park, as always, was stellar.

NPS:

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Couldn't be better in terms of expertise, advice, and support!

★★★★★ by Anon on 2015-11-12

Couldn't be better in terms of expertise, advice, and support!

NPS:

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This was my first visit to your hospital. The staff is excellent!!! Dr. Jefferies is very thorough and Michelle, the vet tech gave me some great recommendations. I have tried other animal hospitals but this is the best by far. They are caring and knowledgable.

★★★★★ by Linda Talley on 2015-11-11

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NPS:

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As usual, your staff is very friendly, helpful and courteous. A pleasure to deal with Evonne Dicus

★★★★★ by Evonne Dicus on 2015-11-11

As usual, your staff is very friendly, helpful and courteous. A pleasure to deal with Evonne Dicus

NPS:

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perfect location. nice new clean building. staff always friendly. Doctor is nice and knowledgeable.

★★★★★ by Anne Holford on 2015-11-10

perfect location. nice new clean building. staff always friendly. Doctor is nice and knowledgeable.

NPS:

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Always friendly, they make us feel like they really care about our Maudie. Her good health at age 15 is a tribute to their good care.

★★★★★ by Jean Woodruff on 2015-11-09

Always friendly, they make us feel like they really care about our Maudie. Her good health at age 15 is a tribute to their good care.

NPS:

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As always, Moose had a wonderful experience! The facility is clean and the staff is amazing! Moose actually looks forward to going to the vet!!

★★★★★ by George Buono on 2015-11-07

As always, Moose had a wonderful experience! The facility is clean and the staff is amazing! Moose actually looks forward to going to the vet!!

NPS:

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Always a wonderful experience. Carla is FABULOUS!!!

★★★★★ by James Richards on 2015-11-07

Always a wonderful experience. Carla is FABULOUS!!!

NPS:

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Dr. Bradshaw was so gentle and caring removing Molly 's stitches and checking her out. Thanks for treating our pets like they're people.

★★★★★ by Fred & Karole Austin on 2015-11-06

Dr. Bradshaw was so gentle and caring removing Molly 's stitches and checking her out. Thanks for treating our pets like they're people.

NPS:

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Dr. Wallace was wonderful with Quigly, our new rescue "pup." He calmed my concerns of the post-operative issues Quigly was experiencing and gave helpful information on the care of our new dog. The docs at Village Park are super! And I thank them for all they do and have done for us.

★★★★★ by Anon on 2015-11-06

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NPS:

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Lucille was suffering from a horrible ear infection, and experiencing a great deal of discomfort and pain. From the

moment we walked through the door of Village Park Animal Hospital, both Lucille and I were at ease! Dr. Jeffrey was thorough, compassionate, and aware of her discomfort and how to treat her! In addition, the staff were friendly, efficient and followed up with me the next day...Lucille has chosen her new vet!

★★★★★ by Lisa Divine on 2015-11-04

Lucille was suffering from a horrible ear infection, and experiencing a great deal of discomfort and pain. From the moment we walked through the door of Village Park Animal Hospital, both Lucille and I were at ease! Dr. Jeffrey was thorough, compassionate, and aware of her discomfort and how to treat her! In addition, the staff were friendly, efficient and followed up with me the next day...Lucille has chosen her new vet!

NPS:

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Very nice!

★★★★★ by Jessica Servin on 2015-11-04

Very nice!

NPS:

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Village Park Animal Hospital is wonderful. All of the staff - from the front desk, to grooming, to the vets and their assistants are professional, friendly and genuinely care about your pet.

★★★★★ by Patti Werry on 2015-11-04

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NPS:

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Dr. Carlson is very thorough.

★★★★★ by John Evans on 2015-11-04

Dr. Carlson is very thorough.

NPS:

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Great place, great staff, great Doc's!

★★★★★ by Anon on 2015-11-04

Great place, great staff, great Doc's!

NPS:

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My two dogs, Hansel and Gretel, were boarded at VPAH for five days while my husband and I were in Chicago. Hansel is a very sensitive, shy dog and suffers from stress colitis. When he had a bout of diarrhea, an employee called me immediately to inform me and discuss treatment. I appreciated that. When I called the next day, I spoke with another employee who assured me that Hansel was doing better and told me that both dogs were well and enjoyed their time outside. Also, VPAH employees emailed me photos of our dogs, as I had requested, the day before our return. While I would have liked to have received photos sooner because we were missing the dogs terribly, I was grateful. When we came to pick up our dogs, I noticed that they did not have a water bowl in their room. In fact, none of the dogs in other rooms appeared to have water. I imagine this may be because dogs might tip their bowls over and cause a mess in rooms, but dogs really need to have water available at all times. When my dogs came home, they were desperately thirsty and drank what seemed like gallons of water. The lack of available water concerns me. Hansel seemed a bit dazed when we picked him up, but perked up quite a bit

after drinking water and home, and I believe he may have been mildly dehydrated. Our experience was reasonably good, and the employees were very friendly and seemed to love dogs, but the water situation is a health concern, and I would be wary of boarding my dogs at VPAH in the future.

★★★★★ by Anon on 2015-11-04

My two dogs, Hansel and Gretel, were boarded at VPAH for five days while my husband and I were in Chicago. Hansel is a very sensitive, shy dog and suffers from stress colitis. When he had a bout of diarrhea, an employee called me immediately to inform me and discuss treatment. I appreciated that. When I called the next day, I spoke with another employee who assured me that Hansel was doing better and told me that both dogs were well and enjoyed their time outside. Also, VPAH employees emailed me photos of our dogs, as I had requested, the day before our return. While I would have liked to have received photos sooner because we were missing the dogs terribly, I was grateful. When we came to pick up our dogs, I noticed that they did not have a water bowl in their room. In fact, none of the dogs in other rooms appeared to have water. I imagine this may be because dogs might tip their bowls over and cause a mess in rooms, but dogs really need to have water available at all times. When my dogs came home, they were desperately thirsty and drank what seemed like gallons of water. The lack of available water concerns me. Hansel seemed a bit dazed when we picked him up, but perked up quite a bit after drinking water and home, and I believe he may have been mildly dehydrated. Our experience was reasonably good, and the employees were very friendly and seemed to love dogs, but the water situation is a health concern, and I would be wary of boarding my dogs at VPAH in the future.

NPS:

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Jon Snow received excellent care!

★★★★★ by Paul Gonzales on 2015-11-03

Jon Snow received excellent care!

NPS:

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Excellent care

★★★★★ by Paul Gonzales on 2015-11-03

Excellent care

NPS:

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Chino enjoyed his trip to the doctor. Thanks

★★★★★ by John & Mary Cliff on 2015-11-02

Chino enjoyed his trip to the doctor. Thanks

NPS:

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Excellen, caring and thoughtful help for my dog.

★★★★★ by Christopher Snyder on 2015-11-02

Excellen, caring and thoughtful help for my dog.

NPS:

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So helpful! So personalized! Amazing!

★★★★★ by Alyssia Parks-Bryant on 2015-10-30

So helpful! So personalized! Amazing!

NPS:

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I am a new client, but so far I am very impressed with Village Park Animal Hospital.

★★★★★ by Lorna Curtis on 2015-10-30

I am a new client, but so far I am very impressed with Village Park Animal Hospital.

NPS:

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Dr. Bradshaw is very caring & professional.

★★★★★ by Julia Woods on 2015-10-30

Dr. Bradshaw is very caring & professional.

NPS:

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When I brought my dog to Village Park after my dog was severely injured the Doctors and staff made my time there less burdensome and were very understanding in my current situation. My dog was seen immediately and has been taken great care of ever since. I have nothing but praises for everyone for their care and professionalism!! They also make you feel like family!!! Thank you Village Park Animal Hospital!!

★★★★★ by Kim Brown on 2015-10-29

When I brought my dog to Village Park after my dog was severely injured the Doctors and staff made my time there less burdensome and were very understanding in my current situation. My dog was seen immediately and has been taken great care of ever since. I have nothing but praises for everyone for their care and professionalism!! They also make you feel like family!!! Thank you Village Park Animal Hospital!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everything was fine and the people were very accommodating and informative.

★★★★★ by Frank Kozel on 2015-10-25

Everything was fine and the people were very accommodating and informative.

NPS:

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Dr. Bradshaw and the entire staff at Village Park Animal Hospital are amazing. They are professional, knowledgeable and caring. Our dog Sasha loves to go and visit. I highly recommend them.

★★★★★ by Linda & Bob Thauer on 2015-10-23

Dr. Bradshaw and the entire staff at Village Park Animal Hospital are amazing. They are professional, knowledgeable and caring. Our dog Sasha loves to go and visit. I highly recommend them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Village Park is the BEST !!! Doctor Bradshaw cares about your pets as if they are her own. She did my Yorkie's dental cleaning and my Yorkie did fantastic under Dr. Bradshaw's expert care. I had an emergency come up and had to board my dogs for the first time in their lives. They did very well and I do not think they missed me as they got a lot of attention and walks in the park. I feel like Dr. Bradshaw. Dr. Carlson and the entire staff are my extended family. I cannot thank them enough.

★★★★★ by Nettie Roberts on 2015-10-23

Village Park is the BEST !!! Doctor Bradshaw cares about your pets as if they are her own. She did my Yorkie's dental cleaning and my Yorkie did fantastic under Dr. Bradshaw's expert care. I had an emergency come up and had to board my dogs for the first time in their lives. They did very well and I do not think they missed me as they got a lot of attention and walks in the park. I feel like Dr. Bradshaw. Dr. Carlson and the entire staff are my extended family. I cannot thank them enough.

NPS:

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Excellent - the staff is wonderful and continues to amaze me every time we have an appointment. Brock is happy to bounce into the lobby for his appointments - that speaks volumes!!! Thanks Dr. Bradshaw and Kerri. ~Brocks Mom

★★★★★ by Ron Briggs on 2015-10-23

Excellent - the staff is wonderful and continues to amaze me every time we have an appointment. Brock is happy to bounce into the lobby for his appointments - that speaks volumes!!! Thanks Dr. Bradshaw and Kerri. ~Brocks Mom

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Jeffrey and all the staff are excellent! I love bringing my animals here! After coming to village park animal hospital I won't go anywhere else.

★★★★★ by Lauren Gayler on 2015-10-21

Dr. Jeffrey and all the staff are excellent! I love bringing my animals here! After coming to village park animal hospital I won't go anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everything was excellent as always.

★★★★★ by Sheri Dettman on 2015-10-19

Everything was excellent as always.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I like the organization of the practice and the attention my dog received. I felt that the two veterinarians really listened to my dog's problem and discussed possible solutions. We will return in two weeks for a follow up. The front desk was also very pleasant and organized. Very well run practice.

★★★★★ by Alice Alatorre on 2015-10-19

I like the organization of the practice and the attention my dog received. I felt that the two veterinarians really listened to my dog's problem and discussed possible solutions. We will return in two weeks for a follow up. The front desk was also very pleasant and organized. Very well run practice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always, Kay is a delight to deal with. Love it when she is at the desk!

★★★★★ by Mary Cornell on 2015-10-15

As always, Kay is a delight to deal with. Love it when she is at the desk!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is smart, kind and thorough.

★★★★★ by Anon on 2015-10-14

Dr. Bradshaw is smart, kind and thorough.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We moved to La Quinta in April and needed a new vet when our dog, Happy, was due for his annual checkup. We chose Village Park after reading an article in The Gem. Since it is only a mile

away, we decided to give it a try. We were very pleased with Happy's first visit. He was able to come in the day after I called, and everyone was very friendly and efficient. There was no long wait to be seen, and the exam was quick but thorough. Dr. Wallace was very good with our dog, who can be a little temperamental. To my pleasant surprise, the bill was less than we had been paying before we moved, and we received his heart-worm pills free. I would definitely recommend this office to other newcomers. Terry

★★★★★ by Terry Allen on 2015-10-09

We moved to La Quinta in April and needed a new vet when our dog, Happy, was due for his annual checkup. We chose Village Park after reading an article in The Gem. Since it is only a mile away, we decided to give it a try. We were very pleased with Happy's first visit. He was able to come in the day after I called, and everyone was very friendly and efficient. There was no long wait to be seen, and the exam was quick but thorough. Dr. Wallace was very good with our dog, who can be a little temperamental. To my pleasant surprise, the bill was less than we had been paying before we moved, and we received his heart-worm pills free. I would definitely recommend this office to other newcomers. Terry

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff here are the BEST in the valley....We have trusted our pet care here for many years...I think over 15 years.....Dr. Carlson is wonderful and truly loves and cares for our kitties and us. The entire staff is knowledgeable and kind.

★★★★★ by Taylor Huff on 2015-10-09

The staff here are the BEST in the valley....We have trusted our pet care here for many years...I think over 15 years.....Dr. Carlson is wonderful and truly loves and cares for our kitties and us. The entire staff is knowledgeable and kind.

NPS:

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The office staff is very friendly and helpful in taking care of our request. We have been very pleased with all of their services and the professional care and of the veterinary staff..

★★★★★ by Ken & Judi Mills on 2015-10-07

The office staff is very friendly and helpful in taking care of our request. We have been very pleased with all of their services and the professional care and of the veterinary staff..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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it was a very good experience for both cats, and cat parents.staff was very gentle and helpfull.

★★★★★ by Juliana Vladescu on 2015-10-04

it was a very good experience for both cats, and cat parents.staff was very gentle and helpfull.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Awesome vet! They are so caring for my dog who has really bad anxiety. The last visit I asked if I could wait outside until they were ready and they said yes, one of the girls came out and asked me questions. My dog is super skittish and by the end of her visit she was all smiles. Definitely recommend this vet for anyone who has a skittish dog.

★★★★★ by Becky Chorum on 2015-10-03

Awesome vet! They are so caring for my dog who has really bad anxiety. The last visit I asked if I could wait outside until they were ready and they said yes, one of the girls came out and asked me questions. My dog is super skittish and by the end of her visit she was all smiles. Definitely recommend this vet for anyone who has a skittish dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone took great care of our piggy..thanks

★★★★★ by Kevin Ittig on 2015-10-02

Everyone took great care of our piggy..thanks

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always love this vet and the care my babies get there

★★★★★ by Debra Johnson on 2015-10-02

Always love this vet and the care my babies get there

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Staff is always professional & responsive!! Love the relationship!!

★★★★★ by Bonnie Partyka on 2015-10-01

Staff is always professional & responsive!! Love the relationship!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thorough, communicative, kind...

★★★★★ by Dian Markstrom on 2015-10-01

Thorough, communicative, kind...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always friendly and kind to our dog. Great care and knowledgeable doctors.

★★★★★ by Lynnette Battaglia on 2015-09-30

Always friendly and kind to our dog. Great care and knowledgeable doctors.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always professional service and care.

★★★★★ by Anon on 2015-09-27

Always professional service and care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always professional and personal service and care.

★★★★★ by Anon on 2015-09-27

Always professional and personal service and care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was a little dissapointed when my Rx catfood was not ordered as promised. However your employee went out of her way to provide me with a script and find out the food was available a Petsmart to get by until the order came in. I am very satisfied with the overall service at Village Park, especially the extended hours.

★★★★★ by Jeff Marmer on 2015-09-26

I was a little dissapointed when my Rx catfood was not ordered as promised. However your employee went out of her way to provide me with a script and find out the food was available a Petsmart to get by until the order

came in. I am very satisfied with the overall service at Village Park, especially the extended hours.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw was very patient and even showed us a video so we could see what our dog had. I was very pleased with our visit and my sister who was with me said it is too bad she didn't live here as she would definitely bring her dog to see Dr. Bradshaw.

★★★★★ by Vera Chernick on 2015-09-26

Dr Bradshaw was very patient and even showed us a video so we could see what our dog had. I was very pleased with our visit and my sister who was with me said it is too bad she didn't live here as she would definitely bring her dog to see Dr. Bradshaw.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always Dr. Kathy and staff are wonderful!

★★★★★ by Karen Redmond on 2015-09-24

As always Dr. Kathy and staff are wonderful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is an amazing Vet who makes us feel like she truly cares about our dog.

★★★★★ by Jacob DeLaCruz on 2015-09-22

Dr. Bradshaw is an amazing Vet who makes us feel like she truly cares about our dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Appointment was on time and everything went great. Highly recommend Village Park Animal Hospital.

★★★★★ by Jean Child on 2015-09-19

Appointment was on time and everything went great. Highly recommend Village Park Animal Hospital.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We are Basha & Boomer and our father took us to see Dr. Bradshaw yesterday because our ears hurt were scratching. We usually see Dr. Carlson but Dr. Carlson was busy. Instead, we saw Dr. Bradshaw. We really liked Dr. Bradshaw! She sat on the floor with us and gave us big hugs. After the big hugs she checked our heart and teeth to make sure we were fine. She did find that our ears were infected and her assistant flushed them out then medicated them. Dr. Bradshaw gave our father medication for our ears and eye medication for my sister Basha. We feel much better today and we thank Dr. Bradshaw for caring about us.

★★★★★ by Erv Kaufman on 2015-09-18

We are Basha & Boomer and our father took us to see Dr. Bradshaw yesterday because our ears hurt were scratching. We usually see Dr. Carlson but Dr. Carlson was busy. Instead, we saw Dr. Bradshaw. We really liked Dr. Bradshaw! She sat on the floor with us and gave us big hugs. After the big hugs she checked our heart and teeth to make sure we were fine. She did find that our ears were infected and her assistant flushed them out then medicated them. Dr. Bradshaw gave our father medication for our ears and eye medication for my sister Basha. We feel much better today and we thank Dr. Bradshaw for caring about us.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My little dog spent two nights with a kind, caring and professional staff at the Village Park Animal Hospital. Boarding ones dog is never easy, but they all made it less painful by providing her with a safe environment.

★★★★★ by Judy Thompson on 2015-09-16

My little dog spent two nights with a kind, caring and professional staff at the Village Park Animal Hospital. Boarding ones dog is never easy, but they all made it less painful by providing her with a safe environment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone is great at Village Park. Staff is professional and sincere. Thank you! Linda & Chou Chou

★★★★★ by Linda Hogg on 2015-09-15

Everyone is great at Village Park. Staff is professional and sincere. Thank you! Linda & Chou Chou

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone is always so kind, from the minute we walk in the door. Our vet tech was so sweet and gentle with Isabelle. We can't imagine going anywhere else to care for our beloved fur babies. Thank you.

★★★★★ by Amanda Monroe on 2015-09-13

Everyone is always so kind, from the minute we walk in the door. Our vet tech was so sweet and gentle with Isabelle. We can't imagine going anywhere else to care for our beloved fur babies. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Wallace explained the issues and at home care in a very clear manner. Great experience.

★★★★★ by Robin Young on 2015-09-13

Dr. Wallace explained the issues and at home care in a very clear manner. Great experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw and staff are really committed to making the "patient" and owners comfortable by delivering excellent service on a professional level.

★★★★★ by David Eves on 2015-09-12

Dr Bradshaw and staff are really committed to making the "patient" and owners comfortable by delivering excellent service on a professional level.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw and Keri are the bomb

★★★★★ by Anon on 2015-09-11

Dr Bradshaw and Keri are the bomb

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Simply the best

★★★★★ by Jesus Esqueda on 2015-09-10

Simply the best

NPS:

0	1	2	3	4	5	6	7	8	9	10
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STAFF VERY FRIENDLY, CONCERNED AND PROFESSIONAL. WE HAD A NEW DOCTOR WHO WAS VERY THOROUGH IN HIS EXAMINATION OF OUR DOG AND FOLLOWED UP WITH A PHONE CALL AT HOME TO MAKE SURE EVERYTHING WAS OK.

★★★★★ by Noreen Diodati on 2015-09-10

STAFF VERY FRIENDLY, CONCERNED AND PROFESSIONAL. WE HAD A NEW DOCTOR WHO WAS VERY THOROUGH IN HIS EXAMINATION OF OUR DOG AND FOLLOWED UP WITH A PHONE CALL AT HOME TO MAKE SURE EVERYTHING WAS OK.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Brooke is very happy staying at VPAnimal Hospital.

★★★★★ by William Simon on 2015-09-10

Brooke is very happy staying at VPAnimal Hospital.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great staff

★☆☆☆☆ by Anon on 2015-09-10

Great staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone was so helpful and friendly. The facility is very clean and easily accessible. Great explanation and follow up by Dr. Wallace.

★★★★★ by Anon on 2015-09-10

Everyone was so helpful and friendly. The facility is very clean and easily accessible. Great explanation and follow up by Dr. Wallace.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I can't say enough about this practice. The care is genuine! I have a ranch so someone always seems to be eating something he or she shouldn't or just yesterday we picked up another stray along the road, in distress. The front office staff made sure to give us an emergency appointment and always follow up to see how the patient is doing (my doctor doesn't do that). The newest doc from down under, Dr. Jeffrey was amazing with our newest rescue really taking extra time to ensure everything was checked head to tail. Been through several practices. Wouldn't go anywhere else. HUGE THANKS!!! From Jill and the crew...

★★★★★ by Anon on 2015-09-10

I can't say enough about this practice. The care is genuine! I have a ranch so someone always seems to be eating something he or she shouldn't or just yesterday we picked up another stray along the road, in distress. The front office staff made sure to give us an emergency appointment and always follow up to see how the patient is doing (my doctor doesn't do that). The newest doc from down under, Dr. Jeffrey was amazing with our newest rescue really taking extra time to ensure everything was checked head to tail. Been through several practices. Wouldn't go anywhere else. HUGE THANKS!!! From Jill and the crew...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very caring and efficient doctors and staff.

★★★★★ by Dorothy Persons on 2015-09-05

Very caring and efficient doctors and staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always happy with the service from start to finish

★★★★★ by Lilian Porhola on 2015-09-04

Always happy with the service from start to finish

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The friendly and knowledgeable staff always make it a pleasure to visit the clinic.

★★★★★ by Dan Troup on 2015-09-03

The friendly and knowledgeable staff always make it a pleasure to visit the clinic.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw was outstanding during her exam of my dog, Indiana Bones. Her assistant was, as well. Great experience and a thorough exam. Very friendly.

★★★★★ by Anon on 2015-09-02

Dr. Bradshaw was outstanding during her exam of my dog, Indiana Bones. Her assistant was, as well. Great experience and a thorough exam. Very friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent service with reasonable prices. Dr. Wallace is very knowledgeable and kind. We are very pleased with Village Park Animal Hospital!

★★★★★ by Anita Jones on 2015-09-02

Excellent service with reasonable prices. Dr. Wallace is very knowledgeable and kind. We are very pleased with Village Park Animal Hospital!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Carlson is awesome.. thank you for caring and helping my Tonka, is a very difficult patient..looking forward to the blood test results hopefully soon..

★★★★★ by Johna Allen on 2015-08-31

Dr Carlson is awesome.. thank you for caring and helping my Tonka, is a very difficult patient..looking forward to the blood test results hopefully soon..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thank you. Nice job on my dogs teeth cleaning. Staff member was very helpful with answering questions about the anesthetic and monitoring of it.

★★★★★ by Anon on 2015-08-26

Thank you. Nice job on my dogs teeth cleaning. Staff member was very helpful with answering questions about the anesthetic and monitoring of it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff is always friendly.

★★★★★ by Sheila Moreno on 2015-08-23

The staff is always friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Johnson was very gentle with my bunny. I felt like she gave the needed care without doing anything unnecessary to raise the \$.

★★★★★ by Michelle Tinkham on 2015-08-23

Dr Johnson was very gentle with my bunny. I felt like she gave the needed care without doing anything unnecessary to raise the \$.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Needed to pick up Next Gard for both dogs. Called it in and went to pick it up, the counter was busy but I was helped and greeted immediately and was on my way in no time. Great service with or without my furbabies in tow.

★★★★★ by Nancy Endres on 2015-08-22

Needed to pick up Next Gard for both dogs. Called it in and went to pick it up, the counter was busy but I was helped and greeted immediately and was on my way in no time. Great service with or without my furbabies in tow.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Love the care that is provided at Village Park - Very personable care!!

★★★★★ by Omar Vivas on 2015-08-21

Love the care that is provided at Village Park - Very personable care!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Smart and compassionate. I so grateful that they could diagnose my mature Bengal cat and get her mojo back.

★★★★★ by Janet Newcomb on 2015-08-20

Smart and compassionate. I so grateful that they could diagnose my mature Bengal cat and get her mojo back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Carlson has taken care of my dogs for the last 15 years & wouldn't go to anyone else!! She has now met my new Boy "Cruz" & we are looking forward to a long & healthy relationship with her :-)

★★★★★ by Miki Cortez on 2015-08-19

Dr. Carlson has taken care of my dogs for the last 15 years & wouldn't go to anyone else!! She has now met my new Boy "Cruz" & we are looking forward to a long & healthy relationship with her :-)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always, very caring staff and thorough care and honest advice. We appreciate all the care and support.

★★★★★ by Anon on 2015-08-17

As always, very caring staff and thorough care and honest advice. We appreciate all the care and support.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Professional, timely and they take wonderful care of your pet and you as well

★★★★★ by Jonne (Dr.) Lerner on 2015-08-17

Professional, timely and they take wonderful care of your pet and you as well

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Outgoing and friendly staff.

★★★★★ by Anon on 2015-08-16

Outgoing and friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I brought Bella in at 11:0 for a 1200 appt. and she wasn't ready until 6:45. This is way too, long for a dog to get groomed

★☆☆☆☆ by Anon on 2015-08-16

I brought Bella in at 11:0 for a 1200 appt. and she wasn't ready until 6:45. This is way too, long for a dog to get groomed

NPS: N/A

Good care, knowledgable, but fees are high and unexpected. The reminder cards and emails should give consumer an idea of costs

★★★★★ by Craig Schwab on 2015-08-14

Good care, knowledgable, but fees are high and unexpected. The reminder cards and emails should give consumer an idea of costs

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great care for ma pet during a grooming session and later on an emergency for another per.

★★★★★ by Priscilla Owens on 2015-08-13

Great care for ma pet during a grooming session and later on an emergency for another per.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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excellent service , excellent physician

★★★★★ by Susan Corbett on 2015-08-10

excellent service , excellent physician

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I appreciate the compassion and caring shown to me and my pets. Dr. Wallace is very thorough in explaining, in detail, the concerns and solutions for Magnolia.

★★★★★ by Ellen Belyeu on 2015-08-09

I appreciate the compassion and caring shown to me and my pets. Dr. Wallace is very thorough in explaining, in detail, the concerns and solutions for Magnolia.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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1st impressions are everything and Village Park exceeded our expectations. Super friendly and efficient staff - office was

clean and odor free! Dr. Bradshaw was very informative, she sat right down on the floor with our puppy to make him feel comfortable and at ease. I would highly recommend the facility.

★★★★★ by Ron Briggs on 2015-08-07

1st impressions are everything and Village Park exceeded our expectations. Super friendly and efficient staff - office was clean and odor free! Dr. Bradshaw was very informative, she sat right down on the floor with our puppy to make him feel comfortable and at ease. I would highly recommend the facility.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent! We were very pleased!

★★★★★ by Fred Vescial on 2015-08-06

Excellent! We were very pleased!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was very pleased with the staff, the exam Rascal had, and the discussion I had with the veterinarian. I also felt Tascal had good care at the kennel. We plan to continue our care and boarding with you.

★★★★★ by Ken & Judi Mills on 2015-08-06

I was very pleased with the staff, the exam Rascal had, and the discussion I had with the veterinarian. I also felt Tascal had good care at the kennel. We plan to continue our care and boarding with you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your staff and groomer are wonderful with Meggie. We feel good leaving her with you and she comes home looking fabulous.

★★★★★ by Barbara Bishop on 2015-08-06

Your staff and groomer are wonderful with Meggie. We feel good leaving her with you and she comes home looking fabulous.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Was just picking up a medication refill for Buddy, but it was a wonderful experience as always! Everyone on the staff is so friendly and knowledgeable. Definitely a fun place to be on a very hot afternoon in the desert.

★★★★★ by Mary Cornell on 2015-08-03

Was just picking up a medication refill for Buddy, but it was a wonderful experience as always! Everyone on the staff is so friendly and knowledgeable. Definitely a fun place to be on a very hot afternoon in the desert.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always, your facility was clean, everyone was friendly, and Dr. Bradshaw was wonderful! We never feel rushed and all our questions are answered thoroughly and with importance. Thank you for caring for our dogs as much as we do!!

★★★★★ by Brad Morris on 2015-08-03

As always, your facility was clean, everyone was friendly, and Dr. Bradshaw was wonderful! We never feel rushed and all our questions are answered thoroughly and with importance. Thank you for caring for our dogs as much as we do!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thank you for taking such good care of our Bella.

★★★★★ by Sharliene Gafkowski on 2015-08-03

Thank you for taking such good care of our Bella.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I had a very professional but personalized visit and will not hesitate to take my animal back to Billage Park Animal Hospital.

★★★★★ by Anon on 2015-08-01

I had a very professional but personalized visit and will not hesitate to take my animal back to Billage Park Animal Hospital.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always perfect. My dogs are my world and I would not feel comfortable taking them anywhere else.

★★★★★ by Tisha Martinez on 2015-07-31

Always perfect. My dogs are my world and I would not feel comfortable taking them anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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On 7/24/15 I took Rusty in to have a small bump on his head checked out. It turned out to be a tick. Doctor Wallace and his assistant were very helpful. They removed the Tick and issued 2 medications. I was impressed by the professional and caring treatment they gave to Rusty and myself. I liked the next day follow up call to make sure that everything was OK.

★★★★★ by Paul Rasmussen on 2015-07-27

On 7/24/15 I took Rusty in to have a small bump on his head checked out. It turned out to be a tick. Doctor Wallace and his assistant were very helpful. They removed the Tick and issued 2 medications. I was impressed by the professional and caring treatment they gave to Rusty and myself. I liked the next day follow up call to make sure that everything was OK.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Beautiful place, very friendly vet assistants and Dr Wallace was very informative and friendly.

★★★★★ by Anon on 2015-07-27

Beautiful place, very friendly vet assistants and Dr Wallace was very informative and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It is a comfort to know our dog is in great hands. The staff are friendly and helpful. We value Dr. Bradshaw and the entire healthcare team for their compassionate and competent care of our pug Sam.

★★★★★ by Pam Potenzo on 2015-07-24

It is a comfort to know our dog is in great hands. The staff are friendly and helpful. We value Dr. Bradshaw and the entire healthcare team for their compassionate and competent care of our pug Sam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Carlson and her staff are all very caring. The care and service is excellent.

★★★★★ by John Abramson on 2015-07-20

Dr. Carlson and her staff are all very caring. The care and service is excellent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our dog seemed to have a good time, was well cared for. I plan on using them again soon.

★★★★★ by Anon on 2015-07-19

Our dog seemed to have a good time, was well cared for. I plan on using them again soon.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The vet was so nice and knowledgeable about cats. She spent a good amount of time with us for just a routine office visit. She explained everything she was checking and addressed my concerns about our pet without alarming my daughter which I greatly appreciated. She even took the time to let my 4 year old listen to our cat's heartbeat and explained thung to her as well. I highly recommend Valley Park Animal Hospital for their kindness and welcoming environment.

★★★★★ by Heather Solis on 2015-07-16

The vet was so nice and knowledgeable about cats. She spent a good amount of time with us for just a routine office visit. She explained everything she was checking and addressed my concerns about our pet without alarming my daughter which I greatly appreciated. She even took the time to let my 4 year old listen to our cat's heartbeat and explained thung to her as well. I highly recommend Valley Park Animal Hospital for their kindness and welcoming environment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Went in for a shot and was in and out in ten minutes!

★★★★★ by Don Sanz on 2015-07-16

Went in for a shot and was in and out in ten minutes!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Johnson was very thorough and caring towards our 9 month old, Yorkie/mix - "Pepita". She also took her time with us. My only wish would be the the vet bill was a little lower. We paid \$168 which included her exam, urinalysis and ultrasound. My husband is 83 and we are on a strict budget. Luckily, her labs came back normal so we do not need to incur more vet bills at this time. We obviously want to continue good care for our precious puppy. I just hope we will be able to continue taking her to Village Park in the future.

★★★★★ by Patricia Welch-DuBarry on 2015-07-16

Dr. Johnson was very thorough and caring towards our 9 month old, Yorkie/mix - "Pepita". She also took her time with us. My only wish would be the the vet bill was a little lower. We paid \$168 which included her exam, urinalysis and ultrasound. My husband is 83 and we are on a strict budget. Luckily, her labs came back normal so we do not need to incur more vet bills at this time. We obviously want to continue good care for our precious puppy. I just hope we will be able to continue taking her to Village Park in the future.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our 6-month-old corgi, Paisley, just received her exam and rabies vaccination. Dr. Carlson and her entire staff were magnificent. All three of us were welcomed back into their family. Dr. C spent time loving her and getting to know her before she gave her a complete examination. A file was set up with copies of info from our breeder added to her file. It was an

example of a caring staff that work hard to educate owners and make our animals feel safe and well cared for.

★★★★★ by Jed & Robbie Orme on 2015-07-16

Our 6-month-old corgi, Paisley, just received her exam and rabies vaccination. Dr. Carlson and her entire staff were magnificent. All three of us were welcomed back into their family. Dr. C spent time loving her and getting to know her before she gave her a complete examination. A file was set up with copies of info from our breeder added to her file. It was an example of a caring staff that work hard to educate owners and make our animals feel safe and well cared for.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very good service and great extended hours.

★★★★★ by Jeff Marmer on 2015-07-14

Very good service and great extended hours.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff members at Village Park are always so friendly, professional and caring. I love taking my dogs there!

★★★★★ by Gayle Cochrane on 2015-07-14

The staff members at Village Park are always so friendly, professional and caring. I love taking my dogs there!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Staff is informative, organized and friendly. Dr. Johnson is the best!

★★★★★ by Robin Young on 2015-07-13

Staff is informative, organized and friendly. Dr. Johnson is the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was surprised to see that on my first visit with my new puppy that I was charged \$38.25 (discounted price) for the technician to empty the dog's anal sac. With my previous dog I was only charged about \$65 for a grooming and that included emptying the anal sac. When the arrived home my puppy was still "scooting" his behind on the floor. The pup's nails were clipped for no charge but they still seem too sharp. Pat Wilhite

★★★★★ by Pat Wilhite on 2015-07-11

I was surprised to see that on my first visit with my new puppy that I was charged \$38.25 (discounted price) for the technician to empty the dog's anal sac. With my previous dog I was only charged about \$65 for a grooming and that included emptying the anal sac. When the arrived home my puppy was still "scooting" his behind on the floor. The pup's nails were clipped for no charge but they still seem too sharp. Pat Wilhite

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone was friendly and even though I was a day early for my appointment they fit me in. Very pleasant experience!

★★★★★ by Shari Pate on 2015-07-11

Everyone was friendly and even though I was a day early for my appointment they fit me in. Very pleasant experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is amazing with all our dogs, I love that she gets down on the floor with them and interacts with them. You can tell she really loves animals.

★★★★★ by Jacob DeLaCruz on 2015-07-10

Dr. Bradshaw is amazing with all our dogs, I love that she gets down on the floor with them and interacts with them. You can tell she really loves animals.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Wallace did a great job of reviewing Bowji's history and spent time to understand what the problems we have been seeing were. He made some good recommendations for us to consider. He followed up the following day with the results from the tests and his suggestions for our next steps.

★★★★★ by John Vernon on 2015-07-08

Dr. Wallace did a great job of reviewing Bowji's history and spent time to understand what the problems we have been seeing were. He made some good recommendations for us to consider. He followed up the following day with the results from the tests and his suggestions for our next steps.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thanks to the Village Park staff. They make a visit to the Vets office very pleasant for both pet and owner.

★★★★★ by Mary Tennant on 2015-07-08

Thanks to the Village Park staff. They make a visit to the Vets office very pleasant for both pet and owner.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great staff!

★★★★★ by Anon on 2015-07-08

Great staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The only negative I find about Village Animal Park are the high charges.

★★★★★ by Danese Maldonado on 2015-07-05

The only negative I find about Village Animal Park are the high charges.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Wonderful care from Dr. Bradshaw!!

★★★★★ by Anon on 2015-07-03

Wonderful care from Dr. Bradshaw!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent care in a lovely facility. Thank you!

★★★★★ by Sasha Witte on 2015-07-02

Excellent care in a lovely facility. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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This was our first time seeing Dr. Wallace, and we were thrilled with his professionalism and demeanor. He even called the next day (on his day off) to make sure the follow up with Cecil had been completed. I really appreciated this attention to detail.

★★★★★ by Kristin Ryall on 2015-07-02

This was our first time seeing Dr. Wallace, and we were thrilled with his professionalism and demeanor. He even called the next day (on his day off) to make sure the follow up with Cecil had been completed. I really appreciated this attention to detail.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We took our pet to be groomed at Village Park Animal Hospital. She looked great when we picked her up!

★★★★★ by Anon on 2015-07-01

We took our pet to be groomed at Village Park Animal Hospital. She looked great when we picked her up!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always a good experience at Village Park. If it's a new doctor, they spend time talking to you and learning about your pet. Our dog is very wary of strangers and the doctors are so good at making him feel as comfortable as possible. We know we made a good choice in bringing our pets to this practice.

★★★★★ by Fred Benford on 2015-07-01

Always a good experience at Village Park. If it's a new doctor, they spend time talking to you and learning about your pet. Our dog is very wary of strangers and the doctors are so good at making him feel as comfortable as possible. We know we made a good choice in bringing our pets to this practice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It's always a great experience!

★★★★★ by Kathleen Orteig on 2015-06-30

It's always a great experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very clean, attractive new facility, professional staff. Virtually no waiting. Attentive, knowledgeable, friendly vet.

★★★★★ by Jan Shirk on 2015-06-29

Very clean, attractive new facility, professional staff. Virtually no waiting. Attentive, knowledgeable, friendly vet.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very impressed with the offices and staff.

★★★★★ by Derek & Holly Wong on 2015-06-29

Very impressed with the offices and staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Aquarius has always received special treatment at Village Park Animal Hospital.

★★★★★ by Paul Gonzales on 2015-06-29

Aquarius has always received special treatment at Village Park Animal Hospital.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I really like Dr Carlson and her staff. They care so much and are willing to take time to review everything. The best place I found in the desert for animal care

★★★★★ by Brooks Thrall on 2015-06-29

I really like Dr Carlson and her staff. They care so much and are willing to take time to review everything. The best place I found in the desert for animal care

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Jazz has sparkling, healthy teeth thanks to Dr. Carlson. Dental care is so important to Jazz's overall health and a once a year teeth cleaning is essential. Thank you to all for making this potentially stressful event a pleasant one.

★★★★★ by Norman Dodge on 2015-06-26

Jazz has sparkling, healthy teeth thanks to Dr. Carlson. Dental care is so important to Jazz's overall health and a once a year teeth cleaning is essential. Thank you to all for making this potentially stressful event a pleasant one.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always, Frisky and Rascal thoroughly enjoyed their time with you, both in boarding and grooming. While we miss them when we are away, we know that they are in good hands and and getting nearly as much care and love as we give them!

★★★★★ by Bill McConnell on 2015-06-24

As always, Frisky and Rascal thoroughly enjoyed their time with you, both in boarding and grooming. While we miss them when we are away, we know that they are in good hands and and getting nearly as much care and love as we give them!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We have taken our precious dogs to VPAH for years. The office staff is always supportive and helpful. Dr. Bradshaw is fantastic. She is very patient and explains thoroughly any needed procedures or tests. I know our furry children are getting the best of care and am so grateful to the entire staff. Thank you so much!!! Marty and Nettie Roberts

★★★★★ by Nettie Roberts on 2015-06-21

We have taken our precious dogs to VPAH for years. The office staff is always supportive and helpful. Dr. Bradshaw is fantastic. She is very patient and explains thoroughly any needed procedures or tests. I know our furry children are getting the best of care and am so grateful to the entire staff. Thank you so much!!! Marty and Nettie Roberts

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Comforting atmosphere for nervous dogs. Pika said she enjoyed the visit.

★★★★★ by Todd Sperber on 2015-06-19

Comforting atmosphere for nervous dogs. Pika said she enjoyed the visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very good, very thorough.

★★★★★ by Blaine Mack on 2015-06-19

Very good, very thorough.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great staff. My dog (Boxer) loves it too.

★★★★★ by Curtis Thompson on 2015-06-17

Great staff. My dog (Boxer) loves it too.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Bea enjoyed her stay and we were pleased with the time the staff took to first let us tour the facility. We had a chance to chat with one of the vets who shared her professional experience and information on the practice. The staff was very attentive when we dropped her off for the first 2 night stay and she seemed happy, clean, and well cared for when we picked her up.

★★★★★ by Anon on 2015-06-17

Bea enjoyed her stay and we were pleased with the time the staff took to first let us tour the facility. We had a chance to chat with one of the vets who shared her professional experience and information on the practice. The staff was very attentive when we dropped her off for the first 2 night stay and she seemed happy, clean, and well cared for when we picked her up.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great staff. Thank you very much.

★★★★★ by Barbara Eusebio on 2015-06-15

Great staff. Thank you very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We were welcomed by all your friendly staff when we brought Piper to start her month long vacation with you. As usual Piper was very pleased to see everyone.

★★★★★ by Jacqueline Johnson on 2015-06-14

We were welcomed by all your friendly staff when we brought Piper to start her month long vacation with you. As usual Piper was very pleased to see everyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always so pleasant to go into Village Park Animal Hospital. Everyone is so helpful and kind.

★★★★★ by Anon on 2015-06-12

Always so pleasant to go into Village Park Animal Hospital. Everyone is so helpful and kind.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Real people who happen to be incredible veterinarians. THAT is a win win for you, and your pet.

★★★★★ by Mark Jablon on 2015-06-12

Real people who happen to be incredible veterinarians. THAT is a win win for you, and your pet.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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This was my first time using Dr. Bradshaw. She was kind, patient and showed so much care to Simon. Thanks!

★★★★★ by Teri & Steve Coulter on 2015-06-11

This was my first time using Dr. Bradshaw. She was kind, patient and showed so much care to Simon. Thanks!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My groomer is the best!

★☆☆☆☆ by Patti Wright on 2015-06-10

My groomer is the best!

NPS: N/A

Excellent in all respects. Personnel terrific!

★★★★★ by Anon on 2015-06-08

Excellent in all respects. Personnel terrific!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Friendly, caring, excellent care. I always feel my pets are #1 when are there. When I go away I know they are treated just like they are at home

★☆☆☆☆ by Marcia Katler on 2015-06-07

Friendly, caring, excellent care. I always feel my pets are #1 when are there. When I go away I know they are treated just like they are at home

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very please! Lucy looked so sweet. Thank you

★★★★★ by Delise Kuttler/Sherer on 2015-06-07

Very please! Lucy looked so sweet. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our experience with the Village Park Hospital has been wonderful for many years. The staff are all caring people and we always feel welcomed when we arrive.

★★★★★ by Guy Laverty on 2015-06-07

Our experience with the Village Park Hospital has been wonderful for many years. The staff are all caring people and we always feel welcomed when we arrive.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Morgan and Bogey were over due for grooming. Village Park did a fabulous job. The dogs were happy when I picked them up and not afraid at all.

★★★★★ by Cari Reck on 2015-06-07

Morgan and Bogey were over due for grooming. Village Park did a fabulous job. The dogs were happy when I picked them up and not afraid at all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone was great and the doctor provide tons of information about our mini pig Bentley

★★★★★ by Robert Long on 2015-06-07

Everyone was great and the doctor provide tons of information about our mini pig Bentley

NPS:

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We love everyone at Village Park Animal Hospital. Dr. Kathy has taken such good care of my boys since birth. Thank you all.

★★★★★ by Ron Goins on 2015-06-05

We love everyone at Village Park Animal Hospital. Dr. Kathy has taken such good care of my boys since birth. Thank you all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thanks for caring so much for Muffin!

★★★★★ by Sylvia Torres on 2015-06-04

Thanks for caring so much for Muffin!

NPS:

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Super freindly and took a lot of time for my new dog.

★★★★★ by Carrie Eckert on 2015-06-01

Super freindly and took a lot of time for my new dog.

NPS:

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I am very pleased with the level of service and professionalism everyone I encountered at Village Park Animal Hospital offered. I was given an appointment the same day that I called and even over the phone while I was trying to get an appointment and had never been seen, the receptionist could hear the urgency in

my voice and asked me "What's going on with your pet??" When I explained my situation she got me seen as an appointment, not a walk in, that same day! My dog was coughing and since it could have been contagious, they asked me to call when I was going to arrive so they could have a special room ready for my dog. I was glad to hear that, I wish they did the same for humans at my doctors office!! Dr. Johnson was very kind and caring and tried to help me make decisions that I could afford and offered options. I am very happy I chose Village Park and will definately keep Dr. Johnson and all the team as my dogs very own veterinarian's. And I will tell all my friends. Thank you everyone.

★★★★★ by Esther Gonzalez on 2015-06-01

I am very pleased with the level of service and professionalism everyone I encountered at Village Park Animal Hospital offered. I was given an appointment the same day that I called and even over the phone while I was trying to get an appointment and had never been seen, the receptionist could hear the urgency in my voice and asked me "What's going on with your pet??" When I explained my situation she got me seen as an appointment, not a walk in, that same day! My dog was coughing and since it could have been contagious, they asked me to call when I was going to arrive so they could have a special room ready for my dog. I was glad to hear that, I wish they did the same for humans at my doctors office!! Dr. Johnson was very kind and caring and tried to help me make decisions that I could afford and offered options. I am very happy I chose Village Park and will definately keep Dr. Johnson and all the team as my dogs very own veterinarian's. And I will tell all my friends. Thank you everyone.

NPS:

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excellent service and response in our emergency situation

★★★★★ by Sal Cutrona on 2015-06-01

excellent service and response in our emergency situation

NPS:

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1 of the 2 best veterinarians in the Coachella Valley. The difference between a awesome facility compared to one whos main interests is \$\$\$\$\$\$ May 3, 2014 my Jack Russell Terrier bit my mom. By law, its to be reported. I decided I was not going to have my mom bitten again. The hardest decision was to put him down. I realized that people can make him uneasy. I realized where we were and all the commotion at that home. We come home, I help fold clothes. It was my mistake to not realize that my Jack Russell doesn't like a certain motion. Next morning my dad hands me a copy to take to his veterinarians. It was closed so went to one during conversation, my sister asked "what do you mean by Specimen? " HIS HEAD. That place has the equipment and facilities to remove any animals h3ad off. Oh no. I left May 5, 2014 Village Park Animal Hospital LaQuinta Veterinary, Dr, Johnson and his staff do not have a facility to remove heads from any animal. It had to be done per Animal Control. I was demanded to pay for cost. California Law states requesting Agency pays for it. For any person who love their extended family, would of been in shock, Animal Control requested my dogs head. Knowing that he was current and all laws for dogs were current. It had to be done. Animal Control doesn't know i requested and paid for report. Who knew that Rottweilers are also Jack Russell Terriers. Not 1 picture of my Jack, the report was for the previous month in Indio and I live in Coachella. My point is why take your pet to a veterinarians who have facilities and equipment to chop off heads. I can't imagine what else. Thank you Dr. Johnson and your wonderful staff, Ms Elka, such a wonderful woman. To the entire staff. You feel the kindness and lovr support for their patients and owners. My sister and I were given time alone. Then we were with nurse and Dr. Dimming lights and a candle lit. Once he received the last injection not a dry tear in room. My mother PASSED away 12/29/2014 feeling so guilty thinking it was her fault. I hope the very first time, and I spoke with mom letting her know this wasn't her fault, nor were the legal issues. His VICIOUS DOG whos bitten a child restraining orders caused the removal. i wish I could get a dog, but can't have one here. It would be my only family since I don't have any more, of anything. To every employee there, I never asked for the California Cheif of

Veterinary to investigate you, they were to Investigate Riverside County Animal Control. When I can i know who will be my dogs veterinarian. I recommend someone Friday and hope they called.

★★★★★ by Anon on 2015-05-31

1 of the 2 best veterinarians in the Coachella Valley. The difference between a awesome facility compared to one whos main interests is \$\$\$\$\$\$\$ May 3, 2014 my Jack Russell Terrier bit my mom. By law, its to be reported. I decided I was not going to have my mom bitten again. The hardest decision was to put him down. I realized that people can make him uneasy. I realized where we were and all the commotion at that home. We come home, I help fold clothes. It was my mistake to not realize that my Jack Russell doesn't like a certain motion. Next morning my dad hands me a copy to take to his veterinarians. It was closed so went to one during conversation, my sister asked "what do you mean by Specimen? " HIS HEAD. That place has the equipment and facilities to remove any animals had off. Oh no. I left May 5, 2014 Village Park Animal Hospital LaQuinta Veterinary, Dr, Johnson and his staff do not have a facility to remove heads from any animal. It had to be done per Animal Control. I was demanded to pay for cost. California Law states requesting Agency pays for it. For any person who love their extended family, would of been in shock, Animal Control requested my dogs head. Knowing that he was current and all laws for dogs were current. It had to be done. Animal Control doesn't know i requested and paid for report. Who knew that Rottweilers are also Jack Russell Terriers. Not 1 picture of my Jack, the report was for the previous month in Indio and I live in Coachella. My point is why take your pet to a veterinarians who have facilities and equipment to chop off heads. I can't imagine what else. Thank you Dr. Johnson and your wonderful staff, Ms Elka, such a wonderful woman. To the entire staff. You feel the kindness and love support for their patients and owners. My sister and I were given time alone. Then we were with nurse and Dr. Dimming lights and a candle lit. Once he received the last injection not a dry tear in room. My mother PASSED away 12/29/2014 feeling so guilty thinking it was her fault. I hope the very first time, and I spoke with mom letting her know this wasn't her fault, nor were the legal issues. His VICIOUS DOG whos bitten a child restraining orders caused the removal. i wish I could get a dog, but can't have one here. It would be my only family since I don't have any more, of anything. To every employee there, I never asked for the California Chief of Veterinary to investigate you, they were to Investigate Riverside County Animal Control. When I can i know who will be my dogs veterinarian. I recommend someone Friday and hope they called.

The beast !!!!! We loved Allison and Kerri !!!!! They are the kindest most wonderful veterinarians ever. The whole staff makes us feel like family when we come for a visit. I can't say enough good things about this office ! Thanks so much for all you do.

★★★★★ by Michelle Ketchum on 2015-05-31

The beast !!!!! We loved Allison and Kerri !!!!! They are the kindest most wonderful veterinarians ever. The whole staff makes us feel like family when we come for a visit. I can't say enough good things about this office ! Thanks so much for all you do.

NPS:

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Thank you all for taking care of Holly. She coming to see all of you.

★★★★★ by Lila Ocon on 2015-05-30

Thank you all for taking care of Holly. She coming to see all of you.

NPS:

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I liked the vet personally but was not happy to wait 3 days for for reslts of xrays.

★★★★★ by Tracy Rutledge on 2015-05-29

I liked the vet personally but was not happy to wait 3 days for for reslts of xrays.

NPS:

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Always friendly, my dog loves staying there. I would recommend this kennel and vet to all my family and friends.

★★★★★ by Lorrie & Andy Alvillar on 2015-05-28

Always friendly, my dog loves staying there. I would recommend this kennel and vet to all my family and friends.

NPS:

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Everyone there is very caring about you and your family pet, and I always feel very comfortable there. We have been taking our pets there for about 20 years.

★★★★★ by Anon on 2015-05-28

Everyone there is very caring about you and your family pet, and I always feel very comfortable there. We have been taking our pets there for about 20 years.

NPS:

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Very thorough and organized experience. More than satisfied with results.

★★★★★ by Anon on 2015-05-25

Very thorough and organized experience. More than satisfied with results.

NPS:

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The groomer and staff are lovely. I would have given you 5 stars but my error was not being clear enough about her ears -- next time just shave the inside and probably leave the outside alone to grow back. Otherwise fantastic -- she looks beautiful!!

★★★★★ by Barbara Bishop on 2015-05-24

The groomer and staff are lovely. I would have given you 5 stars but my error was not being clear enough about her ears -- next time just shave the inside and probably leave the outside alone to grow back. Otherwise fantastic -- she looks beautiful!!

NPS:

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From receptionist to technician to doctor, everyone made the experience pleasant for myself and my two dogs. Dr. Bradshaw is amazing with the patients. She even got my scared dog to come out of her shell. :). I would definitely recommend this clinic and doctor to others.

★★★★★ by Emily Bristow on 2015-05-24

From receptionist to technician to doctor, everyone made the experience pleasant for myself and my two dogs. Dr. Bradshaw is amazing with the patients. She even got my scared dog to come out of her shell. :). I would definitely recommend this clinic and doctor to others.

NPS:

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Staff answered all my questions. Regarding Psrvo short and possible side effects. i always feel comfortable bringing my dog to Village Psrk and recommend it to friends.

★★★★★ by Anon on 2015-05-23

Staff answered all my questions. Regarding Psrvo short and possible side effects. i always feel comfortable bringing my dog to Village Psrk and recommend it to friends.

NPS:

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They always treat my dog like one of their own.

★★★★★ by Anon on 2015-05-23

They always treat my dog like one of their own.

NPS:

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Thank you Dr Allie Bradshaw Noni

★★★★★ by Anon on 2015-05-22

Thank you Dr Allie Bradshaw Noni

NPS:

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Very helpful on short notice

★★★★★ by George Merrick on 2015-05-22

Very helpful on short notice

NPS:

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Very responsive and helpful on short notice

★★★★★ by George Merrick on 2015-05-22

Very responsive and helpful on short notice

NPS:

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Very responsive and helpful on short notice

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NPS:

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We recently relocated to La Quinta. Friends who had moved just prior to us were already clients and recommended VPAH wholeheartedly. We could not be happier w. the attention to our pets and thoroughness/professionalism of all the staff/Dr. Carlson. Our dog, Georgie is in love w. his groomer, Carina, as well as Zacky at the desk. We are thrilled to have our pets' care in the best hands!

★★★★★ by Denyse Dartley on 2015-05-21

We recently relocated to La Quinta. Friends who had moved just prior to us were already clients and recommended VPAH wholeheartedly. We could not be happier w. the attention to our pets and thoroughness/professionalism of all the staff/Dr. Carlson. Our dog, Georgie is in love w. his groomer, Carina, as well as Zacky at the desk. We are thrilled to have our pets' care in the best hands!

NPS:

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The staff are pleasant and courteous. Dr Johnson spent a lot of time with us and explained everything in detail. The only part I don't like is being put in an examination room and waiting cooped up with the dog after the assistant has asked some questions for what seems like forever. Would prefer to wait in the lobby .

★★★★★ by Anon on 2015-05-21

The staff are pleasant and courteous. Dr Johnson spent a lot of time with us and explained everything in detail. The only part I don't like is being put in an examination room and waiting cooped up with the dog after the assistant has asked some questions for what seems like forever. Would prefer to wait in the lobby .

NPS:

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I brought Frisco in to get him in the Village Park Animal Hospital system. As a new member of our family that was rescued we wanted to make sure he didn't have any health problems. Dr. Johnson found that he had parasites. He was treated and now is in good health. Funny thing, I had it in my mind the treatment would take longer than it did. Alex called to say Frisco tested negative to parasites I called her back and asked what our next course of action was. She said to throw away any remaining medication. I felt so stupid/embarrassed. Alex continued with her directions and we both laughed when I realized my mistake. Not only is the staff professional but they have a sense of humor as well.

★★★★★ by Sheila Moreno on 2015-05-20

I brought Frisco in to get him in the Village Park Animal Hospital system. As a new member of our family that was rescued we wanted to make sure he didn't have any health problems. Dr. Johnson found that he had parasites. He was treated and now is in good health. Funny thing, I had it in my mind the treatment would take longer than it did. Alex called to say Frisco tested negative to parasites I called her back and asked what our next course of action was. She said to throw away any remaining medication. I felt so stupid/embarrassed. Alex continued with her directions and we both laughed when I realized my mistake. Not only is the staff professional but they have a sense of humor as well.

NPS:

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This is a quality veterinary office. They are professional, knowledgable and compassionate. I only gave 4 stars because they charge premium rates - However, you do get exactly what you pay for. I brought two dogs in for emergency treatment after a pair of Rottweilers ambushed my wife during their evening walk. My Whippet had a deep bite on his right hindquarter which required anesthesia and 30 stitches to repair. My Ridgeback had a small puncture wound which was far less serious. The vet and assistant were both calm and kind and assured me that everything would be OK - They took the

dogs back one by one and were finished within the hour - Both dogs are improving daily and on the way to a full recovery. Many thanks to Dr. Wallace and his team for the excellent triage care administered. I'll be back !

★★★★★ by Ken & Teresa Shiry on 2015-05-18

This is a quality veterinary office. They are professional, knowledgeable and compassionate. I only gave 4 stars because they charge premium rates - However, you do get exactly what you pay for. I brought two dogs in for emergency treatment after a pair of Rottweilers ambushed my wife during their evening walk. My Whippet had a deep bite on his right hindquarter which required anesthesia and 30 stitches to repair. My Ridgeback had a small puncture wound which was far less serious. The vet and assistant were both calm and kind and assured me that everything would be OK - They took the dogs back one by one and were finished within the hour - Both dogs are improving daily and on the way to a full recovery. Many thanks to Dr. Wallace and his team for the excellent triage care administered. I'll be back !

NPS:

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I usually see Dr. Carlson or Dr. Bradshaw, but they weren't available when I wanted to make the appointment. We saw Dr. Wallace. He was extremely nice and very thoughtful in how he handled Sassy, who was nervous with him at first. He seemed sincerely concerned about my older pet, Magnolia, and agreed with me in my thoughts about her future needs. He was extremely helpful in educating me on how I should brush Sassy's teeth, acknowledging my work in keeping her teeth clean since her last cleaning 3 years ago, but he showed me how I was missing her back molars, but even so, she's not as bad as she could have been.

★★★★★ by Ellen Belyeu on 2015-05-18

I usually see Dr. Carlson or Dr. Bradshaw, but they weren't available when I wanted to make the appointment. We saw Dr. Wallace. He was extremely nice and very thoughtful in how he handled Sassy, who was nervous with him at first. He seemed sincerely concerned about my older pet, Magnolia, and agreed with me in my thoughts about her future needs. He was

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NPS:

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Both veterinans are very competent and caring. The staff is helpful and professional. Great experience!

★★★★★ by Bella Higdon on 2015-05-17

Both veterinans are very competent and caring. The staff is helpful and professional. Great experience!

NPS:

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Wiggie is like new! We had never experienced a "hot spot " that large and with infection. Dr. Wallce Recommended laser treatment. It was excellent. Wiggie loves the staff also.

★★★★★ by Barbara Daily on 2015-05-17

Wiggie is like new! We had never experienced a "hot spot " that large and with infection. Dr. Wallce Recommended laser treatment. It was excellent. Wiggie loves the staff also.

NPS:

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The doctors and staff are caring and kind. They were so sweet when I brought in my little boy, they calmed me down and assured me that everything would be fine. I think I've found my vet in the Valley. Thank you!

★★★★★ by Kyrsten Watt on 2015-05-16

The doctors and staff are caring and kind. They were so sweet when I brought in my little boy, they calmed me down and assured me that everything would be fine. I think I've found my vet in the Valley. Thank you!

NPS:

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Heidi is happy, Oscar is happy, Cynthia is happy and Jim is happy. We all love Allison!!

★★★★★ by Jim Frawley on 2015-05-15

Heidi is happy, Oscar is happy, Cynthia is happy and Jim is happy. We all love Allison!!

NPS:

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Dr. Johnson is extremely knowledgeable, professional and compassionate. I totally trust the care my pets receive at Village Park.

★★★★★ by Gayle Cochrane on 2015-05-14

Dr. Johnson is extremely knowledgeable, professional and compassionate. I totally trust the care my pets receive at Village Park.

NPS:

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Great staff

★★★★★ by Sarah Phelps on 2015-05-13

Great staff

NPS:

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Great visit..... Quigley was happy and at ease for his first visit. He was the lucky recipient of the "plug" ear infection protocol. It worked wonderfully! Thank you.

★★★★★ by Linda Potter on 2015-05-12

Great visit..... Quigley was happy and at ease for his first visit. He was the lucky recipient of the "plug" ear infection protocol. It worked wonderfully! Thank you.

NPS:

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Excellent Staff- starting at the Front Desk to Nurses, and a great caring Doctor. Dr. Wallace! Our Yellow Lab is very precious to us, and want the BEST care for her- sure did get the Gold treatment for her at this Vet!

★★★★★ by Kathy Schwemmer on 2015-05-11

Excellent Staff- starting at the Front Desk to Nurses, and a great caring Doctor. Dr. Wallace! Our Yellow Lab is very precious to us, and want the BEST care for her- sure did get the Gold treatment for her at this Vet!

NPS:

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The new clinic is wonderful. Our pet, Izzy, was well taken care of. The veterinarian, Allison Bradshaw was really professional and patient. I really liked her demeanor. Very calm and made sure we really talked about everything so our pet visit was well worth it. She had recommendations and made sure we were given all instructions. This has always been my favorite Animal Hospital - I trust everyone there.

★★★★★ by Laura Keenan on 2015-05-11

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NPS:

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Dr Wallace took time with our two dogs - a newfie and a st bernard. He seemed knowledgeable about their problems. I would recommend him to dog lovers.

★★★★★ by Pat Schubert on 2015-05-11

Dr Wallace took time with our two dogs - a newfie and a st bernard. He seemed knowledgeable about their problems. I would recommend him to dog lovers.

NPS:

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Griffy had an eye injury from playing ball. When we called they got us in within one hour! Our regular vet was off duty so we had dr walker who was excellent. He explained the injury and was very reassuring .they called the next day to check on his progress and provided a treatment that helped right away.. Thank you

★★★★★ by Derek & Marybeth Youngquist on 2015-05-10

Griffy had an eye injury from playing ball. When we called they got us in within one hour! Our regular vet was off duty so we had dr walker who was excellent. He explained the injury and was very reassuring .they called the next day to check on his progress and provided a treatment that helped right away.. Thank you

NPS:

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Excellent, as usual- My Jack Russell & I both think this is a very special clinic.

★★★★★ by Bob Pech on 2015-05-08

Excellent, as usual- My Jack Russell & I both think this is a very special clinic.

NPS:

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We have been having our dogs and cats treated at VPAH since 1998. Dr. Carlson and her staff are wonderful.

★★★★★ by Dave Hinkle on 2015-05-07

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NPS:

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HI ALL YOUR STAFF ARE VERY PROFESSIBLE . AND HARRY AND BJ LOOK FORWARD TO SEE ALL OF YOU HA/HA.ANYWAY YOUR ALL DOING A GREAT JOB. THANKS BILL & CELIA WILLENS YOU

★★★★★ by Bill Willens on 2015-05-03

HI ALL YOUR STAFF ARE VERY PROFESSIBLE . AND HARRY AND BJ LOOK FORWARD TO SEE ALL OF YOU HA/HA.ANYWAY YOUR ALL DOING A GREAT JOB. THANKS BILL & CELIA WILLENS YOU

NPS:

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Lobby, our diabetic cat, loves Dr. Bradshaw and Village Park Animal Hospital! Kindness, knowledge, and compassion from Dr. Karlson and staff!

★★★★★ by Lana & Hans De Rook on 2015-05-03

Lobby, our diabetic cat, loves Dr. Bradshaw and Village Park Animal Hospital! Kindness, knowledge, and compassion from Dr. Karlson and staff!

NPS:

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My little dog (daughter) Zoie has been a patient of VPAH for approx 12 years. The care that she has gotten over the years has been very good. But my opinion shot straight up to 5 stars when I brought Zoie in crisis mode. My praise couldn't be higher for Dr. Carlson, Dr. Bradshaw and the entire staff. Zoie is 14 years old but they showed the same level of love, compassion and concern as they would have given a younger animal. Their expertise and determination saved her life, or at least bought us a little more time together. Priceless! N Dobbins

★★★★★ by Nanci Dobbins on 2015-05-01

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NPS:

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The facilities are clean and friendly. The staff - what can I say - are knowledgeable, compassionate. Dr. Bradshaw is the best.

★★★★★ by Anon on 2015-05-01

The facilities are clean and friendly. The staff - what can I say - are knowledgeable, compassionate. Dr. Bradshaw is the best.

NPS:

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The people who work at Village Park Animal Hospital couldn't be nicer or more efficient . Dr. Carlson listens to the parents of their patients and proceeds with thought to the symptoms and sensitivity to the financial limits of the family. Dr. Carlson is very thorough and takes the time to explain the often complicated systemic issues involved in the healing of your prized family member. Who could ask for anything more? Sincerely, Dexter Ablon, (The prized family member)

★★★★★ by Jeanne Ablon on 2015-04-30

The people who work at Village Park Animal Hospital couldn't be nicer or more efficient . Dr. Carlson listens to the parents of their patients and proceeds with thought to the symptoms and sensitivity to the financial limits of the family. Dr. Carlson is very thorough and takes the time to explain the often complicated systemic issues involved in the healing of your prized family member. Who could ask for anything more? Sincerely, Dexter Ablon, (The prized family member)

NPS:

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It was Palmer's first appointment and he was in love from the moment he walked through the door! Loved Dr. Carlson and her views on treating him.

★★★★★ by Kathleen Orteig on 2015-04-30

It was Palmer's first appointment and he was in love from the moment he walked through the door! Loved Dr. Carlson and her views on treating him.

NPS:

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Dr. Bradshaw and staff are 5 star all the way. They go out of their way to be caring and attentive to the pet, and to the pet owner. I feel like she is very knowledgeable and thorough.

★★★★★ by Laura Kilkelly on 2015-04-29

Dr. Bradshaw and staff are 5 star all the way. They go out of their way to be caring and attentive to the pet, and to the pet owner. I feel like she is very knowledgeable and thorough.

NPS:

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Very Pleased with the care for our 13 week puppy!

★★★★★ by Anon on 2015-04-29

Very Pleased with the care for our 13 week puppy!

NPS:

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Loved the friendliness of staff and doctor and the cleanliness of the examination rooms. Dr. Carlson did Truman's exam on the floor so he would be more comfortable! I feel very fortunate that Village Park Animal Hospital was referred to us.

★★★★★ by Janice & Robert Fennell on 2015-04-29

Loved the friendliness of staff and doctor and the cleanliness of the examination rooms. Dr. Carlson did Truman's exam on the floor so he would be more comfortable! I feel very fortunate that Village Park Animal Hospital was referred to us.

NPS:

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Dr Bradshaw was great with Lilah. She explained everything and answers all my emails. She is very helpful in making a tough decision and giving us financial options.

★★★★★ by Sarah Stendell on 2015-04-29

Dr Bradshaw was great with Lilah. She explained everything and answers all my emails. She is very helpful in making a tough decision and giving us financial options.

NPS:

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Very good visit as always.

★★★★★ by Carol Petershagen on 2015-04-28

Very good visit as always.

NPS:

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Love this place!!! Service is wonderful and the Dr. and the staff demonstrate a true love for animals. They also take a conservative approach to care. I won't go anywhere else for my puppy and have recommended this facility several times already! Well done....

★★★★★ by Robin Thomas on 2015-04-27

Love this place!!! Service is wonderful and the Dr. and the staff demonstrate a true love for animals. They also take a conservative approach to care. I won't go anywhere else for my puppy and have recommended this facility several times already! Well done....

NPS:

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Great visit... glowing reports for all aspects of the appointment.

★★★★★ by Linda Potter on 2015-04-27

Great visit... glowing reports for all aspects of the appointment.

NPS:

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Thank you!

★★★★★ by Anon on 2015-04-26

Thank you!

NPS:

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Dr. Wallace took extra care and examination to find out what's going on with my dog. He was very sympathetic and personally involved with me.

★★★★★ by Bob Green on 2015-04-26

Dr. Wallace took extra care and examination to find out what's going on with my dog. He was very sympathetic and personally involved with me.

NPS:

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I enjoyed the ease of parking and the spaciousness of the new facility. The staff is warm and welcoming and Dr Wallace is nice addition to the talented team

★★★★★ by Peter Knaust on 2015-04-26

I enjoyed the ease of parking and the spaciousness of the new facility. The staff is warm and welcoming and Dr Wallace is nice addition to the talented team

NPS:

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Thank you for seeing Harley so quickly. Dr. Bradford was very thorough with her examination, and everyone there were very kind and helpful.

★★★★★ by Gwen Friesen on 2015-04-25

Thank you for seeing Harley so quickly. Dr. Bradford was very thorough with her examination, and everyone there were very kind and helpful.

NPS:

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Jazz thinks Dr. Carlson is attentive, caring and takes time with him. She praised him for losing some weight, but still nags about feeling his ribs – which may never happen.

★★★★★ by Norman Dodge on 2015-04-24

Jazz thinks Dr. Carlson is attentive, caring and takes time with him. She praised him for losing some weight, but still nags about feeling his ribs – which may never happen.

NPS:

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your service was great

★★★★★ by Betty Coogan on 2015-04-23

your service was great

NPS:

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The initial service - treatment and payment periods were astounding. The initial greeter was incredible. Making sure we the people as well as Bentley was comfortable. Asking

permission to ask questions concerning the animal. Just Great!! And now an invite to provide feedback is yet another great move... Congratulations Dr. Carlson

★★★★★ by Katherine/Robert Melbern on 2015-04-22

The initial service - treatment and payment periods were astounding. The initial greeter was incredible. Making sure we the people as well as Bentley was comfortable. Asking permission to ask questions concerning the animal. Just Great!! And now an invite to provide feedback is yet another great move... Congratulations Dr. Carlson

NPS:

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I really Love the way the Staff takes great care of Sergeant Major. As soon as I arrived at the facility, Sergeant Major ran to the door. I felt comfortable with the new Dr that was present taking care of Sergeant Major eye infection. THE ONLY thing I did not like is that at the end the Dr did not come out to explain the usage of the Meds and when and how to apply it instead there was a young lady that came out and had to go back and gather information about the usage of the medication because we had asked her several times certain questions and she was sure. So she went back to ask the Dr jot once but twice I think it would have been better to deal with the Dr on this issue. But that was our only concern the whole staff was friendly and helpful Respectively Submitted Retired Reserve 1SG Garcia Military Police

★★★★★ by Adais & Patricia Garcia Jr. on 2015-04-20

I really Love the way the Staff takes great care of Sergeant Major. As soon as I arrived at the facility, Sergeant Major ran to the door. I felt comfortable with the new Dr that was present taking care of Sergeant Major eye infection. THE ONLY thing I did not like is that at the end the Dr did not come out to explain the usage of the Meds and when and how to apply it instead there was a young lady that came out and had to go back and gather information about the usage of the medication because we had asked her several times certain questions and she was sure. So she went back to ask the Dr jot once but twice I think it would have been better to deal with the Dr on this issue. But that was our only concern the whole staff was

friendly and helpful Respectively Submitted Retired Reserve 1SG Garcia
Military Police

NPS: 0 1 2 3 4 5 6 7 8 9 10

Had our fist appointment with Dr. Susan Johnson. We have a newly rescued dog who is still fearful of new situations. Christina, the vet tech, and Dr. Johnson were just excellent with him. Dr. Johnson spent a good amount of time with us explaining many things and we are so appreciative of the information and the care that was provided.

★★★★★ by Anon on 2015-04-20

Had our fist appointment with Dr. Susan Johnson. We have a newly rescued dog who is still fearful of new situations. Christina, the vet tech, and Dr. Johnson were just excellent with him. Dr. Johnson spent a good amount of time with us explaining many things and we are so appreciative of the information and the care that was provided.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Thank you for taking care of Bailey for the day this past Thursday. Your facilities are excellent and everyone was so nice and kind. Bailey was very calm upon picking her up and we could tell she had a good experience with you for her first visit. We will definitely be bringing her back for more!! Thank you so much!

★★★★★ by Heidi Brandewie on 2015-04-18

Thank you for taking care of Bailey for the day this past Thursday. Your facilities are excellent and everyone was so nice and kind. Bailey was very calm upon picking her up and we could tell she had a good experience with you for her first visit. We will definitely be bringing her back for more!! Thank you so much!

NPS: 0 1 2 3 4 5 6 7 8 9 10

This was the first time I've gone where the lobby wasn't busy and staff was able to help out right away. Very nice!

★★★★★ by Rebecca Driscoll on 2015-04-17

This was the first time I've gone where the lobby wasn't busy and staff was able to help out right away. Very nice!

NPS:

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My little Schnauzer was suffering in pain from her back which she had surgery on 4 years ago. I called late in the afternoon and they took her in right away and gave her medication which helped within a couple of hours. Thank you Village Park!!

★★★★★ by Sandy Carel on 2015-04-17

My little Schnauzer was suffering in pain from her back which she had surgery on 4 years ago. I called late in the afternoon and they took her in right away and gave her medication which helped within a couple of hours. Thank you Village Park!!

NPS:

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Button loves the visits . His owner not quite as much(\$\$) but all in all a good experience.

★★★★★ by David Eves on 2015-04-15

Button loves the visits . His owner not quite as much(\$\$) but all in all a good experience.

NPS:

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**My "girls" we're boated for a week! They seemed very happy!
The staff was very caring! Will certainly do it again!**

★★★★★ by Carol Turner on 2015-04-15

My "girls" we're boated for a week! They seemed very happy! The staff was very caring! Will certainly do it again!

NPS:

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Well taken care of

★★★★★ by John Evans on 2015-04-15

Well taken care of

NPS:

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Considering you guys provided me with both my rescues.....u r the bomb! 'Course my daughter, Emily as practice manager and being Kathy's friend for more than 20yrs helps too! luv everyone there!!! & we thank you!

★★★★★ by Robyn Blackwood on 2015-04-14

Considering you guys provided me with both my rescues.....u r the bomb! 'Course my daughter, Emily as practice manager and being Kathy's friend for more than 20yrs helps too! luv everyone there!!! & we thank you!

NPS:

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Thank you to Dr. Carlson and her amazing staff!! My dog Ruby had much needed dental services on 4/2/15 The care she received was outstanding! She is a heart patient so I was a little nervous, but I knew she really needed it to help keep that heart healthy. She did fantastic and healed beautifully. I have been a

client for years and trust Village Park animal Hospital for all my pets needs. Tina B.

★★★★★ by Tina Burman on 2015-04-13

Thank you to Dr. Carlson and her amazing staff!! My dog Ruby had much needed dental services on 4/2/15 The care she received was outstanding! She is a heart patient so I was a little nervous, but I knew she really needed it to help keep that heart healthy. She did fantastic and healed beautifully. I have been a client for years and trust Village Park animal Hospital for all my pets needs. Tina B.

NPS:

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Dr. Bradshaw and the staff at Village Park were great to our dog Sophie all through the process of taking care of the small tumor she had on her side. Everything went well, they were attentive after the surgery even calling twice in the ensuing days to see how she was doing. And then called to remind us of the stitch removal 2weeks later. We couldn't have asked for better care. Thank you so much. Dennis and Peggy Goza

★★★★★ by Peggy Goza on 2015-04-13

Dr. Bradshaw and the staff at Village Park were great to our dog Sophie all through the process of taking care of the small tumor she had on her side. Everything went well, they were attentive after the surgery even calling twice in the ensuing days to see how she was doing. And then called to remind us of the stitch removal 2weeks later. We couldn't have asked for better care. Thank you so much. Dennis and Peggy Goza

NPS:

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Very thorough and caring.

★★★★★ by Sue Greischar on 2015-04-13

Very thorough and caring.

NPS:

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You guys are always ready and willing to care for my dog Maggie. She loves Dr Johnson. Thanks very much.

★★★★★ by Barbara Eusebio on 2015-04-09

You guys are always ready and willing to care for my dog Maggie. She loves Dr Johnson. Thanks very much.

NPS:

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After meeting Dr. Carlson and staff, I feel a HUGE dose of Trust and Confidence by just walking in the door. I know my dogs are in the right hands. I can FEEL it! So give yourselves a high 5! THIS PLACE ROCKS!!!

★★★★★ by Mark Jablon on 2015-04-08

After meeting Dr. Carlson and staff, I feel a HUGE dose of Trust and Confidence by just walking in the door. I know my dogs are in the right hands. I can FEEL it! So give yourselves a high 5! THIS PLACE ROCKS!!!

NPS:

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Great staff - they really take time and explain your needs for pet care. If there is any improvement at all - They could run on time with their appointments

★★★★★ by Larry Martin on 2015-04-06

Great staff - they really take time and explain your needs for pet care. If there is any improvement at all - They could run on time with their appointments

NPS:

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We are a bit unhappy because we never heard back regarding Benjis test results until we called after a few days. Then find out his blood draw is gone, even though we were told they'd hokd it for thirty days. Now in order to have a full blood draw, it would cost us another \$99.00. The guy that told me his blood draw is gone didn't know why it was discarded.

★★★★★ by Cathy Walsh on 2015-04-03

We are a bit unhappy because we never heard back regarding Benjis test results until we called after a few days. Then find out his blood draw is gone, even though we were told they'd hokd it for thirty days. Now in order to have a full blood draw, it would cost us another \$99.00. The guy that told me his blood draw is gone didn't know why it was discarded.

NPS:

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My dog loves you

★★★★★ by Nova Cullen on 2015-04-02

My dog loves you

NPS:

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Overall I was very satisfied with the service at VPAH. I was happy when they squeezed me in after they had a cancellation. They were thorough and called me with follow up.

★★★★★ by Jeff Marmer on 2015-04-01

Overall I was very satisfied with the service at VPAH. I was happy when they squeezed me in after they had a cancellation. They were thorough and called me with follow up.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have always received the best veterinary care at VPAH. All the doctors, techs, and admin staff are very caring and attentive. They all want the best for our loving pets and work diligently to provide all that is needed for our healthy pets.

★★★★★ by Stephanie Duncan on 2015-04-01

I have always received the best veterinary care at VPAH. All the doctors, techs, and admin staff are very caring and attentive. They all want the best for our loving pets and work diligently to provide all that is needed for our healthy pets.

NPS:

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Sometimes the wait is longer than hoped and costs are a little high

★★★★★ by Marilyn Rockwell on 2015-03-29

Sometimes the wait is longer than hoped and costs are a little high

NPS:

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HANNAH LOVES TO RIDE THE ELEVATOR UP SEE HER FAVORITE GROOMER KARRISSA!!!! BY FAR THE BEST ANIMAL HOSPITAL I HAVE EVER TAKEN HANNAH. ALL THE STAFF IS HELPFUL, PLEASANT, AND KNOWLEDGEABLE. THANKS TO ALL OF YOU FOR MAKING HANNAH HEALTHY AND PRETTY.

★★★★★ by Gretchen Schmidt on 2015-03-27

HANNAH LOVES TO RIDE THE ELEVATOR UP SEE HER FAVORITE GROOMER KARRISSA!!!! BY FAR THE BEST ANIMAL HOSPITAL I HAVE EVER TAKEN HANNAH. ALL THE STAFF IS HELPFUL, PLEASANT, AND KNOWLEDGEABLE. THANKS TO ALL OF YOU FOR MAKING HANNAH HEALTHY AND PRETTY.

NPS:

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Angel was in boarding for 5 weeks this time. As usual, the boarding and reception staff are excellent!!! They make me feel like they are truly in the right job - loving and taking care of our cat. Angel is almost 17 years old and has had health issues in the past while in boarding and they took great care of her in our absence. I have been taking her there for several years now and always feel like she has been well taken care of. Keep up the good work :)

★★★★★ by Debbie Lynch on 2015-03-27

Angel was in boarding for 5 weeks this time. As usual, the boarding and reception staff are excellent!!! They make me feel like they are truly in the right job - loving and taking care of our cat. Angel is almost 17 years old and has had health issues in the past while in boarding and they took great care of her in our absence. I have been taking her there for several years now and always feel like she has been well taken care of. Keep up the good work :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I love the crew at VPAH! The staff is great and Dr. Kathy is excellent, very caring and never makes you feel like she's running behind needing to get to the next patient...even if she is.

★★★★★ by Karen Redmond on 2015-03-25

I love the crew at VPAH! The staff is great and Dr. Kathy is excellent, very caring and never makes you feel like she's running behind needing to get to the next patient...even if she is.

NPS:

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We needed a refill for Casper and had waited until we were going to run out. Thanks to your efficient staff, it was refilled in time. Thank you Emily.

★★★★★ by Mary Cornell on 2015-03-24

We needed a refill for Casper and had waited until we were going to run out. Thanks to your efficient staff, it was refilled in time. Thank you Emily.

NPS:

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Always the best care for our dogs at Village Park Animal Hospital. The staff is always very kind and considerate. The veterinarians are very knowledgeable and responsive. I would not take our dogs anywhere else. Thank you sooooo much!

★★★★★ by Nettie Roberts on 2015-03-23

Always the best care for our dogs at Village Park Animal Hospital. The staff is always very kind and considerate. The veterinarians are very knowledgeable and responsive. I would not take our dogs anywhere else. Thank you sooooo much!

NPS:

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First time visit. Very welcoming staff and environment. Went in with my dog who was experiencing some scary symptoms and immediately felt comfortable and like we were in the right place.

★★★★★ by Anon on 2015-03-22

First time visit. Very welcoming staff and environment. Went in with my dog who was experiencing some scary symptoms and immediately felt comfortable and like we were in the right place.

NPS:

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Great service as always Thanks!!!

★★★★★ by Chris Kimberlin on 2015-03-20

Great service as always Thanks!!!

NPS:

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Reception staff very helpful.

★★★★★ by Anon on 2015-03-19

Reception staff very helpful.

NPS:

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always excellent care!

★★★★★ by Anon on 2015-03-18

always excellent care!

NPS:

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Rubi loves to go to be groomed!

★★★★★ by Patti Wright on 2015-03-18

Rubi loves to go to be groomed!

NPS:

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Thank you for your professionalism, courtesy, and kindness! It is a real pleasure to visit with Buddy. Your smiles and extra efforts are greatly appreciated. Wishing you ALL a wonderful day!!!

★★★★★ by Francisca Reyes-Acosta on 2015-03-16

Thank you for your professionalism, courtesy, and kindness! It is a real pleasure to visit with Buddy. Your smiles and extra efforts are greatly appreciated. Wishing you ALL a wonderful day!!!

NPS:

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Expensive!

★★★★★ by Renee Houston on 2015-03-15

Expensive!

NPS:

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As always, our experience with our dog, Luke, was positive in all respects with the staff and Doctor.

★★★★★ by Erik Hansen on 2015-03-14

As always, our experience with our dog, Luke, was positive in all respects with the staff and Doctor.

NPS:

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I was very happy. Oscar was a very happy and well behaved. Ms. Bradshaw was her usual charming and professional self. A good time was had by all, Jim Frawley

★★★★★ by Jim Frawley on 2015-03-14

I was very happy. Oscar was a very happy and well behaved. Ms. Bradshaw was her usual charming and professional self. A good time was had by all, Jim Frawley

NPS:

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Nice people with quality treatment. Our dog loved being there. The vet gave wonderful treatment without suggesting unnecessary tests. I recommend highly the Village Park Animal Hospital and will use them for all of my pet needs.

★★★★★ by Anon on 2015-03-14

Nice people with quality treatment. Our dog loved being there. The vet gave wonderful treatment without suggesting unnecessary tests. I recommend highly the Village Park Animal Hospital and will use them for all of my pet needs.

NPS:

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Very good

★★★★★ by Mike Goodman on 2015-03-14

Very good

NPS:

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Tim's wellness check up was easy going. We were seen right away and Tim was treated with love.

★★★★★ by Jennifer Johnson on 2015-03-09

Tim's wellness check up was easy going. We were seen right away and Tim was treated with love.

NPS:

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Dr Bradshaw is fantastic and Charlie loves her. She is very knowledgeable and takes her time to make sure Charlie is well. She gets on the floor and pampers him, and he can never get enough. She did a great job with his teeth cleaning and I would never want to take him elsewhere. I have complete confidence in her. Thank you Dr Bradshaw.

★★★★★ by Pat Miller on 2015-03-08

Dr Bradshaw is fantastic and Charlie loves her. She is very knowledgeable and takes her time to make sure Charlie is well. She gets on the floor and pampers him, and he can never get enough. She did a great job with his teeth cleaning and I would never want to take him elsewhere. I have complete confidence in her. Thank you Dr Bradshaw.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Not perfect in that I was not given written instructions regarding dosage for Benedryl and or the second name for for an antihistimine, whose name I cannot remember.

★★★★★ by Reyla Graber on 2015-03-08

Not perfect in that I was not given written instructions regarding dosage for Benedryl and or the second name for for an antihistimine, whose name I cannot remember.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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great nice people very pleased, 10 is not as high at it should be

★★★★★ by George Thompson on 2015-03-07

great nice people very pleased, 10 is not as high at it should be

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone is great there---Dr. Bradshaw so terrific wiith Boz (he did have a reaction to the treatment, but Ok day later) Have ALREADY sent them a new client.

★★★★★ by Dorothy Wright on 2015-03-04

Everyone is great there---Dr. Bradshaw so terrific wiith Boz (he did have a reaction to the treatment, but Ok day later) Have ALREADY sent them a new client.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always excellent care is given!

★★★★★ by Roslyn Moore on 2015-03-04

Always excellent care is given!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Carla did a wonderful job grooming my new girl. The receptionist were friendly. Only thing i would suggest is if you would work on communication between button receptionist and the receptionist taking care of the top check out station. While i was there a man was sent up and down about 3 times just to pick up his dog. Other then that i love the staff. The techs are wonderful. Carla is awesome. The receptionist are helpful.

★★★★★ by Anon on 2015-02-28

Carla did a wonderful job grooming my new girl. The receptionist were friendly. Only thing i would suggest is if you would work on communication between button receptionist and the receptionist taking care of the top check out station. While i was there a man was sent up and down about 3 times just to pick up his dog. Other then that i love the staff. The techs are wonderful. Carla is awesome. The receptionist are helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

For my dog Lillie's entire life of almost 7 years, Dr. Carlson has provided not only excellent medical treatment but wise, caring advice as well. I could not imagine having Lillie cared for by anyone else.

★☆☆☆☆ by Anon on 2015-02-28

For my dog Lillie's entire life of almost 7 years, Dr. Carlson has provided not only excellent medical treatment but wise, caring advice as well. I could not imagine having Lillie cared for by anyone else.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Love Village Park and all their staff. Every Vet we have seen, gives us plenty of time to talk about any issues or concerns that we have. We would recommend them highly.

★★★★★ by Ken & Sue Miller on 2015-02-26

Love Village Park and all their staff. Every Vet we have seen, gives us plenty of time to talk about any issues or concerns that we have. We would recommend them highly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Staff is knowledgeable, courteous, & responsive. Dr Kathy is the BEST!!

★★★★★ by Bonnie Partyka on 2015-02-26

Staff is knowledgeable, courteous, & responsive. Dr Kathy is the BEST!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

Village Park has a very caring and professional staff. Dr. Bradshaw, Keri, Kay, Anita and Ronald just to name a few. They have taken good care of my dogs. I wouldn't go anywhere else!

★★★★★ by Nancy Endres on 2015-02-25

Village Park has a very caring and professional staff. Dr. Bradshaw, Keri, Kay, Anita and Ronald just to name a few. They have taken good care of my dogs. I wouldn't go anywhere else!

NPS:

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Love that Murphy does not have to spend the whole day at the groomers. He goes in for appointment and in an hour or so he is ready to go home. Staff is friendly and kind!

★★★★★ by Alex Segrest on 2015-02-23

Love that Murphy does not have to spend the whole day at the groomers. He goes in for appointment and in an hour or so he is ready to go home. Staff is friendly and kind!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw was great! Thank you very much.

★★★★★ by Anon on 2015-02-23

Dr. Bradshaw was great! Thank you very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Appreciate being able to purchase prescription food for my cat while we spend our time here each year.. Thank you

★★★★★ by Anon on 2015-02-22

Appreciate being able to purchase prescription food for my cat while we spend our time here each year.. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great job as always!!

★★★★★ by Tom & Sandra Shanley on 2015-02-19

Great job as always!!

NPS:

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Best service anywhere!

★★★★★ by Sylvia Torres on 2015-02-19

Best service anywhere!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always on time for appointments and great staff.

★★★★★ by Anon on 2015-02-17

Always on time for appointments and great staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was so pleased with my experience at Village Park Animal hospital. First time here and being away from home I was a little hesitant on where to take my doggies for treatment. We were treated well from our first phone call to make an appointment to

the time our appointment was finished and we were out the door, The front desk people were very interactive with us and the Dr & her assistant were awesome. They really took their time with our dogs and were very gentle. We will be back for sure and also plan on switching our groomer to this location as well!

★★★★★ by Pat Greaser on 2015-02-13

I was so pleased with my experience at Village Park Animal hospital. First time here and being away from home I was a little hesitant on where to take my doggies for treatment. We were treated well from our first phone call to make an appointment to the time our appointment was finished and we were out the door, The front desk people were very interactive with us and the Dr & her assistant were awesome. They really took their time with our dogs and were very gentle. We will be back for sure and also plan on switching our groomer to this location as well!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very good. Carla is excellent and my dogs love her. The staff is helpful and friendly.

★★★★★ by Jean Duggan on 2015-02-13

Very good. Carla is excellent and my dogs love her. The staff is helpful and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We all love Dr. Bradshaw, Elke, Kay, Edna, Allison and Beau. Rocco, Lucy and Pete are never afraid to go see the crew at Village Park which makes my life easier. Thank you everyone for being such a caring group.

★★★★★ by Karen Lundie on 2015-02-12

We all love Dr. Bradshaw, Elke, Kay, Edna, Allison and Beau. Rocco, Lucy and Pete are never afraid to go see the crew at Village Park which makes my life easier. Thank you everyone for being such a caring group.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always a very pleasant experience for Freckles, Zack and me. Carla is THE BEST!!!!

★★★★★ by James Richards on 2015-02-12

Always a very pleasant experience for Freckles, Zack and me. Carla is THE BEST!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was really nervous going in. This is my first time owning birds and I could not find a decent vet in the area. I knew that Village Park was a really good vet so I took the chance and booked an appointment. I researched online from other bird owners what to look out for and questions to ask. The veterinary put all of my worries at ease and educated me on many things that I did not know about my birds. I was very impressed and even though my birds are angry at me for the visit, I know that they were in good hands.

★★★★★ by Samantha Jackson on 2015-02-10

I was really nervous going in. This is my first time owning birds and I could not find a decent vet in the area. I knew that Village Park was a really good vet so I took the chance and booked an appointment. I researched online from other bird owners what to look out for and questions to ask. The veterinary put all of my worries at ease and educated me on many things that I did not know about my birds. I was very impressed and even though my birds are angry at me for the visit, I know that they were in good hands.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our dog, Eddie, is a 52 lbs Airedale who loves VPAH and especially Dr. Bradshaw almost as much as we do. They are always loving and caring and do only what our pet needs. I recommend them very highly. S & C G,

★★★★★ by Stan Gile on 2015-02-07

Our dog, Eddie, is a 52 lbs Airedale who loves VPAH and especially Dr. Bradshaw almost as much as we do. They are always loving and caring and do only what our pet needs. I recommend them very highly. S & C G,

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Rush is like a new Kitty. He was back to his old self in just one day!

★★★★★ by Barbara Daily on 2015-02-06

Rush is like a new Kitty. He was back to his old self in just one day!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Staff is very friendly. Everything was handled quickly and they were prepared for the check-in and check-out. I loved having a video taken of Sally's walks.

★★★★★ by Linda French on 2015-02-06

Staff is very friendly. Everything was handled quickly and they were prepared for the check-in and check-out. I loved having a video taken of Sally's walks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have been going to the Village Park Animal Hospital for 15 years. Beautiful building, very pleasant staff and great service. Dr. Carlson has always been understanding and provides great care for our two Shih Tzus, Basha1 & Boomer1 and now Basha2 and Boomer2. Their father

★★★★★ by Erv Kaufman on 2015-02-05

I have been going to the Village Park Animal Hospital for 15 years. Beautiful building, very pleasant staff and great service. Dr. Carlson has always been understanding and provides great care for our two Shih Tzus, Basha1 & Boomer1 and now Basha2 and Boomer2. Their father

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Carlson's search for Tabby's eye problem took somemtime, but she andmher staff never gave up and Tabby is on the road to recovery.

★★★★★ by Sandy Carpenter on 2015-02-05

Dr. Carlson's search for Tabby's eye problem took somemtime, but she andmher staff never gave up and Tabby is on the road to recovery.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My Scottish Terrier came in for bathing and grooming. We have made two other appointments in future months

★★★★★ by Frank Webster on 2015-02-05

My Scottish Terrier came in for bathing and grooming. We have made two other appointments in future months

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is so very loving & warm with Kaluah. She takes her time and makes sure I understand everything that is happening to Kaluah. I feel very fortunate that a relative recommended Dr. Bradshaw to me. I believe she is being given the best care possibly.

★★★★★ by Julia Woods on 2015-02-05

Dr. Bradshaw is so very loving & warm with Kaluah. She takes her time and makes sure I understand everything that is happening to Kaluah. I feel very fortunate that a relative recommended Dr. Bradshaw to me. I believe she is being given the best care possibly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very caring and good IVet was very good and so was the groomer

★★★★★ by Rita Wray on 2015-02-04

Very caring and good IVet was very good and so was the groomer

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Wonderful service as always!

★★★★★ by Anon on 2015-02-04

Wonderful service as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great service, and the product I needed was in stock! Perfect!

★★★★★ by Cathy MacDonald on 2015-02-04

Great service, and the product I needed was in stock! Perfect!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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This was my first visit to Village Park Animal Hospital. The staff was friendly, helpful and caring. Dr Johnson was very knowledgable and very gentle with my 14 year old dog.

★★★★★ by Anon on 2015-02-01

This was my first visit to Village Park Animal Hospital. The staff was friendly, helpful and caring. Dr Johnson was very knowledgable and very gentle with my 14 year old dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have found the staff at Village Park Animal Hospital to be professional, compassionate, and thorough. I have recommended this hospital to friends and will continue to do so. They make an excellent partner in the healthcare of your companion.

★★★★★ by Judy Priebe on 2015-02-01

I have found the staff at Village Park Animal Hospital to be professional, compassionate, and thorough. I have recommended this hospital to friends and will continue to do so. They make an excellent partner in the healthcare of your companion.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As usual, the staff at the vets office are very caring and friendly. It's always a positive, stress free experience. My dog loves his vet, Dr. Bradshaw!

★★★★★ by Adele Verde on 2015-01-31

As usual, the staff at the vets office are very caring and friendly. It's always a positive, stress free experience. My dog loves his vet, Dr. Bradshaw!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw took her time to explain every step. I'm a new dog owner it was very much appreciated

★★★★★ by Anon on 2015-01-30

Dr Bradshaw took her time to explain every step. I'm a new dog owner it was very much appreciated

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always a great experience. We love Dr. Bradshaw and she has been so helpful and knowledgeable in the treatment of Lobby's diabetes. Dr Karlson 's caring spirit filters down to entire staff! Thank you everyone!

★★★★★ by Lana & Hans De Roock on 2015-01-30

Always a great experience. We love Dr. Bradshaw and she has been so helpful and knowledgeable in the treatment of Lobby's diabetes. Dr Karlson 's caring spirit filters down to entire staff! Thank you everyone!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your the Best!! Stogie loves the entire staff.

★★★★★ by Curtis Thompson on 2015-01-29

Your the Best!! Stogie loves the entire staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My pet suffered a seizure while being groomed. He was taken downstairs for exam and observation IMMEDIATELY. I cannot praise the staff enough. They are very caring and competent.

★★★★★ by Anon on 2015-01-29

My pet suffered a seizure while being groomed. He was taken downstairs for exam and observation IMMEDIATELY. I cannot praise the staff enough. They are very caring and competent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always a positive experience. Dr. Johnson explains the reasoning behind everything she recommends or does and gives you options.

★★★★★ by Jody Solander on 2015-01-25

As always a positive experience. Dr. Johnson explains the reasoning behind everything she recommends or does and gives you options.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We love the vet since my cat isn't friendly at all. Nobody can touch or carry her since we visited few different clinic but at Village Park, the vet and the staffs were wonderful.... They're careful, explaining and taking time with my unfriendly cat :/ Love them and will be back from now ;)

★★★★★ by Amy Nguyen on 2015-01-25

We love the vet since my cat isn't friendly at all. Nobody can touch or carry her since we visited few different clinic but at Village Park, the vet and the staffs were wonderful.... They're careful, explaining and taking time with my unfriendly cat :/ Love them and will be back from now ;)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My kitty got excellent care and he is doing well. But I have to admit, the \$500 price tag was unexpected and out of my price bracket for a couple of tests, shot and exams. I will think twice before I come back. I was given no choice or heads up to the total. The only price I heard was the \$160 for the urine lab. Sorry, but you need to be more upfront to total costs.

★★★★★ by Diana Constable on 2015-01-24

My kitty got excellent care and he is doing well. But I have to admit, the \$500 price tag was unexpected and out of my price bracket for a couple of tests, shot and exams. I will think twice before I come back. I was given no choice or heads up to the total. The only price I heard was the \$160 for the urine lab. Sorry, but you need to be more upfront to total costs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I was very pleased with the concern and attention to Simba, my 8 yr. old shitzu, when he became sick. All the staff showed personal interest, in both Simba and myself, which I really appreciated. Simba is doing well, and is back to his happy and friendly ways.

★★★★★ by Linda Von Raeder on 2015-01-22

I was very pleased with the concern and attention to Simba, my 8 yr. old shitzu, when he became sick. All the staff showed personal interest, in both Simba and myself, which I really appreciated. Simba is doing well, and is back to his happy and friendly ways.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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love my vet center - and all the docs. New building is great . they seem to really care about our furry friends.

★★★★★ by Anne Holford on 2015-01-22

love my vet center - and all the docs. New building is great . they seem to really care about our furry friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It was my first visit to Village Park. Very nice facilities and good attention from Dr. Bradshaw and staff. The only reason this isn't a 5 star review is the amount of time Daisy and I had to wait for the doctor.

★★★★★ by Rebecca Driscoll on 2015-01-21

It was my first visit to Village Park. Very nice facilities and good attention from Dr. Bradshaw and staff. The only reason this isn't a 5 star review is the amount of time Daisy and I had to wait for the doctor.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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ON TIME, SOLVED THE ISSUE, GOT EDUCATED, GOT OUT. PERFECT

★★★★★ by Bob Nugent on 2015-01-21

ON TIME, SOLVED THE ISSUE, GOT EDUCATED, GOT OUT. PERFECT

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very thorough examination.

★★★★★ by Anon on 2015-01-18

Very thorough examination.

NPS:

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STANLEY, Jack and Lynn love coming to see you all.

★★★★★ by Lynnette Battaglia on 2015-01-17

STANLEY, Jack and Lynn love coming to see you all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We love Dr Allison Bradshaw. She is patient not only with Elvis but also with his parents and their many questions. She's always willing to spend that extra time. What can I say about all the techs? They're all fantastic every time we go to VPAH - friendly, caring, knowledgeable, and helpful. The ladies at the front desk are marvelous always. Kay always has a wonderful smile for us whenever we visit, even when we are just passing through to go to the second floor for a grooming appointment. But I think she has a thing for Elvis. I believe Elvis has gotten the best care since we started with Village Park. Thank you, everyone! Anna Marie

★★★★★ by Anna Marie Karcher on 2015-01-16

We love Dr Allison Bradshaw. She is patient not only with Elvis but also with his parents and their many questions. She's always willing to spend that extra time. What can I say about all the techs? They're all fantastic every time we go to VPAH - friendly, caring, knowledgeable, and helpful. The ladies at the front desk are marvelous always. Kay always has a wonderful smile for us whenever we visit, even when we are just passing through to go to the second floor for a grooming appointment. But I think she has a thing for Elvis. I believe Elvis has gotten the best care since we started with Village Park. Thank you, everyone! Anna Marie

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We love love love ALL the vets & staff at Village Park Animal Hospital! We travel a lot, & we have never found a better or more caring vets & staff than here! They don't do unnecessary tests. Their vets are by far the smartest we have ever

encountered. Thank you Village Park for getting only the best & brightest! Sincerely, Merle Gill

★★★★★ by Merle & Bob Gill on 2015-01-16

We love love love ALL the vets & staff at Village Park Animal Hospital! We travel a lot, & we have never found a better or more caring vets & staff than here! They don't do unnecessary tests. Their vets are by far the smartest we have ever encountered. Thank you Village Park for getting only the best & brightest! Sincerely, Merle Gill

NPS:

0	1	2	3	4	5	6	7	8	9	10
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A great and thorough dog grooming service. I'll definitely be back.

★★★★★ by Randi Snider on 2015-01-16

A great and thorough dog grooming service. I'll definitely be back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Both Dani and Charlie are both taken care the best. They love the TV.,especially the animal shows. Thanks .jerry

★★★★★ by Marcia Katler on 2015-01-15

Both Dani and Charlie are both taken care the best. They love the TV.,especially the animal shows. Thanks .jerry

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very thorough and caring. Have been taking or pets (dogs) there for years.

★★★★★ by Bill Greene on 2015-01-14

Very thorough and caring. Have been taking or pets (dogs) there for years.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everything is always excellent

★★★★★ by Anon on 2015-01-14

Everything is always excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone is very friendly and it's always clean and never smells . Which is nice, because it doesn't gross me out. Love that they do everything there from grooming,to boarding, to getting some toys for my dog..

★★★★★ by Lorrie & Andy Alvillar on 2015-01-14

Everyone is very friendly and it's always clean and never smells . Which is nice, because it doesn't gross me out. Love that they do everything there from grooming,to boarding, to getting some toys for my dog..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It's always a good experience with all the staff and doctors at Village Park Animal Hospital. Thanks to all of you for doing such a wonderful job caring for our loving pets.

★★★★★ by Stephanie Duncan on 2015-01-13

It's always a good experience with all the staff and doctors at Village Park Animal Hospital. Thanks to all of you for doing such a wonderful job caring for our loving pets.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Grooming was good and very reasonably priced.

★★★★★ by Anon on 2015-01-12

Grooming was good and very reasonably priced.

NPS:

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Fabulous doctors, staff and care for our 3 dogs.

★★★★★ by Robin Nenninger on 2015-01-12

Fabulous doctors, staff and care for our 3 dogs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff at Village Park Hospital are professional and very friendly. We left our Frenchie in the boarding facility for a few days and he was very well taken care of with daily walks and an immaculate space to sleep in. I was particularly impressed with how the staff handled Maxx and the photos they sent which helped ease our anxiety about leaving him in a new place. Thank you!

★★★★★ by Kelli Svendsen on 2015-01-12

The staff at Village Park Hospital are professional and very friendly. We left our Frenchie in the boarding facility for a few days and he was very well taken care of with daily walks and an immaculate space to sleep in. I was particularly impressed with how the staff handled Maxx and the photos they sent which helped ease our anxiety about leaving him in a new place. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Anytime I call or stop by for dog treats, grooming... It doesn't matter...every person I deal with is kind, friendly and professional

★★★★★ by John Driscoll on 2015-01-12

Anytime I call or stop by for dog treats, grooming... It doesn't matter...every person I deal with is kind, friendly and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Carla is a great pet groomer.

★★★★★ by Anon on 2015-01-12

Carla is a great pet groomer.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Amazing in every way...saved our girls life!!

★★★★★ by Lyn Thornton on 2015-01-12

Amazing in every way...saved our girls life!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Johnson was very gentle with my cat. She was very informative and explained the care plan we developed for Rocky.

★★★★★ by Sheila Moreno on 2015-01-12

Dr. Johnson was very gentle with my cat. She was very informative and explained the care plan we developed for Rocky.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Kathryn Carlson was so good with our schnoodle Oliver. He needed some teeth extracted and Kathryn kept us informed throughout the process, showed us his x rays, had clear instructions for his care and also gave us concerned follow up. We would definitely recommend her and will continue to go back for Oliver's yearly check up. By the way, when we take him to his vet in Canada, he shakes uncontrollably whereas here, he seems fine and unafraid.

★★★★★ by Nina Dzafovic on 2015-01-12

Dr. Kathryn Carlson was so good with our schnoodle Oliver. He needed some teeth extracted and Kathryn kept us informed throughout the process, showed us his x rays, had clear instructions for his care and also gave us concerned follow up. We would definitely recommend her and will continue to go back for Oliver's yearly check up. By the way, when we take him to his vet in Canada, he shakes uncontrollably whereas here, he seems fine and unafraid.

NPS:

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Very patient with my dog, who was very nervous.

★★★★★ by Lindsey Afan on 2015-01-12

Very patient with my dog, who was very nervous.

NPS:

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WONDERFUL AS ALWAYS...FROM THE FRONT DESK TO DR. BRADSHAW...OSCAR AND I WERE TREATED LIKE KINGS....THANKS AGAIN.... JIM FRAWLEY

★★★★★ by Jim Frawley on 2015-01-12

WONDERFUL AS ALWAYS...FROM THE FRONT DESK TO DR. BRADSHAW...OSCAR AND I WERE TREATED LIKE KINGS....THANKS AGAIN.... JIM FRAWLEY

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw and the whole staff are caring and extremely knowledgeable.

★★★★★ by Anon on 2015-01-12

Dr. Bradshaw and the whole staff are caring and extremely knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My only concern is that I left a message for Dr Bradshaw a few days ago to obtain the results of Chloe's blood tests and to inquire as to whether she would dispense further ear medication as I had run out. I had been instructed to continue with the meds for three days at the last visit and needed another day and 1/2. I have not received a call back yet.

★★★★★ by Jane Ricketts on 2015-01-12

My only concern is that I left a message for Dr Bradshaw a few days ago to obtain the results of Chloe's blood tests and to inquire as to whether she would dispense further ear medication as I had run out. I had been instructed to continue with the meds for three days at the last visit and needed another day and 1/2. I have not received a call back yet.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Carlson is awesome. She goes over everything in detail and that a client can understand. She is so good with the animals, Kona loves her and it shows how much she loves what she does. Thank you.

★★★★★ by John Evans on 2015-01-12

Dr. Carlson is awesome. She goes over everything in detail and that a client can understand. She is so good with the animals, Kona loves her and it shows how much she loves what she does. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent and caring service always. All the time needed is given to each patient. Desk staff is professional and also caring. Technician,Alex is superb. Dr Carlson, the best!

★★★★★ by Denyse Dartley on 2015-01-12

Excellent and caring service always. All the time needed is given to each patient. Desk staff is professional and also caring. Technician,Alex is superb. Dr Carlson, the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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A very beautiful animal hospital with great staff. Everybody is so nice and helpful. Doctor Johnson is wonderful she really took her time with us. She is very thorough and passionate about what she does!

★★★★★ by Lauren Gayler on 2015-01-12

A very beautiful animal hospital with great staff. Everybody is so nice and helpful. Doctor Johnson is wonderful she really took her time with us. She is very thorough and passionate about what she does!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We were able to get tremendous help with an older rescue Brittany who was in dire need of support of health issues. Dr. Carlson and her support team were outstanding to deal with. While this little gal has a long way to go...just two days of treatment have been a great start to her recovery. We were thrilled to have lab results reported to us the next morning and the clinic was most accommodating to await my late arrival to pick up meds that were badly needed.....it was the day before Christmas and they were superb at their follow through and concern to get Coco taken care of.

★★★★★ by Anon on 2014-12-25

We were able to get tremendous help with an older rescue Brittany who was in dire need of support of health issues. Dr. Carlson and her support team were outstanding to deal with. While this little gal has a long way to go...just two days of treatment have been a great start to her recovery. We were thrilled to have lab results reported to us the next morning and the clinic was most accommodating to await my late arrival to pick up meds that were badly needed.....it was the day before Christmas and they were superb at their follow through and concern to get Coco taken care of.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is excellent!

★★★★★ by Robert Ravis on 2014-12-24

Dr. Bradshaw is excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thank you for fitting Duncan in last minute. It means the world to me that I can depend on Dr. Bradshaw to take care of my little guy!

★★★★★ by Jennifer Becker on 2014-12-24

Thank you for fitting Duncan in last minute. It means the world to me that I can depend on Dr. Bradshaw to take care of my little guy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Josh! Seemed. To be soooo happy with staying with you -thank you for the care and love Sandibougete

★★★★★ by Sandra Bougere on 2014-12-23

Josh! Seemed. To be soooo happy with staying with you -thank you for the care and love Sandibougete

NPS: N/A

Excellent as always!!

★★★★★ by Hailey White on 2014-12-14

Excellent as always!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Carlson is very conscientious and really seems to care about Snoopy.

★★★★★ by Barbara & Peter Gleissner on 2014-12-13

Dr Carlson is very conscientious and really seems to care about Snoopy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I love Village Park Animal Hospital. My experience with all of the staff was outstanding! And the Doc aint so bad either! ;)

Happy Holidays All! Love from Buddy McCann and his mom, Leonell

★★★★★ by Leonell McCann on 2014-12-13

I love Village Park Animal Hospital. My experience with all of the staff was outstanding! And the Doc aint so bad either! ;) Happy Holidays All! Love from Buddy McCann and his mom, Leonell

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great Staff and very freindly experince

★★★★★ by Paul Benedict on 2014-12-12

Great Staff and very freindly experince

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always we had great and loving service wouldn't take my 4 legged family anywhere else

★★★★★ by Hattie Johnson on 2014-12-12

As always we had great and loving service wouldn't take my 4 legged family anywhere else

NPS:

0	1	2	3	4	5	6	7	8	9	10
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FABULOUS!! Valentino loves Carla and his spa day at Aquapaws...

★★★★★ by Sandra Frazier on 2014-12-12

FABULOUS!! Valentino loves Carla and his spa day at Aquapaws...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Fabio loves Village Park Animal Hospital so much because whenever he has any issue he knows he is always well attended to by all the doctors and nurses there especially this time with his favorite Dr. Bradshaw and M. J. He loves everyone there and that makes me feel particularly good knowing that there is a trust between him and Village Park. We appreciate the efficient professional and caring service Village Park provides to my dog and every dog who visits there!

★★★★★ by Marina Choi on 2014-12-11

Fabio loves Village Park Animal Hospital so much because whenever he has any issue he knows he is always well attended to by all the doctors and nurses there especially this time with his favorite Dr. Bradshaw and M. J. He loves everyone there and that makes me feel particularly good knowing that there is a trust between him and Village Park. We appreciate the efficient professional and caring service Village Park provides to my dog and every dog who visits there!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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When I was two blocks away from the clinic Iggie started her talking and became very excited. When I stopped in the parking lot she was all over me to get out of the car and then she dragged me to the door of the clinic.thank you Cathy, Iggie loves you. I have never had a dog that loves the vet.

★★★★★ by Caroline Weeks on 2014-12-11

When I was two blocks away from the clinic Iggie started her talking and became very excited. When I stopped in the parking lot she was all over me to get out of the car and then she dragged me to the door of the clinic.thank you Cathy, Iggie loves you. I have never had a dog that loves the vet.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Carina and Zach were so caring to our little scared Doggie Girl.. thank you!

★★★★★ by Steve & Chris Jones on 2014-12-09

Carina and Zach were so caring to our little scared Doggie Girl.. thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent service when making the appt. Dr. Allison and assistants were helpful and very informative. Follow up was great, too.

★★★★★ by Anon on 2014-12-05

Excellent service when making the appt. Dr. Allison and assistants were helpful and very informative. Follow up was great, too.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw is great. My dog Charlie thinks she is his "girlfriend". She is very knowledgeable and great with our dogs. I trust her with the loves of our lives. Thanks Pat Miller

★★★★★ by Pat Miller on 2014-12-05

Dr Bradshaw is great. My dog Charlie thinks she is his "girlfriend". She is very knowledgeable and great with our dogs. I trust her with the loves of our lives. Thanks Pat Miller

NPS:

0	1	2	3	4	5	6	7	8	9	10
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very good

★★★★★ by Rita Wray on 2014-12-05

very good

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We are so fortunate to have Village Park Animal Hospital in our neighborhood. We love Dr. Bradshaw for her sensitivity to our Mah-li's health needs. In addition, we love Carla who makes Mah-li beautiful when she goes in for grooming!

★★★★★ by Bonnie Westmore on 2014-12-05

We are so fortunate to have Village Park Animal Hospital in our neighborhood. We love Dr. Bradshaw for her sensitivity to our Mah-li's health needs. In addition, we love Carla who makes Mah-li beautiful when she goes in for grooming!

NPS:

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Tabby is in good hands and her issues are understood.

★★★★★ by Sandy Carpenter on 2014-12-04

Tabby is in good hands and her issues are understood.

NPS:

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Even though George, my cat, wasn't happy having to go to the vet's office, my experience was very pleasant. Everyone is very nice and treat George nicely.

★★★★★ by Margie Nagata on 2014-12-03

Even though George, my cat, wasn't happy having to go to the vet's office, my experience was very pleasant. Everyone is very nice and treat George nicely.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As Always my experience with Village Animal Park was wonderful.

★★★★★ by Danese Maldonado on 2014-12-02

As Always my experience with Village Animal Park was wonderful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We just lost our beloved King Charles Cavalier Spaniel. The care that CJ received from Alison Bradshaw was beyond exceptional. Each time we saw Dr. Bradshaw, she treated our boy, as if he were her own...always taking the time to accept his many kisses and love. We couldn't have asked for a more dedicated professional, explaining the progression of his disease at each step. We are so appreciative of Dr. Bradshaw and the entire team at Village Park for their loving, tender and expert care.

★★★★★ by Susan Jacobs on 2014-12-01

We just lost our beloved King Charles Cavalier Spaniel. The care that CJ received from Alison Bradshaw was beyond exceptional. Each time we saw Dr. Bradshaw, she treated our boy, as if he were her own...always taking the time to accept his many kisses and love. We couldn't have asked for a more dedicated professional, explaining the progression of his disease at each step. We are so appreciative of Dr. Bradshaw and the entire team at Village Park for their loving, tender and expert care.

NPS:

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Everything was about add on fees and a simple visit cost over \$200 We understand they built a multiple-million dollar facility but they're charges are well above normal and customary We won't go back there again

★☆☆☆☆ by Dan Robbins on 2014-11-30

Everything was about add on fees and a simple visit cost over \$200 We understand they built a multiple-million dollar facility but they're charges are well above normal and customary We won't go back there again

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent service

★★★★★ by Sal Cutrona on 2014-11-29

Excellent service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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All the employees at Village Park Animal Hospital are friendly, courteous and professional. My animals are always well cared for. Thank you!

★★★★★ by Anon on 2014-11-26

All the employees at Village Park Animal Hospital are friendly, courteous and professional. My animals are always well cared for. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great staff! First visit for our adopted/rescue dog and the doctor and assistants were very helpful with all my questions and concerns.

★★★★★ by Janelle Leslie on 2014-11-24

Great staff! First visit for our adopted/rescue dog and the doctor and assistants were very helpful with all my questions and concerns.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great welcoming and helpful staff. Large clean facility. Dr Bradshaw is great.

★★★★★ by Gail Burch on 2014-11-23

Great welcoming and helpful staff. Large clean facility. Dr Bradshaw is great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always you and your staff were great. Really help us with a last minute appointment. Also trying to help us with adoption of three rescued kitties. Thanks Dale

★★★★★ by Karen Tyerman on 2014-11-23

As always you and your staff were great. Really help us with a last minute appointment. Also trying to help us with adoption of three rescued kitties. Thanks Dale

NPS:

0	1	2	3	4	5	6	7	8	9	10
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VERY FRIENDLY. GREAT HAVING YOUR CLINIC AS TOPPER'S VET

★★★★★ by Linda McDonnell on 2014-11-23

VERY FRIENDLY. GREAT HAVING YOUR CLINIC AS TOPPER'S VET

NPS:

0	1	2	3	4	5	6	7	8	9	10
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A bit of a scheduling mix up caused us to wait for quiet a while. That said, Ronald is excellent, he reacted and got us out quickly. Coco is feeling better.

★★★★★ by Cathy MacDonald on 2014-11-20

A bit of a scheduling mix up caused us to wait for quiet a while. That said, Ronald is excellent, he reacted and got us out quickly. Coco is feeling better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I brought my dog, Harley, in for grooming. I have brought her here before and I am always pleased.

★★★★★ by Karen Seery on 2014-11-20

I brought my dog, Harley, in for grooming. I have brought her here before and I am always pleased.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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From the ladies at the desk to the vet, truly a caring, professional, wonderful experience. I was just about the last patient and we never felt rushed . It was clear that the staff had a love for animals and that was imporant to me.

★★★★★ by Natasha Meyer on 2014-11-20

From the ladies at the desk to the vet, truly a caring, professional, wonderful experience. I was just about the last patient and we never felt rushed . It was clear that the staff had a love for animals and that was imporant to me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff at Village Park Animal Hospital, are very knowledgeable, efficient, and caring. The new facility is lovely and they have a nice selection of products. Bob and I like our vet (Alison Bradshaw) very much and would highly recommend her to all.

★★★★★ by Delrene Hills on 2014-11-19

The staff at Village Park Animal Hospital, are very knowledgeable, efficient, and caring. The new facility is lovely and they have a nice selection of products. Bob and I like our vet (Alison Bradshaw) very much and would highly recommend her to all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw genuinely cares about our pet's well being. We trust her & rely on her expertise and advice as we do the best that we can for our 17 year old baby. The staff is exceptionally efficient & kind as well. Carla in grooming is the very best!

★★★★★ by Linda Lloyd on 2014-11-15

Dr. Bradshaw genuinely cares about our pet's well being. We trust her & rely on her expertise and advice as we do the best that we can for our 17 year old baby. The staff is exceptionally efficient & kind as well. Carla in grooming is the very best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Kathryn Carlson is treating our Yorkie for the beginning stages of renal disease. She is very knowledgeable on this issue and has treated Pink with helpful meds and diet to keep the kidneys functioning as best as possible while also treating its underlying problems. As a result, Pink is doing very well and is a happy girl.

★★★★★ by Linda Valentine on 2014-11-13

Dr. Kathryn Carlson is treating our Yorkie for the beginning stages of renal disease. She is very knowledgeable on this issue and has treated Pink with helpful meds and diet to keep the kidneys functioning as best as possible while also treating its underlying problems. As a result, Pink is doing very well and is a happy girl.

NPS: N/A

We always have a wonderful experience with Dr Kathryn Carlson and the Vet Techs who administer to Tracy's issues. We are given all the options we need to make informed choices about our Yorkie's medical care. They are true professionals who help guide us in choosing the best way to care for our Yorkie.

★★★★★ by Stephanie Duncan on 2014-11-13

We always have a wonderful experience with Dr Kathryn Carlson and the Vet Techs who administer to Tracy's issues. We are given all the options we need to make informed choices about our Yorkie's medical care. They are true professionals who help guide us in choosing the best way to care for our Yorkie.

NPS:

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I love all the services provided by Village Park Animal Hospital. The staff is always professional and friendly.

★★★★★ by Sheila Moreno on 2014-11-12

I love all the services provided by Village Park Animal Hospital. The staff is always professional and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Best for your babies. Gentle and caring

★★★★★ by Doriel Wyler on 2014-11-10

Best for your babies. Gentle and caring

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Awesome ! We love Village Park !!! Best veterinarians and staff ever !!!

★★★★★ by Michelle Ketchum on 2014-11-10

Awesome ! We love Village Park !!! Best veterinarians and staff ever !!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Loved susan Johnson, she was extremely thorough and helped us zeroe in on the problem with Rose. So far so good.

★★★★★ by Paul Gittleson on 2014-11-08

Loved susan Johnson, she was extremely thorough and helped us zeroe in on the problem with Rose. So far so good.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My dogs like them, so i like them!

★★★★★ by Mark Jablon on 2014-11-07

My dogs like them, so i like them!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I filled out another one. J Frtawley

★★★★★ by Jim Frawley on 2014-11-07

I filled out another one. J Frtawley

NPS:

0	1	2	3	4	5	6	7	8	9	10
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HANNAH HAD MAJOR SURGERY IN OCTOBER. DR. JOHNSON PREFORMED THE SURGERY AND ALL THE AFTER CARE.. SHE WAS VERY STRAIGHT FORTH ABOUT THE TYPE OF CANCER AND WHAT TO EXPECT IN THE FUTURE. HER CARING FOR US AND HANNAH WAS ABOVE THE 10 SCORE. ALL THE STAFF AT THE HOSPITAL WERE VERY HELPFUL TO HANNAH DURING HER RECOVERY PROCESS. BOO GETS THE REWARD FOR BEST BANDAGER!!! I THANK DR. JOHNSON AND THE STAFF FOR MAKING THIS SURGERY A COMPLETE SUCCESS.

★★★★★ by Gretchen Schmidt on 2014-11-07

HANNAH HAD MAJOR SURGERY IN OCTOBER. DR. JOHNSON PREFORMED THE SURGERY AND ALL THE AFTER CARE.. SHE WAS VERY STRAIGHT FORTH ABOUT THE TYPE OF CANCER AND WHAT TO EXPECT IN THE FUTURE. HER CARING FOR US AND HANNAH WAS ABOVE THE 10 SCORE. ALL THE STAFF AT THE HOSPITAL WERE VERY HELPFUL TO HANNAH DURING HER RECOVERY PROCESS. BOO GETS THE REWARD FOR BEST BANDAGER!!! I THANK DR. JOHNSON AND THE STAFF FOR MAKING THIS SURGERY A COMPLETE SUCCESS.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is the perfect Vet! Kind, and smart with a valuable over view of our dog's health. We couldn't be happier and look forward to years of treatment. Heidi and Oscar love her too. They told us on the ride home. Cynthia appreciates how detailed she is in her treatment. Especially with Heidi. Thanks again

★★★★★ by Jim Frawley on 2014-11-07

Dr. Bradshaw is the perfect Vet! Kind, and smart with a valuable over view of our dog's health. We couldn't be happier and look forward to years of treatment. Heidi and Oscar love her too. They told us on the ride home. Cynthia appreciates how detailed she is in her treatment. Especially with Heidi. Thanks again

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr..Bradshaw and her assistant were kind, caring and professional when I brought my cat Freddie in.

★★★★★ by Donna Ferrill on 2014-11-07

Dr..Bradshaw and her assistant were kind, caring and professional when I brought my cat Freddie in.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We brought my dog JACKSON to be groomed. The Staff was very helpful and friendly and did a great job grooming him. He looked absolutely adorable and smelled wonderful. Jackson was happy and energetic when we picked him up which tells me he was treated with gentleness and care. Thanks for doing such a great job! We will be back!

★★★★★ by Adele Verde on 2014-11-06

We brought my dog JACKSON to be groomed. The Staff was very helpful and friendly and did a great job grooming him. He looked absolutely adorable and smelled wonderful. Jackson was happy and energetic when we picked him up which tells me he was treated with gentleness and care. Thanks for doing such a great job! We will be back!

NPS:

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I appreciate the time Dr Johnson took to explain everything to me. Great job

★★★★★ by Kathleen Herring on 2014-11-06

I appreciate the time Dr Johnson took to explain everything to me. Great job

NPS:

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As always staff and professionals all very helpful and caring in addressing Sam's ingestion of macadamia nuts. Sam is fine and happily going about his life, but has given up the nuts ...

★★★★★ by Nola Dyal on 2014-11-06

As always staff and professionals all very helpful and caring in addressing Sam's ingestion of macadamia nuts. Sam is fine and happily going about his life, but has given up the nuts ...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Bradshaw takes good care of Lobby, our diabetic cat! We moved from L.Q. two years ago but we will not take Lobby anywhere but Village Park!

★★★★★ by Lana & Hans De Roock on 2014-11-05

Dr Bradshaw takes good care of Lobby, our diabetic cat! We moved from L.Q. two years ago but we will not take Lobby anywhere but Village Park!

NPS:

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This was for boarding and grooming. Always a good experience. First time for boarding and people were very sympathetic to my paranoia without my babies!!

★★★★★ by Jean Duggan on 2014-11-01

This was for boarding and grooming. Always a good experience. First time for boarding and people were very sympathetic to my paranoia without my babies!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your staff and doctors are wonderful. Evonne Dicus

★★★★★ by Evonne Dicus on 2014-10-31

Your staff and doctors are wonderful. Evonne Dicus

NPS:

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Jazz likes his new feeding schedule -- same amount of food, just twice a day instead of once a day. He might even be losing some weight!

★★★★★ by Norman Dodge on 2014-10-29

Jazz likes his new feeding schedule -- same amount of food, just twice a day instead of once a day. He might even be losing some weight!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We are back for the season...we continue to be extremely pleased with Winstons grooming.

★★★★★ by Carol & Rob Heeter on 2014-10-29

We are back for the season...we continue to be extremely pleased with Winstons grooming.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have been coming to Village Park for about 15 years now....started seeing Dr. Carlson, then Dr. Bozath (?), and now with Dr. Johnson.....all of them are caring, supportive, friendly and just great doctors. I completely trust all of them....and the support staff are top-of-the-line! I feel that they really care for my cats as much as I do. I just can't praise them enough! I tell everyone I know that they are the best Vets in the valley.

★★★★★ by Taylor Huff on 2014-10-27

I have been coming to Village Park for about 15 years now....started seeing Dr. Carlson, then Dr. Bozath (?), and now with Dr. Johnson.....all of them are caring, supportive, friendly and just great doctors. I completely trust all of them....and the support staff are top-of-the-line! I feel that they really care for my cats as much as I do. I just can't praise them enough! I tell everyone I know that they are the best Vets in the valley.

NPS:

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Many thanks to Carla....Jake looks beautiful! will see u again in 4 weeks.....Betty Coogan

★★★★★ by Betty Coogan on 2014-10-23

Many thanks to Carla....Jake looks beautiful! will see u again in 4 weeks.....Betty Coogan

NPS:

0	1	2	3	4	5	6	7	8	9	10
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AMAZING!! Such a welcoming place. Clean and tidy. Super friendly staff did everything they could for us. I am so glad I was recommended to come here. I'm surely going to pass on the recommendation to my friends!

★★★★★ by Brigid Randle on 2014-10-22

AMAZING!! Such a welcoming place. Clean and tidy. Super friendly staff did everything they could for us. I am so glad I was recommended to come here. I'm surely going to pass on the recommendation to my friends!

NPS:

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We are very happy with dr. Bradshaw we have great confidence in her care and knowledge she has always been informative

and connected. We know we are in good hands! The staff and assistants are very professional we are always impressed.

★★★★★ by Mark Stack on 2014-10-22

We are very happy with dr. Bradshaw we have great confidence in her care and knowledge she has always been informative and connected. We know we are in good hands! The staff and assistants are very professional we are always impressed.

NPS:

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Excellent as always!

★★★★★ by Warren Eastes on 2014-10-18

Excellent as always!

NPS:

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This was my first visit. Even from the initial contact on the phone to make an appointment, I was taken by how friendly and how caring this facility was. How impressed I am with the kind, gentle nature Dr. Bozart has with cats.

★★★★★ by Anon on 2014-10-13

This was my first visit. Even from the initial contact on the phone to make an appointment, I was taken by how friendly and how caring this facility was. How impressed I am with the kind, gentle nature Dr. Bozart has with cats.

NPS:

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Great Vet clinic/hospital/boarding/store . The staff and doctors are caring and kind individuals. They are awesome!

★★★★★ by Nancy Endres on 2014-10-12

Great Vet clinic/hospital/boarding/store . The staff and doctors are caring and kind individuals. They are awesome!

NPS:

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The staff was wonderful, and very understanding about our concerns regarding putting him under anasthesia for his upcoming procedure. After having lost one dear pet while under anasthesia we are no doubt a bit scared and the doctor and staff were very respectful in helping with the decision.

★★★★★ by Benjamin Luna on 2014-10-12

The staff was wonderful, and very understanding about our concerns regarding putting him under anasthesia for his upcoming procedure. After having lost one dear pet while under anasthesia we are no doubt a bit scared and the doctor and staff were very respectful in helping with the decision.

NPS:

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Love Carla!

★★★★★ by Sandra Frazier on 2014-10-09

Love Carla!

NPS:

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I brought my husband and daughter this time so they could see how good Dr. Carlson is with Zoey. Dr. Carlson is an Awesome vet and person. She is so caring and loving towards Zoey and genuinely cares about her. Thank you for another great experience at your animal hospital. The McLendon Family

★★★★★ by Shannon McLendon on 2014-10-09

I brought my husband and daughter this time so they could see how good Dr. Carlson is with Zoey. Dr. Carlson is an Awesome vet and person. She is so caring and loving towards Zoey and genuinely cares about her. Thank you for another great experience at your animal hospital. The McLendon Family

NPS:

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The facility was clean and the staff was very warm, welcoming, and inviting, however, the exam fee was much higher than other vets in the valley and although I know we service the wealthy for four months out of the year the people who live here and provide you a foundation of clients are not always wealthy.

★★★★★ by Anon on 2014-10-08

The facility was clean and the staff was very warm, welcoming, and inviting, however, the exam fee was much higher than other vets in the valley and although I know we service the wealthy for four months out of the year the people who live here and provide you a foundation of clients are not always wealthy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw is excellent!

★★★★★ by Anon on 2014-10-08

Dr. Bradshaw is excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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VPAH has always provided excellent, friendly service in a prompt and professional manner. Thank you.

★★★★★ by Diane Dunne on 2014-10-08

VPAH has always provided excellent, friendly service in a prompt and professional manner. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We always feel good about our experience at Village animal park. It's nice when the vet sincerely cares about the wellbeing of your pet.

★★★★★ by Billie Bernard on 2014-10-03

We always feel good about our experience at Village animal park. It's nice when the vet sincerely cares about the wellbeing of your pet.

NPS:

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As usual, Dr. Kathy gave the kids, Basha and Boomer a thorough physical. Meds were offered for an ear problem and both are now scheduled for teeth cleaning. All went as scheduled with required shots given. You cannot get better care than offered by Village Park Animal Hospital.

★★★★★ by Erv Kaufman on 2014-10-02

As usual, Dr. Kathy gave the kids, Basha and Boomer a thorough physical. Meds were offered for an ear problem and both are now scheduled for teeth cleaning. All went as scheduled with required shots given. You cannot get better care than offered by Village Park Animal Hospital.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Courteous and competent staff. We felt that the Village Park team has a genuine interest in the health needs of our dog. All

portions of the exam where well explained and suggested treatments outlined in plain English. Even our dog liked the staff.

★★★★★ by Lynnette Battaglia on 2014-10-02

Courteous and competent staff. We felt that the Village Park team has a genuine interest in the health needs of our dog. All portions of the exam where well explained and suggested treatments outlined in plain English. Even our dog liked the staff.

NPS:

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Dr. Carlson has taken great care of my dog Ellie. She is compassionate and meticulous.

★★★★★ by Georgia Maydew on 2014-10-01

Dr. Carlson has taken great care of my dog Ellie. She is compassionate and meticulous.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Carlson's love of animals and her attention to their care is absolutely amazing. She and her staff work diligently to help us maximize the quality of our pet's life. Dr. Carlson takes the time to make Preston comfortable, thoroughly examine him and then explain to us everything we need to know. We not only admire her veterinary skills, we love her caring.

★★★★★ by Jed & Robbie Orme on 2014-10-01

Dr. Carlson's love of animals and her attention to their care is absolutely amazing. She and her staff work diligently to help us maximize the quality of our pet's life. Dr. Carlson takes the time to make Preston comfortable, thoroughly examine him and then explain to us everything we need to know. We not only admire her veterinary skills, we love her caring.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Every visit from the front desk experience to the professionalism of the technicians and veterinarians is excellent. I have referred several friends to Village Park and would not hesitate to do so again.

★★★★★ by Anon on 2014-09-29

Every visit from the front desk experience to the professionalism of the technicians and veterinarians is excellent. I have referred several friends to Village Park and would not hesitate to do so again.

NPS:

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The best employees and Dr's.. I have been with you since 2005, I wasn't always the happy camper and all of your employees have never been rude or mean. I am sorry for my rudeness at times. Having to put Bentley and having to get a lab to comply with Animal Control request I'm sure it was very difficult for you too. The quietness the atmosphere and Bentley Hernandez wasn't the same as before. Thank you from the bottom of our hearts. had I taken him to the Riverside County Animal Control location I think it would of been done while he was alive. They never got a report from me etc. I'm sure he was comfortable, and confused. Should I get another JRT there's no second guessing, you will see me there. I hope you found the part of the missing sculpture that was stolen at hospital. Please let me know if there's some types of volunteering available for me. Always Grace Hernandez.

★★★★★ by Grace Hernandez on 2014-09-28

The best employees and Dr's.. I have been with you since 2005, I wasn't always the happy camper and all of your employees have never been rude or mean. I am sorry for my rudeness at times. Having to put Bentley and having to get a lab to comply with Animal Control request I'm sure it was very difficult for you too. The quietness the atmosphere and Bentley Hernandez wasn't the same as before. Thank you from the bottom of our hearts. had I taken him to the Riverside County Animal Control location I

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NPS:

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The facility & staff were excellent and wouldn't hesitate to visit again.

★★★★★ by Ernie Richter on 2014-09-25

The facility & staff were excellent and wouldn't hesitate to visit again.

NPS:

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Wonderful experience. Everyone was friendly, helpful and speedy!

★★★★★ by Hailey White on 2014-09-22

Wonderful experience. Everyone was friendly, helpful and speedy!

NPS:

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Dr Bradshaw is so sweet and loving to my Kona and Daisy, couldn't of asked for a better vet! Staff is very friendly too!

★★★★★ by Anon on 2014-09-20

Dr Bradshaw is so sweet and loving to my Kona and Daisy, couldn't of asked for a better vet! Staff is very friendly too!

NPS:

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Excellent service - Reasonable prices - Just around the corner... What more could I ask ? Thanks to the entire team for making our first experience so positive - I will be back,

★★★★★ by Ken & Teresa Shiry on 2014-09-19

Excellent service - Reasonable prices - Just around the corner... What more could I ask ? Thanks to the entire team for making our first experience so positive - I will be back,

NPS:

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Very friendly staff. No waiting time. What we came in for was addressed and resolved.

★★★★★ by Anon on 2014-09-17

Very friendly staff. No waiting time. What we came in for was addressed and resolved.

NPS:

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The veterinarian is so nice, she really understands cats. Thank you for your help.

★★★★★ by Eve Anne Lippold on 2014-09-17

The veterinarian is so nice, she really understands cats. Thank you for your help.

NPS:

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Your staff is excellent. Recently Reyna was ill for about 6 weeks at the same time I was schedule for a 16 day trip. Reyna was provided with excellent care while I was gone and I felt at ease knowing she was taken care. Thank you for your great service.

★★★★★ by Irene Simpson on 2014-09-17

Your staff is excellent. Recently Reyna was ill for about 6 weeks at the same time I was schedule for a 16 day trip. Reyna was provided with excellent care while I was gone and I felt at ease knowing she was taken care. Thank you for your great service.

NPS:

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As always, everyone at Village Park was wonderful. Daisy appreciates you guys sooooo much.

★★★★★ by Bob Pech on 2014-09-11

As always, everyone at Village Park was wonderful. Daisy appreciates you guys sooooo much.

NPS:

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Hi Everyone, JJ and I are soooo thankful for VPAH and extremely fortunate to have Dr. Johnson as JJ's doctor. The entire staff has been outstanding!!!! Dr. Carlson, you have a diamond with Dr. Johnson's addition to the staff. I feel JJ couldn't be in better hands. Congratulations on the excellent service VPAH provides.

★★★★★ by Marilyn Donahue on 2014-09-11

Hi Everyone, JJ and I are soooo thankful for VPAH and extremely fortunate to have Dr. Johnson as JJ's doctor. The entire staff has been outstanding!!!! Dr. Carlson, you have a diamond with Dr. Johnson's addition to the staff. I feel JJ couldn't be in better hands. Congratulations on the excellent service VPAH provides.

NPS:

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Excellent as always. Great crew of employees, all of them.

★★★★★ by Anon on 2014-09-10

Excellent as always. Great crew of employees, all of them.

NPS:

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Love coming here. Best service and patience with pets.

★★★★★ by Doriel Wyler on 2014-09-10

Love coming here. Best service and patience with pets.

NPS:

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My pets are always in good hands with Dr. Bozarth, Alex, and the staff of Village Park Animal Hospital.

★★★★★ by Sheila Moreno on 2014-09-08

My pets are always in good hands with Dr. Bozarth, Alex, and the staff of Village Park Animal Hospital.

NPS:

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Need to stock RX products. I have to order Stogie's Dog Food, Royal Canin PD, every month.

★★★★★ by Curtis Thompson on 2014-09-06

Need to stock RX products. I have to order Stogie's Dog Food, Royal Canin PD, every month.

NPS:

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**The grooming was great she looked and smelled wonderful
Thanks to Corissa First time there and we shall return. Hannah
loved the ride on the elevator!!!!**

★★★★★ by Gretchen Schmidt on 2014-09-06

The grooming was great she looked and smelled wonderful Thanks to Corissa First time there and we shall return. Hannah loved the ride on the elevator!!!!

NPS:

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In and out quickly to pick up food. All was right.

★★★★★ by Marilyn Rockwell on 2014-09-06

In and out quickly to pick up food. All was right.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Buddy (Casper too) clearly looks forward to his weekly therapy and realizes "where" we are going when we all get in the car. It is SO wonderful to be greeted by the professional and friendly staff and his progress is heartwarming. I think we have (at least for the moment) figured out how to keep Buddy up at the front of the tank. i.e., Jessie and Lola getting HIS treats from me!

★★★★★ by Mary Cornell on 2014-09-06

Buddy (Casper too) clearly looks forward to his weekly therapy and realizes "where" we are going when we all get in the car. It is SO wonderful to be greeted by the professional and friendly staff and his progress is

heartwarming. I think we have (at least for the moment) figured out how to keep Buddy up at the front of the tank. i.e., Jessie and Lola getting HIS treats from me!

NPS:

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Have been going for ten years with four dogs. Always caring and patient and thorough to work through all the potential issues with the pet. Dogs can't tell you where it hurts so its important not to have a rush to judgement on what the solution is. Even the dogs like going there!

★★★★★ by Bob Nugent on 2014-09-05

Have been going for ten years with four dogs. Always caring and patient and thorough to work through all the potential issues with the pet. Dogs can't tell you where it hurts so its important not to have a rush to judgement on what the solution is. Even the dogs like going there!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thank you Dr. Kathy and your entire staff. My boys have always had the very best of care and are happy and healthy because of you! We just love you all and love being part of Village Park Family!

★★★★★ by Ron Goins on 2014-09-04

Thank you Dr. Kathy and your entire staff. My boys have always had the very best of care and are happy and healthy because of you! We just love you all and love being part of Village Park Family!

NPS:

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Great staff, always friendly!

★★★★★ by Anon on 2014-09-04

Great staff, always friendly!

NPS:

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Very little wait time. People were friendly. Service was good.

★★★★★ by Anon on 2014-08-31

Very little wait time. People were friendly. Service was good.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They took my sick dog "on demand". It was explained to me she wasn't as bad as we had thought. Went home happy as usual!

★★★★★ by Sylvia Torres on 2014-08-31

They took my sick dog "on demand". It was explained to me she wasn't as bad as we had thought. Went home happy as usual!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We were very pleased with Dr. Bozarrh's care for Johnny We are very happy with the helpful staff and also the cleanliness of the new facility.

★★★★★ by Renee Charney on 2014-08-29

We were very pleased with Dr. Bozarrh's care for Johnny We are very happy with the helpful staff and also the cleanliness of the new facility.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great Doctor, Professional staff,WONDERFUL artwork in the parking area!

★★★★★ by Mark Jablon on 2014-08-28

Great Doctor, Professional staff,WONDERFUL artwork in the parking area!

NPS:

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I always feel that the Dr. Carlson and her staff are as concerned about my pet as I am. He is acting as though he were his old self after he was prescribed a supplement for arthritis.

★★★★★ by Debbie Pousen on 2014-08-25

I always feel that the Dr. Carlson and her staff are as concerned about my pet as I am. He is acting as though he were his old self after he was prescribed a supplement for arthritis.

NPS:

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Always friendly care for my 4 legged friend. I wish my doctors were as compassionate with me as these folks are with my friend. Dr. Carlson said she couldn't care for my medical needs, so I'm still looking for a human doctor as good as she is.

★★★★★ by David Salvatierra on 2014-08-23

Always friendly care for my 4 legged friend. I wish my doctors were as compassionate with me as these folks are with my friend. Dr. Carlson said she couldn't care for my medical needs, so I'm still looking for a human doctor as good as she is.

NPS:

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Always friendly service, warm greetings, especially Dr. Carlso, and great care for my 4 legged friend. David

★★★★★ by David Salvatierra on 2014-08-23

Always friendly service, warm greetings, especially Dr. Carlso, and great care for my 4 legged friend. David

NPS:

0	1	2	3	4	5	6	7	8	9	10
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When you first walk in Friendly staff, Very clean, very relaxing atmosphere. Exam very rooms clean comfortable. Dr. Kathy very professional, caring, warm, explains problem clearly and makes sure you understand what needs to be done. My dog was calm, so a very pleasant experience.

★★★★★ by Gail Kanowitz on 2014-08-23

When you first walk in Friendly staff, Very clean, very relaxing atmosphere. Exam very rooms clean comfortable. Dr. Kathy very professional, caring, warm, explains problem clearly and makes sure you understand what needs to be done. My dog was calm, so a very pleasant experience.

NPS:

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Always a great experience. Recommend to everyone.

★★★★★ by Vicki Serva on 2014-08-23

Always a great experience. Recommend to everyone.

NPS:

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Lot of people involved - like doing to a Doctor's visit and just as expensive.... I normally do not go for any Vet appointments - so I am not really qualified to compare. Judy

★★★★★ by Anon on 2014-08-22

Lot of people involved - like doing to a Doctor's visit and just as expensive.... I normally do not go for any Vet appointments - so I am not really qualified to compare. Judy

NPS:

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Our dog Kodi is a "handful". The check-in process was pleasant. From there we were taken to an exam room where we were greeted by Alex. After the preliminary exam we waited a few minutes and Dr. Bradford(Ali) came in and diagnosed and treated Kodi. The entire process was handled with courtesy, confidence and professionalism. Dr. 'Ali' and Assistant 'Alex' are quite a combo! See ya in 2 weeks!

★★★★★ by Charles & Sally Ingle on 2014-08-22

Our dog Kodi is a "handful". The check-in process was pleasant. From there we were taken to an exam room where we were greeted by Alex. After the preliminary exam we waited a few minutes and Dr. Bradford(Ali) came in and diagnosed and treated Kodi. The entire process was handled with courtesy, confidence and professionalism. Dr. 'Ali' and Assistant 'Alex' are quite a combo! See ya in 2 weeks!

NPS:

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Chino said he was very happy with his doctor visit even if he didn't want a shot.

★★★★★ by John & Mary Cliff on 2014-08-21

Chino said he was very happy with his doctor visit even if he didn't want a shot.

NPS:

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Wonderful! Staff very helpful and caring, Dr. Carlson & Dr. Bozart - amazing.

★★★★★ by Stan Stokes/Macpherson on 2014-08-21

Wonderful! Staff very helpful and caring, Dr. Carlson & Dr. Bozart - amazing.

NPS:

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Great caring hospital and doctors

★★★★★ by Jean Child on 2014-08-20

Great caring hospital and doctors

NPS:

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My pet is given excellent care and follow up.

★★★★★ by Mayren Arredondo on 2014-08-20

My pet is given excellent care and follow up.

NPS:

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Always caring and professional! I feel very comfortable leaving my loving doggies in their care!

★★★★★ by Anon on 2014-08-19

Always caring and professional! I feel very comfortable leaving my loving doggies in their care!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My dog is a "handful"! The checkin was a pleasant experience. From there we were taken to the exam room where we were greeted by Alex for the preliminary. Shortly thereafter, Ali came in and diagnosed and treated my dog. From start to finish I had confident and professional help. Alex and Ali....great combo! See ya in 2 weeks!

★★★★★ by Charles & Sally Ingle on 2014-08-19

My dog is a "handful"! The checkin was a pleasant experience. From there we were taken to the exam room where we were greeted by Alex for the preliminary. Shortly thereafter, Ali came in and diagnosed and treated my dog. From start to finish I had confident and professional help. Alex and Ali....great combo! See ya in 2 weeks!

NPS:

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My cat hates visiting the vet! Any vet. But I have confidence in the care my cat receives when she goes to Village Park. Dr. Bozarth is very kind and explains every test she wants to run. She called us the next day to review the test results. The Vet Techs are compassionate with our nervous cat. I am very comfortable with the care that my cat receives from Village Park Animal Hospital.

★★★★★ by Denise Swank on 2014-08-17

My cat hates visiting the vet! Any vet. But I have confidence in the care my cat receives when she goes to Village Park. Dr. Bozarth is very kind and explains every test she wants to run. She called us the next day to review the test results. The Vet Techs are compassionate with our nervous cat. I am very comfortable with the care that my cat receives from Village Park Animal Hospital.

NPS:

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Amazing experience friendly and professional staff and in and out of my appointment very quick. Archie is feeling a lot better already !

★★★★★ by Ashley Leland on 2014-08-17

Amazing experience friendly and professional staff and in and out of my appointment very quick. Archie is feeling a lot better already !

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great service very concerned, excellent follow up!

★★★★★ by Barbara Daily on 2014-08-15

Great service very concerned, excellent follow up!

NPS:

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My wife and I just recently moved into the area after years in Seattle. We were so blessed to have found your clinic for our Yorkie and our Kitty. They are both very important members of our family and to find a clinic with Vets, Boarding and Grooming was a special gift to us!! They both survived:) the boarding just fine and Mindy also got groomed and came out looking great. We are very pleased to have met "Cookie" also along with the rest of the staff. Thank you so much for your wonderful facility, we will be back:-) Ron Mount

★★★★★ by Ron Mount on 2014-08-08

My wife and I just recently moved into the area after years in Seattle. We were so blessed to have found your clinic for our Yorkie and our Kitty. They are both very important members of our family and to find a clinic with Vets, Boarding and Grooming was a special gift to us!! They both survived:) the boarding just fine and Mindy also got groomed and came out looking great.

We are very pleased to have met "Cookie" also along with the rest of the staff. Thank you so much for your wonderful facility, we will be back:-) Ron Mount

NPS:

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Dr. Bradshaw is (pardon the cliché) "one of the good ones." She had the unfortunate duty of putting my kitten out of her misery when Majka was barely a year old, this past April. Not a good day for any of us. After recently adopting Miss Athena from Palm Springs Animal Shelter, I could have gotten a free exam from some VCA vet I don't know (part of the adoption package, and 8-10 to choose from). Call me crazy, but I chose to forgo that benefit so I could share the joy of my new girlie-cat with Dr. B, and hopefully erase some of the ugliness of the our last meeting. Three-month-old Athena was recovering from a URI when adopted a week before, and to my delight Doctor pronounced her to be in good health, and stuck around after the exam just to play with and enjoy the kitten for a bit. I can't blame her :-). Athena's going back tomorrow for her necessary vaccinations, after the follow-up call I got earlier today revealed that the price was comparable to Animal Samaritans, where my pets usually go. Bottom line is: I know my critters are in good hands with Village Park staff and doctors, and I hope their bottom line remains profitable with the way they choose to do business, and that the temptation to the big money of "selling out" continues to be resisted. Village Park is truly one of the last great non-VCA veterinary hospitals in the Coachella Valley. Please help them stay free-standing and independent, and honor them with your business. Your little furry ones will thank you.

★★★★★ by Gregory Rogers on 2014-08-07

Dr. Bradshaw is (pardon the cliché) "one of the good ones." She had the unfortunate duty of putting my kitten out of her misery when Majka was barely a year old, this past April. Not a good day for any of us. After recently adopting Miss Athena from Palm Springs Animal Shelter, I could have gotten a free exam from some VCA vet I don't know (part of the adoption package, and 8-10 to choose from). Call me crazy, but I chose to forgo that

benefit so I could share the joy of my new girlie-cat with Dr. B, and hopefully erase some of the ugliness of the our last meeting. Three-month-old Athena was recovering from a URI when adopted a week before, and to my delight Doctor pronounced her to be in good health, and stuck around after the exam just to play with and enjoy the kitten for a bit. I can't blame her :-)

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NPS:

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We have been taking our dogs to Village Park Animal Park for over 15 years. The veterinary staff are very caring and thorough with your pet. You know your pets are in the best of hands.

★★★★★ by Bill Greene on 2014-08-07

We have been taking our dogs to Village Park Animal Park for over 15 years. The veterinary staff are very caring and thorough with your pet. You know your pets are in the best of hands.

NPS:

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Excellent care, time and attention once our dog was seen...(we waited an hour to be seen). Otherwise, a fabulous experience! Great staff, vet techs and Veterinarian! Warm, caring and make you feel welcome.

★★★★★ by Anon on 2014-08-07

Excellent care, time and attention once our dog was seen...(we waited an hour to be seen). Otherwise, a fabulous experience! Great staff, vet techs and Veterinarian! Warm, caring and make you feel welcome.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Bentley & I appreciate all the love, all employees are wonderful. For all of you, I know how much you all cared & loved Bosco / Bentley very much and I know all of your patience feel the same. I know how difficult it was to comply with Animal HATERS Riverside County Animal Control, to ask for Bentleys head. I have a very difficult time with out him. I lit his candlefor a bit to tell him I hurt the right now as I did May 5, 2014 Maybe even 10 times worse because they never followed State Law Policy. Nobody contacted me or mom nor her physician. Thank you for being great to Bosco and his mama Sorry I behaved kinds inmature. (0= If I should get another you will be my 1st call Always Bentley & Family

★★★★★ by Grace Hernandez on 2014-08-06

Bentley & I appreciate all the love, all employees are wonderful. For all of you, I know how much you all cared & loved Bosco / Bentley very much and I know all of your patience feel the same. I know how difficult it was to comply with Animal HATERS Riverside County Animal Control, to ask for Bentleys head. I have a very difficult time with out him. I lit his candlefor a bit to tell him I hurt the right now as I did May 5, 2014 Maybe even 10 times worse because they never followed State Law Policy. Nobody contacted me or mom nor her physician. Thank you for being great to Bosco and his mama Sorry I behaved kinds inmature. (0= If I should get another you will be my 1st call Always Bentley & Family

NPS: 0 1 2 3 4 5 6 7 8 9 10

I had to take my cat in for an evaluation because heart related illness symptoms had returned. I was new to the area and chose Village Park Animal Hospital because of online reviews, staff profiles and close proximity to my home. While treatment could not be performed at Village Park because the vet (Dr. Bozarth) had to refer my cat to a cardiologist, I was very impressed with the office environment and especially the kind

treatment I received from Dr. Bozarth, the vet tech (Carrie) and the front desk staff. I look forward to being able to take my cat here for regular check ups and follow up care on treatment prescribed by the veterinary specialists.

★★★★★ by Teresa Myers on 2014-08-05

I had to take my cat in for an evaluation because heart related illness symptoms had returned. I was new to the area and chose Village Park Animal Hospital because of online reviews, staff profiles and close proximity to my home. While treatment could not be performed at Village Park because the vet (Dr. Bozarth) had to refer my cat to a cardiologist, I was very impressed with the office environment and especially the kind treatment I received from Dr. Bozarth, the vet tech (Carrie) and the front desk staff. I look forward to being able to take my cat here for regular check ups and follow up care on treatment prescribed by the veterinary specialists.

NPS:

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They were Wonderful Professional Compassionate towards my cat and myself and I felt like family. Dr.Johnson explained everything to me with gave me several opions. The staff were compassionate and helped me very much. I have and will continue to recommend this facality to all my friends and family. I am Blessed to have them as our Vets.Thank you for caring.

★★★★★ by Kenneth Finch on 2014-08-04

They were Wonderful Professional Compassionate towards my cat and myself and I felt like family. Dr.Johnson explained everything to me with gave me several opions. The staff were compassionate and helped me very much. I have and will continue to recommend this facality to all my friends and family. I am Blessed to have them as our Vets.Thank you for caring.

NPS:

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Great as always

★★★★★ by Debra Johnson on 2014-08-04

Great as always

NPS:

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Everyone is helpful and courteous. The vet keeps track of their patient through phone calls and messages. I feel like they give you personal care! All is good!

★★★★★ by Beverly Ducatte on 2014-08-02

Everyone is helpful and courteous. The vet keeps track of their patient through phone calls and messages. I feel like they give you personal care! All is good!

NPS:

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Best experience I've had at a vet and for the first time being there chuvak seemed to do better there then his usual place

★★★★★ by Joshua & Hanny Thomas on 2014-08-02

Best experience I've had at a vet and for the first time being there chuvak seemed to do better there then his usual place

NPS:

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Personalized, caring, veterinary care as always.

★★★★★ by Dave Hinkle on 2014-07-31

Personalized, caring, veterinary care as always.

NPS:

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Everyone from the front desk staff to the Vet tech and especially Dr. Bradshaw, was so professional and caring for our dog, Eddie. Eddie has been a patient there for many years and we wouldn't take him anywhere else for his care. Stan and Carol Gile

★★★★★ by Stan Gile on 2014-07-30

Everyone from the front desk staff to the Vet tech and especially Dr. Bradshaw, was so professional and caring for our dog, Eddie. Eddie has been a patient there for many years and we wouldn't take him anywhere else for his care. Stan and Carol Gile

NPS:

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Everyone is always so friendly and they take such good care of our little dog!

★★★★★ by Anon on 2014-07-28

Everyone is always so friendly and they take such good care of our little dog!

NPS:

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Dr. Bozarth is always very thorough and provides valuable information and feedback regarding the ongoing care of my "baby." The entire staff is always very kind and professional and you can tell that they love animals! Ernie has no problem going for a visit because he is always spoiled with extra affection! :)

★★★★★ by Jody Solander on 2014-07-28

Dr. Bozarth is always very thorough and provides valuable information and feedback regarding the ongoing care of my "baby." The entire staff is always very kind and professional and you can tell that they love animals! Ernie has no problem going for a visit because he is always spoiled with extra affection! :)

NPS:

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Dr Kathy was not in but we met Dr. Rebecca Bozarth. She had a very calming affect throughout the initial evaluation and thoroughly explained the procedure she recommended. After the procedure, Dr. Bozarth was very detailed explaining the outcome and the after surgery treatment. Basha, our 7 year old Shih Tzu, said she had great bed side manners and treated her with dignity and respect. Thanks Dr. Bozarth!!! Great find Dr. Kathy! Erv

★★★★★ by Erv Kaufman on 2014-07-28

Dr Kathy was not in but we met Dr. Rebecca Bozarth. She had a very calming affect throughout the initial evaluation and thoroughly explained the procedure she recommended. After the procedure, Dr. Bozarth was very detailed explaining the outcome and the after surgery treatment. Basha, our 7 year old Shih Tzu, said she had great bed side manners and treated her with dignity and respect. Thanks Dr. Bozarth!!! Great find Dr. Kathy! Erv

NPS:

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Pookie came out of the groomer looking like a little gentleman. One of the best grooming results he's ever had.

★★★★★ by Karen & Jack Eadon on 2014-07-27

Pookie came out of the groomer looking like a little gentleman. One of the best grooming results he's ever had.

NPS:

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Fabulous vet that really cares about our dog. They provide quality care

★★★★★ by Ron Bloch on 2014-07-26

Fabulous vet that really cares about our dog. They provide quality care

NPS:

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We had Dr. Bradshaw for both of our Yorkies. Dr, Bradshaw and the entire staff at Village Park are always so caring and knowledgeable! We never feel rushed and can ask as many questions as we have. We are always treated with respect and sincerity. Dr. Bradshaw shared different avenues of treatment and discussed all of our options. It is good to feel a partnership in the wellbeing of our dogs. Our pets are precious to us and we trust Village Park to keep them healthy and to give them the best care.

★★★★★ by Nettie Roberts on 2014-07-26

We had Dr. Bradshaw for both of our Yorkies. Dr, Bradshaw and the entire staff at Village Park are always so caring and knowledgeable! We never feel rushed and can ask as many questions as we have. We are always treated with respect and sincerity. Dr. Bradshaw shared different avenues of treatment and discussed all of our options. It is good to feel a partnership in the wellbeing of our dogs. Our pets are precious to us and we trust Village Park to keep them healthy and to give them the best care.

NPS:

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Always a good experience. Carla is THE BEST .She loves the dogs ,they love her and she does an excellent job! Everyone else always friendly and helpful Frani Richards

★★★★★ by James Richards on 2014-07-25

Always a good experience. Carla is THE BEST .She loves the dogs ,they love her and she does an excellent job! Everyone else always friendly and helpful Frani Richards

NPS:

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After having Simon in for his bi-annual, I got home to find nothing listed on my bill for his vaccination. When I called I find out the vacc was not recorded and will appear on my next bill. What if I had not looked over my bill?

★★★★★ by Teri & Steve Coulter on 2014-07-24

After having Simon in for his bi-annual, I got home to find nothing listed on my bill for his vaccination. When I called I find out the vacc was not recorded and will appear on my next bill. What if I had not looked over my bill?

NPS:

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Peanut always loves her visits with Carla for grooming. It should be noted, however, that Peanut comes in once a month and alternates between a full grooming and a tidy. In other words, once month a full grooming, the next month a tidy, the next month a full grooming. Please note this on her grooming chart. Thank you.

★★★★★ by Pamela Waterman on 2014-07-23

Peanut always loves her visits with Carla for grooming. It should be noted, however, that Peanut comes in once a month and alternates between a full grooming and a tidy. In other words, once month a full grooming, the next month a tidy, the next month a full grooming. Please note this on her grooming chart. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Friendly, caring staff. Very clean and pleasant facility.

★★★★★ by Adele Verde on 2014-07-20

Friendly, caring staff. Very clean and pleasant facility.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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DR.CARLSON WAS NOT ON DUTY SO WE WERE SEEN BY DR. JOHNSON & I WAS VERY IMPRESSED WITH THE WAY SHE TOOK CARE OF OUR PROBLUM . WE WILL AGAIN CONFER WITH HER AS TO TREATMENT FOR TERRI THIS WEEK. HER KNOWLEDGE& CAREING OF THE PROBLUM WAS ABOVE AVERAGE.

★★★★★ by Carl Stern on 2014-07-20

DR.CARLSON WAS NOT ON DUTY SO WE WERE SEEN BY DR. JOHNSON & I WAS VERY IMPRESSED WITH THE WAY SHE TOOK CARE OF OUR PROBLUM . WE WILL AGAIN CONFER WITH HER AS TO TREATMENT FOR TERRI THIS WEEK. HER KNOWLEDGE& CAREING OF THE PROBLUM WAS ABOVE AVERAGE.

NPS:

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Dr Bozart and her assistant are both Awesome. very friendly knowledgeable and personable.

★★★★★ by Carol Brandel on 2014-07-20

Dr Bozart and her assistant are both Awesome. very friendly knowledgeable and personable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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******* 5 stars, definitely. Place is beautiful, people are friendly and wonderful -- docs and staff alike. Bailey got tender and loving treatment. Only negative thing was the bill. It hurt my pocketbook.**

★★★★★ by Barbara O'Malley on 2014-07-20

***** 5 stars, definitely. Place is beautiful, people are friendly and wonderful -- docs and staff alike. Bailey got tender and loving treatment. Only negative thing was the bill. It hurt my pocketbook.

NPS: 0 1 2 3 4 5 6 7 8 9 10

As always, the service was exceptional, quick easy appt, and my girls were given the meds they needed, they were quite ill....I LOVE coming to your office. Unfortunately, your office is way out of my price range and can't do wellness visits, dental cleanings and the like :(

★★★★★ by Dona Molinski on 2014-07-19

As always, the service was exceptional, quick easy appt, and my girls were given the meds they needed, they were quite ill....I LOVE coming to your office. Unfortunately, your office is way out of my price range and can't do wellness visits, dental cleanings and the like :(

NPS: 0 1 2 3 4 5 6 7 8 9 10

Everybody is very friendly and animal friendly. Prices are a bite pricey, I thought. But an over all great experience.

★★★★★ by Martha Bernal on 2014-07-19

Everybody is very friendly and animal friendly. Prices are a bite pricey, I thought. But an over all great experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

As usual you are great. Had our Brighton given injections and groomed. Your new groomer Karina is great. Did a very good job. Thanks as always. Dale

★★★★★ by Karen Tyerman on 2014-07-18

As usual you are great. Had our Brighton given injections and groomed. Your new groomer Karina is great. Did a very good job. Thanks as always.
Dale

NPS:

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LOVE EVERYONE at Village Park Animal Hospital!!! I have been taking my whippet, Glenna, there since March 2012 when I moved to the desert. They are loving, caring and knowledgeable. I feel very comfortable with their practice and appreciate their follow up.

★★★★★ by Jennifer Morton on 2014-07-18

LOVE EVERYONE at Village Park Animal Hospital!!! I have been taking my whippet, Glenna, there since March 2012 when I moved to the desert. They are loving, caring and knowledgeable. I feel very comfortable with their practice and appreciate their follow up.

NPS:

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Muffin loves coming for grooming appointments! You always do such a fantastic job on her! Thank you Jennifer!! Glad to see you're back grooming! We have missed you!!

★★★★★ by Karolyn Arrick on 2014-07-17

Muffin loves coming for grooming appointments! You always do such a fantastic job on her! Thank you Jennifer!! Glad to see you're back grooming! We have missed you!!

NPS:

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Well, there is nothing NEW to say. Everyone is cordial and wonderful. Joy is comfortable while visiting. Thank you

★★★★★ by Jacquelyn Bratis on 2014-07-17

Well, there is nothing NEW to say. Everyone is cordial and wonderful. Joy is comfortable while visiting. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We have been taking our pets to Village Park Animal Hospital for more than 15 years. I have the most confidence in Dr. Kathy Carlson. She is compassionate and very dedicated to providing the best care for her patients. The staff is also great. I highly recommend this facility for top notch care and service.

★★★★★ by Gary Blecka on 2014-07-17

We have been taking our pets to Village Park Animal Hospital for more than 15 years. I have the most confidence in Dr. Kathy Carlson. She is compassionate and very dedicated to providing the best care for her patients. The staff is also great. I highly recommend this facility for top notch care and service.

NPS:

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Fabio my dog and I love Village Park. The doctors there are excellent especially with the care of all the staff. Always friendly and helpful which make us feel we are at home all the time. Boarding and grooming also provide great service to us. Treats and things are my favorite always with lots of fun stuff.

★★★★★ by Marina Choi on 2014-07-17

Fabio my dog and I love Village Park. The doctors there are excellent especially with the care of all the staff. Always friendly and helpful which make us feel we are at home all the time. Boarding and grooming also provide great service to us. Treats and things are my favorite always with lots of fun stuff.

NPS:

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Coco loves Rebecca!! Very attentive care.

★★★★★ by Glory Swanson on 2014-07-17

Coco loves Rebecca!! Very attentive care.

NPS:

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They were able to get my pet in promptly. His regular vet was not in (which would've been my preference), but I did appreciate that he was able to get in on a moment's notice.

★★★★★ by Anon on 2014-07-07

They were able to get my pet in promptly. His regular vet was not in (which would've been my preference), but I did appreciate that he was able to get in on a moment's notice.

NPS:

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I cannot thank Dr. Carlson and the entire staff "enough" for their speedy and complete response to my dealing with two Old English Sheepdogs with runny stools! Everyone went the "extra mile" to get me any and all remedies to both control the situation and figure out what the "issue" was that was causing it. Everyone to the phone staff, desk staff, vet techs, and of course Kathy Carlson were simply amazing! I hope everyone has a wonderful and safe Fourth of July holiday and for making ours far more enjoyable. Mary Cornell, Casper, & Jazz

★★★★★ by Mary Cornell on 2014-07-05

I cannot thank Dr. Carlson and the entire staff "enough" for their speedy and complete response to my dealing with two Old English Sheepdogs with runny stools! Everyone went the "extra mile" to get me any and all remedies to both control the situation and figure out what the "issue" was that was causing it. Everyone to the phone staff, desk staff, vet techs, and of course Kathy Carlson were simply amazing! I hope everyone has a wonderful and

safe Fourth of July holiday and for making ours far more enjoyable. Mary Cornell, Casper, & Jazz

NPS:

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They were friendly and you can tell they love animals.

★★★★★ by Becky Cota on 2014-07-05

They were friendly and you can tell they love animals.

NPS:

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PLEASE CHANGE CLIFF'S NAME TO SANDY CAREL

★★★★★ by Sandy Carel on 2014-07-03

PLEASE CHANGE CLIFF'S NAME TO SANDY CAREL

NPS:

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Great visit as always. Drs Bradshaw and Carlson are wonderful. Follow up is unique. But have been playing phone tag with Roland regarding Jake's left leg. Overall this is the best Vet's office in the Valley. We won't take our dogs anywhere else. Been a customer for 14 yrs.

★★★★★ by Pat Miller on 2014-07-03

Great visit as always. Drs Bradshaw and Carlson are wonderful. Follow up is unique. But have been playing phone tag with Roland regarding Jake's left leg. Overall this is the best Vet's office in the Valley. We won't take our dogs anywhere else. Been a customer for 14 yrs.

NPS:

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Great doctors, great place, great service. Will not go anywhere else. Thank you Drs. and staff for the excellent attention given to my Pepper.

★★★★★ by Hilda Rodriguez on 2014-07-02

Great doctors, great place, great service. Will not go anywhere else. Thank you Drs. and staff for the excellent attention given to my Pepper.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Being a part of the Village Park Animal Hospital family is a rewarding experience. I always feel as if they know me and my pets personally. They take care and time to answer questions I may have about my pets. The whole staff has a great sense of humor and are willing to go that extra mile to make us feel comfortable during our visits.

★★★★★ by April Hawkins on 2014-06-30

Being a part of the Village Park Animal Hospital family is a rewarding experience. I always feel as if they know me and my pets personally. They take care and time to answer questions I may have about my pets. The whole staff has a great sense of humor and are willing to go that extra mile to make us feel comfortable during our visits.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My only issue is that B.G. must return next month for another booster. It seems to me that information could have been considered when I received notification that she needed follow up. I would have scheduled an appointment for next month for all her work. Makes me feel like the dollar is more important than the patient. I have no other negative comments. Doctor and other persons attending seem to be genuinely fond of animals and seen very caring. Beet,

★★★★★ by Sandra Ripp on 2014-06-27

My only issue is that B.G. must return next month for another booster. It seems to me that information could have been considered when I received notification that she needed follow up. I would have scheduled an appointment for next month for all her work. Makes me feel like the dollar is more important then the patient. I have no other negative comments. Doctor and other persons attending seem to be genuinely fond of animals and seen very caring. Beet,

NPS: N/A

My dog had dental work...each step was explained and detailed on the estimate. Unfortunately, Angus ended up on the high end of the estimate, but I was aware of the possibility. He has been home for 2 days and is recovering nicely.

★★★★★ by Sherry Johnson on 2014-06-27

My dog had dental work...each step was explained and detailed on the estimate. Unfortunately, Angus ended up on the high end of the estimate, but I was aware of the possibility. He has been home for 2 days and is recovering nicely.

NPS:

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Always a pleasure to meet with Dr. Bradshaw. She is informative, knowledgeable and easy to speak with. I am so happy to have found her as Lulu's vet. My husband met her at our last appointment, and was equally impressed.

★★★★★ by Bunny Tennen on 2014-06-26

Always a pleasure to meet with Dr. Bradshaw. She is informative, knowledgeable and easy to speak with. I am so happy to have found her as Lulu's vet. My husband met her at our last appointment, and was equally impressed.

NPS:

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Excellent service, as always.

★★★★★ by Mark McAlpine on 2014-06-25

Excellent service, as always.

NPS:

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Had an awesome experience with Dr. Carlson. Great place to take your pet to

★★★★★ by Anon on 2014-06-24

Had an awesome experience with Dr. Carlson. Great place to take your pet to

NPS:

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Getting an e-mail reminding me about when shots are due is a big help when trying to keep track of 2 dogs and their appointments. Friendly staff, modern facilities and reasonable prices. So nice to have the Village Park Animal Hospital in the Cove.

★★★★★ by Jeffrey Routt on 2014-06-23

Getting an e-mail reminding me about when shots are due is a big help when trying to keep track of 2 dogs and their appointments. Friendly staff, modern facilities and reasonable prices. So nice to have the Village Park Animal Hospital in the Cove.

NPS:

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Dt. Johnson was excellent in every way. Jim Tufo

★★★★★ by James Tufo on 2014-06-23

Dt. Johnson was excellent in every way. Jim Tufo

NPS:

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Very friendly

★★★★★ by Trish Perry on 2014-06-23

Very friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They are always awesome and caring !!

★★★★★ by Angela Colletta on 2014-06-23

They are always awesome and caring !!

NPS:

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My daughter's cat (Zoey) needed a checkup so she could fly with us to WA. Had a wonderful experience with Dr. Carlson. Glad to have found such a wonderful veterinary hospital close to our home in La Quinta. Dr. Carlson took a vested interest in Zoey's health issues. My daughter and I will be more than happy to bring Zoey in again when she is visiting here. Shannon McLendon

★★★★★ by Shannon McLendon on 2014-06-22

My daughter's cat (Zoey) needed a checkup so she could fly with us to WA. Had a wonderful experience with Dr. Carlson. Glad to have found such a wonderful veterinary hospital close to our home in La Quinta. Dr. Carlson

took a vested interest in Zoey's health issues. My daughter and I will be more than happy to bring Zoey in again when she is visiting here. Shannon McLendon

NPS:

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Great staff. nice facilities. Always well taken care of - and good care for our westies.

★★★★★ by Kelly Ramsay on 2014-06-22

Great staff. nice facilities. Always well taken care of - and good care for our westies.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Maggie was groomed last week by Carla, who always does an excellent job.

★★★★★ by Paula Tedesco on 2014-06-22

Maggie was groomed last week by Carla, who always does an excellent job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I am so happy to have found Dr. Carlson. She takes a great deal of time to explain what is needed and why. Muffin doesn't meet the "scared to be here" tremors. We could not be happier. I would highly recommend to anyone with dog health issues. And to those who don't even have special needs. Sylvia Torres

★★★★★ by Sylvia Torres on 2014-06-21

I am so happy to have found Dr. Carlson. She takes a great deal of time to explain what is needed and why. Muffin doesn't meet the "scared to be

here" tremors. We could not be happier. I would highly recommend to anyone with dog health issues. And to those who don't even have special needs. Sylvia Torres

NPS:

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I especially appreciated how caring Dr. Carlson is. How she sat on the floor with Johnny & let him lick her face was really going way beyond for me. I think she knows her medicine & how to make the animals comfortable & love her.thanks, Renee Charney

★★★★★ by Renee Charney on 2014-06-20

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NPS:

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They give such personal care, Lulu gets excited to walk in the door!

★★★★★ by Kelley Parks on 2014-06-19

They give such personal care, Lulu gets excited to walk in the door!

NPS:

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Love your new place. Everyone friendly and informative

★★★★★ by Doriel Wyler on 2014-06-18

Love your new place. Everyone friendly and informative

NPS:

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Dr. Carlson, all the doctors, Elke and entire staff - they r all conscientious and wonderful. Evonne Dicus It's a pleasure doing business with you all.

★★★★★ by Evonne Dicus on 2014-06-18

Dr. Carlson, all the doctors, Elke and entire staff - they r all conscientious and wonderful. Evonne Dicus It's a pleasure doing business with you all.

NPS:

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Dr. Bradshaw is wonderful. I feel like she takes a genuine and sincere interest in my dog. Her advice is thorough and realistic.

★★★★★ by Anon on 2014-06-13

Dr. Bradshaw is wonderful. I feel like she takes a genuine and sincere interest in my dog. Her advice is thorough and realistic.

NPS:

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I was very impressed with the quality of service provided not only by Dr. Bradshaw the office staff, assistances and the grooming staff. Kato was treated like a king during his visit with the Dr.Bradshaw and I loved the fact that black pants and all she sit on the floor with him. The establishment is very inviting and again the who staff attended to Kato's needs. I highly recommend Village Park Animal Hospital.

★★★★★ by Christine Anastasi on 2014-06-13

I was very impressed with the quality of service provided not only by Dr. Bradshaw the office staff, assistances and the grooming staff. Kato was treated like a king during his visit with the Dr.Bradshaw and I loved the fact

that black pants and all she sit on the floor with him. The establishment is very inviting and again the who staff attended to Kato's needs. I highly recommend Village Park Animal Hospital.

NPS:

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Village park is a wonderful animal provider. The staff and doctor we had are all wonderful Kato was treated like royalty. I highly recommend this great establishment to my friends and public. The on site grooming salon also is fantastic. Thank you to everyone.

★★★★★ by Christine Anastasi on 2014-06-12

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NPS:

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On time, courteous, caring and outstanding facilities!!

★★★★★ by Anon on 2014-06-09

On time, courteous, caring and outstanding facilities!!

NPS:

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Everything was fine

★★★★★ by Cathleen Romero on 2014-06-09

Everything was fine

NPS:

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I have never been to a vet where ALL of the employees and doctors truly go out of their way to make you feel comfortable and let you know how much they care about you and your pet. What started out as a traumatic experience turned out better than I could have ever expected! Thank you, thank you, thank you Dr. Carlson and Dr. Johnson and staff for being absolutely wonderful!!!!

★★★★★ by Michelle Davidson on 2014-06-04

I have never been to a vet where ALL of the employees and doctors truly go out of their way to make you feel comfortable and let you know how much they care about you and your pet. What started out as a traumatic experience turned out better than I could have ever expected! Thank you, thank you, thank you Dr. Carlson and Dr. Johnson and staff for being absolutely wonderful!!!!

NPS:

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Gentle handling of a frightened and sensitive cat on his initial visit to his new vet. Well done!

★★★★★ by Mona Chong on 2014-06-01

Gentle handling of a frightened and sensitive cat on his initial visit to his new vet. Well done!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We always receive excellent medical care. I wouldn't go to any place else.

★★★★★ by Anon on 2014-06-01

We always receive excellent medical care. I wouldn't go to any place else.

NPS:

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Great staff I would not take my fur kids anywhere else

★★★★★ by Darlene Copple on 2014-05-25

Great staff I would not take my fur kids anywhere else

NPS:

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Village Park is awesome. We love Dr. Bradshaw!

★★★★★ by Nancy Endres on 2014-05-23

Village Park is awesome. We love Dr. Bradshaw!

NPS:

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We have had a great relationship with Kathy Carlson since we moved here 5 years ago. She cared for our cocker spaniel, Sapphire until she passed last October at 14 years old. When we got our new little puppy last week there was no question that Dr. Carlson would be our choice to care for Coco.

★★★★★ by Julie Simon on 2014-05-22

We have had a great relationship with Kathy Carlson since we moved here 5 years ago. She cared for our cocker spaniel, Sapphire until she passed last October at 14 years old. When we got our new little puppy last week there was no question that Dr. Carlson would be our choice to care for Coco.

NPS:

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We always feel out pet is getting the best care possible at Village Park. Dr. Carlson, Dr. Bozarth, and Dr. Bradshaw always

take time to answer questions and to really care for our pets. They have always been right on with diagnosis and have literally saved both our dogs lives. We find the supporting staff to be very courteous and responsive.

★★★★★ by Nettie Roberts on 2014-05-22

We always feel out pet is getting the best care possible at Village Park. Dr. Carlson, Dr. Bozarth, and Dr. Bradshaw always take time to answer questions and to really care for our pets. They have always been right on with diagnosis and have literally saved both our dogs lives. We find the supporting staff to be very courteous and responsive.

NPS:

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Staff was very informative. Enjoyed meeting Dr. Johnson.

★★★★★ by Robin Young on 2014-05-21

Staff was very informative. Enjoyed meeting Dr. Johnson.

NPS:

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Love VPAH!

★★★★★ by Sandra Frazier on 2014-05-20

Love VPAH!

NPS:

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I've been with Village Park Vet for 5 yrs and have found the vets very caring and accomodating. they are extremely knowledgeable in all aspects of pet care. I am happy to have them care for my Yorkie and wouldn't hesitate to recommend them.

★★★★★ by Stephanie Duncan on 2014-05-19

I've been with Village Park Vet for 5 yrs and have found the vets very caring and accommodating. they are extremely knowledgeable in all aspects of pet care. I am happy to have them care for my Yorkie and wouldn't hesitate to recommend them.

NPS:

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The staff at Village Park Animal Hospital always provide a professional and pleasant experience for our family. Our Dog, not so much the Cat, actually looks forward to going to the Doctor. I have recommended to many friends.

★★★★★ by Marie Carter on 2014-05-17

The staff at Village Park Animal Hospital always provide a professional and pleasant experience for our family. Our Dog, not so much the Cat, actually looks forward to going to the Doctor. I have recommended to many friends.

NPS:

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We had Annie groomed the other day and they did a fantastic job.

★★★★★ by Steven Jacobs on 2014-05-16

We had Annie groomed the other day and they did a fantastic job.

NPS:

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This was our best visit yet. Love the new facility. Dr. Bradshaw was fantastic as always. Technician was very friendly and great with Rio.

★★★★★ by Ann Frawner on 2014-05-16

This was our best visit yet. Love the new facility. Dr. Bradshaw was fantastic as always. Technician was very friendly and great with Rio.

NPS:

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Your staff are the best. Jennifer was great to meet, your cost is way too high!!! I can only refer you to my wealthy contacts.

★★★★★ by Jim Cramer on 2014-05-12

Your staff are the best. Jennifer was great to meet, your cost is way too high!!! I can only refer you to my wealthy contacts.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Phone system needs improvement. Otherwise very happy with treatment by vet staff and grooming.

★★★★★ by David Eves on 2014-05-10

Phone system needs improvement. Otherwise very happy with treatment by vet staff and grooming.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As usual, a very friendly welcome as we arrived. More importantly, the staff had a calming effect on Molly who is always very nervous. Very good experience and medical care for Molly was excellent. Fred and Barbara

★★★★★ by Barbara Clapp on 2014-05-09

As usual, a very friendly welcome as we arrived. More importantly, the staff had a calming effect on Molly who is always very nervous. Very good experience and medical care for Molly was excellent. Fred and Barbara

NPS:

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I would not take my dog anywhere else!

★★★★★ by Debra Johnson on 2014-05-08

I would not take my dog anywhere else!

NPS:

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Dr. Johnson was very personable, took the necessary time, talked to me about all issues and was very thorough! We look forward to building a relationship with both of our dogs. Marj Martin

★★★★★ by Marjorie Martin on 2014-05-05

Dr. Johnson was very personable, took the necessary time, talked to me about all issues and was very thorough! We look forward to building a relationship with both of our dogs. Marj Martin

NPS:

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I LOVE the new facility and all the friendly knowledgeable staff.

★★★★★ by Mary Cornell on 2014-05-05

I LOVE the new facility and all the friendly knowledgeable staff.

NPS:

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Friendly staff made a stressful visit to the Vet easy.

★★★★★ by Brenda Shannon on 2014-05-04

Friendly staff made a stressful visit to the Vet easy.

NPS:

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Bentley will not take his pill in anything, in fact just isn't eating. He plays hard, sleeps good, no cough, go figure.

★★★★★ by Judy & Carlton Densmore on 2014-05-04

Bentley will not take his pill in anything, in fact just isn't eating. He plays hard, sleeps good, no cough, go figure.

NPS:

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Dr. Bozarth is very caring and gentle and very thorough in describing his diagnosis

★★★★★ by Carol Brandel on 2014-05-04

Dr. Bozarth is very caring and gentle and very thorough in describing his diagnosis

NPS:

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Dr. Bradshaw is an amazing vet. Our Shepherd mix is always such a wreck when we have to take him anywhere but Dr. Bradshaw gets down on his level and makes him comfortable enough to allow her to examine him. She is so patient and spoils him with treats. I couldn't ask for a better vet to take care of my dogs.

★★★★★ by Jacob DeLaCruz on 2014-05-03

Dr. Bradshaw is an amazing vet. Our Shepherd mix is always such a wreck when we have to take him anywhere but Dr. Bradshaw gets down on his level and makes him comfortable enough to allow her to examine him. She is so patient and spoils him with treats. I couldn't ask for a better vet to take care of my dogs.

NPS:

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Excellent care provided. Great facility and caring staff.

★★★★★ by Norman Dodge on 2014-05-03

Excellent care provided. Great facility and caring staff.

NPS:

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Clean, modern, well staffed facility. Dr. Bozarth is very caring, professional, and compassionate. Cats have a separate area which is nice. Entire staff seems to have a great attitude.

★★★★★ by John Wilkes on 2014-05-02

Clean, modern, well staffed facility. Dr. Bozarth is very caring, professional, and compassionate. Cats have a separate area which is nice. Entire staff seems to have a great attitude.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Exceptional and trustworthy. Clean, beautiful setting.

★★★★★ by Lilian Porhola on 2014-05-02

Exceptional and trustworthy. Clean, beautiful setting.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The Reception staff were not very friendly. They didn't look up, smile or say hello; they just asked for details.

★★★☆☆ by Anon on 2014-05-02

The Reception staff were not very friendly. They didn't look up, smile or say hello; they just asked for details.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The service and the staff at the hospital is the best. We are never kept waiting for our appointments and the exams are thorough. The new offices are wonderful and very pet friendly.

★★★★★ by Jay Astor on 2014-05-01

The service and the staff at the hospital is the best. We are never kept waiting for our appointments and the exams are thorough. The new offices are wonderful and very pet friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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You guys are great. Dr. Johnson is a great addition to your team. She spent time with us and Brighton, provided good advice on medication with a priority on what was best for Brighton as well as a consideration of cost. Her assistant was also great. We also use your grooming service and they did a great job as well. We love your new facility. Thanks for all you do for us and Brighton.

★★★★★ by Karen Tyerman on 2014-04-30

You guys are great. Dr. Johnson is a great addition to your team. She spent time with us and Brighton, provided good advice on medication with a priority on what was best for Brighton as well as a consideration of cost. Her assistant was also great. We also use your grooming service and they did a great job as well. We love your new facility. Thanks for all you do for us and Brighton.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Johnson did a wonderful and caring job. She spent time expanding things and I appreciated that.

★★★★★ by Kathleen Herring on 2014-04-30

Dr Johnson did a wonderful and caring job. She spent time expanding things and I appreciated that.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Best grooming at Vlg park animal hospital!

★★★★★ by Karolyn Arrick on 2014-04-28

Best grooming at Vlg park animal hospital!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very knowledgeable -Both Ron and Dr. Bradshaw. All my expectations were met, questions answered. Very competent. Also appreciative of Dr Carlson on our first visit when Lulu became terrified and shaking after a very LOUD big dog bark, immediately after her first vaccines. Dr Carlson requested we wait 10-15 minutes for her to recheck and make sure Lulu was back to normal. I was very impressed with her concern and wanting Lulu to be ok before we left. Dr Bradshaw is a pleasure to work with and feel very confident she is very, very, capable and concerned for my new puppy's health.

★★★★★ by Bunny Tennen on 2014-04-26

Very knowledgeable -Both Ron and Dr. Bradshaw. All my expectations were met, questions answered. Very competent. Also appreciative of Dr Carlson on our first visit when Lulu became terrified and shaking after a very LOUD big dog bark, immediately after her first vaccines. Dr Carlson requested we wait 10-15 minutes for her to recheck and make sure Lulu was back to normal. I was very impressed with her concern and wanting Lulu to be ok

before we left. Dr Bradshaw is a pleasure to work with and feel very confident she is very, very, capable and concerned for my new puppy's health.

NPS:

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Twinkie and I come all the way from Palm Springs because we think Dr. Carlson rocks! I started with a local vet when I brought the puppy home (just few weeks ago) ...the difference is DAY and NIGHT. The staff at Village Park are kind and very efficient. The facility is spotless and fun for the dog. Melinda and Twinkie

★★★★★ by Melinda Marinoff on 2014-04-23

Twinkie and I come all the way from Palm Springs because we think Dr. Carlson rocks! I started with a local vet when I brought the puppy home (just few weeks ago) ...the difference is DAY and NIGHT. The staff at Village Park are kind and very efficient. The facility is spotless and fun for the dog. Melinda and Twinkie

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We received excellent service at Village Park.

★★★★★ by Anne Wilson on 2014-04-22

We received excellent service at Village Park.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Ronald is so gentle and competent.

★★★★★ by Maggie Magee on 2014-04-16

Ronald is so gentle and competent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent

★★★★★ by Autumn Lane on 2014-04-16

Excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We feel very confident with Dr. Bradshaw. She always checks back to see how her patients are doing. We get in right away and the staff is great! Our whole family takes their dogs to Village Park Animal Hospital and Dr. Bradshaw.

★★★★★ by Bob & Shannon Sipovac on 2014-04-16

We feel very confident with Dr. Bradshaw. She always checks back to see how her patients are doing. We get in right away and the staff is great! Our whole family takes their dogs to Village Park Animal Hospital and Dr. Bradshaw.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My cat was treated with gentleness and professionalism. Dr. Bozarth advised me of the cost of the diagnostic procedures (chest x-ray and blood work) before she ordered the tests. There was comprehensive follow-up from the staff regarding my cat's condition, ordering her meds through the pharmacy and the need for a return visit to learn how to administer albuterol. Dr. Bozarth provided me with clinical articles on arthritis and asthma, the conditions that are affecting my cat's health. I was very pleased at the courtesy and care my cat received.

★★★★★ by Sheryl Clark on 2014-04-12

My cat was treated with gentleness and professionalism. Dr. Bozarth advised me of the cost of the diagnostic procedures (chest x-ray and blood work) before she ordered the tests. There was comprehensive follow-up from the staff regarding my cat's condition, ordering her meds through the pharmacy and the need for a return visit to learn how to administer albuterol. Dr. Bozarth provided me with clinical articles on arthritis and asthma, the conditions that are affecting my cat's health. I was very pleased at the courtesy and care my cat received.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Rubi looked better than ever and she is so much cooler. Thank you for the great job! Patti

★★★★★ by Patti Wright on 2014-04-11

Rubi looked better than ever and she is so much cooler. Thank you for the great job! Patti

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The doctors and staff are very nice and the new facility is great. Our Westie is also groomed by Carla and she always does a great job, however, most of the time we need to leave our dog 5-6 hours and we think that is a little too long. Outside of the time needed for grooming, everything else is vey good.

★★★★★ by Michael Cipolla on 2014-04-11

The doctors and staff are very nice and the new facility is great. Our Westie is also groomed by Carla and she always does a great job, however, most of the time we need to leave our dog 5-6 hours and we think that is a little too long. Outside of the time needed for grooming, everything else is vey good.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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From the desk staff to the warm, kind and knowledgeable Dr Kathryn Carlson we so very happy to have found you. Thanks to Doug Na Vickie Sorchilla for having made this recommendation. We could t be happier. Thank you, Sylvia Torres, Muffin and Rosie

★★★★★ by Sylvia Torres on 2014-04-09

From the desk staff to the warm, kind and knowledgeable Dr Kathryn Carlson we so very happy to have found you. Thanks to Doug Na Vickie Sorchilla for having made this recommendation. We could t be happier. Thank you, Sylvia Torres, Muffin and Rosie

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff are very friendly and attentive. Dr Johnson took time to explain the nature of my puppy 'a illness and SUGGESTIONS how to proceed. Although a bit pricey, my puppy bounced back and is doing fantastic. Thank You

★★★★★ by Anon on 2014-04-08

The staff are very friendly and attentive. Dr Johnson took time to explain the nature of my puppy 'a illness and SUGGESTIONS how to proceed. Although a bit pricey, my puppy bounced back and is doing fantastic. Thank You

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Picked up meds. They were ready as promised.

★★★★★ by Marilyn Rockwell on 2014-04-06

Picked up meds. They were ready as promised.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Detailed exam. Tech was very informative. Kathy is always very pleasant.

★★★★★ by Alan Lapham on 2014-04-05

Detailed exam. Tech was very informative. Kathy is always very pleasant.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Wonderful atmosphere, great employees and marvelous facility, PLUS vets I trust. Pat Wilhite

★★★★★ by Pat Wilhite on 2014-04-05

Wonderful atmosphere, great employees and marvelous facility, PLUS vets I trust. Pat Wilhite

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It was very comforting and friendly. Our dog was attacked by another dog and they took such wonderful care.

★☆☆☆☆ by Tony Rodgers on 2014-04-04

It was very comforting and friendly. Our dog was attacked by another dog and they took such wonderful care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your new vet is very caring. Oso did not have a bad experience. so future Vet appointments will not be scary for him.

★★★★★ by Anon on 2014-04-03

Your new vet is very caring. Oso did not have a bad experience. so future Vet appointments will not be scary for him.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Heidi and I had no scheduled appointment but we were given generous attention by the lobby staff until Dr. Bradshaw had an opening. She is a saint posing as a Vet. Heidi trusts her. I understand her suggestions and her Tech Assistant completes the perfect picture.. Heidi and I had an excellent experience and left Village Park feeling cared for and cured. .

★★★★★ by Jim Frawley on 2014-04-02

Heidi and I had no scheduled appointment but we were given generous attention by the lobby staff until Dr. Bradshaw had an opening. She is a saint posing as a Vet. Heidi trusts her. I understand her suggestions and her Tech Assistant completes the perfect picture.. Heidi and I had an excellent experience and left Village Park feeling cared for and cured. .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Vets, groomers, all other staff is wonderful. My dog doesn't shake when we come in, and his only complaint when he's been groomed is that when he leaves he is so beautiful people think he's a girl. Highly annoying!

★★★★★ by Patrick Moore on 2014-03-30

Vets, groomers, all other staff is wonderful. My dog doesn't shake when we come in, and his only complaint when he's been groomed is that when he leaves he is so beautiful people think he's a girl. Highly annoying!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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It was great seeing Dr Carlson again. She was very thorough, and the dogs love her :)

★★★★★ by Mike Harp on 2014-03-29

It was great seeing Dr Carlson again. She was very thorough, and the dogs love her :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone was wonderful with my cat,even though she is not the most friendly of cats! They took great care of her and i would refer this pet hospital as fantastic!!!

★★★★★ by Anon on 2014-03-29

Everyone was wonderful with my cat,even though she is not the most friendly of cats! They took great care of her and i would refer this pet hospital as fantastic!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very pleasant as always. Hogan loves to visit.

★★★★★ by Ellen Bakst on 2014-03-27

Very pleasant as always. Hogan loves to visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We could not be more pleased with Dr. Bozarth and the support staff at your clinic.

★★★★★ by Tom & Sandra Shanley on 2014-03-24

We could not be more pleased with Dr. Bozarth and the support staff at your clinic.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My pet was dealt with timely and efficiently.

★★★★★ by Lucille Lewis on 2014-03-23

My pet was dealt with timely and efficiently.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent reception and service by all. My cat was completely calm the whole time we were there. BEAUTIFUL NEW BUILDING! CONGRATULATIONS.

★★★★★ by Celeinne Ysunza on 2014-03-23

Excellent reception and service by all. My cat was completely calm the whole time we were there. BEAUTIFUL NEW BUILDING! CONGRATULATIONS.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Most of the staff are beyond excellent. Everyone took care of Lucky exceptionally and I am grateful for that. Hopefully, Lucy won't need as much medical care.

★★★★★ by Michael Hayes on 2014-03-17

Most of the staff are beyond excellent. Everyone took care of Lucky exceptionally and I am grateful for that. Hopefully, Lucy won't need as much medical care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We have been clients of Village Park Animal Hospital for 10 years. They are, without question, the best in the valley. Dr. Carlson & her staff are professional, caring, & extremely good at what they do. If you love your pets and want the very best

care for them, I highly recommend Village Park Animal Hospital. Rita Sherman

★★★★★ by Daniel Sherman on 2014-03-15

We have been clients of Village Park Animal Hospital for 10 years. They are, without question, the best in the valley. Dr. Carlson & her staff are professional, caring, & extremely good at what they do. If you love your pets and want the very best care for them, I highly recommend Village Park Animal Hospital. Rita Sherman

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We perhaps are over protective parents of rescue dogs I was surprised when I called and got in the same day. Our visit was great and Charlie wasn't near as bad as we thought. Dr. Bozharth and her assistant were wonderful. They had Charlie so at ease that he let them do everything he wouldn't let us do. It was especially nice to connect with a fellow Bendite. Thanks so much for everything. Greg and Sandy Hartman

★★★★★ by Sandy Hartman on 2014-03-15

We perhaps are over protective parents of rescue dogs I was surprised when I called and got in the same day. Our visit was great and Charlie wasn't near as bad as we thought. Dr. Bozharth and her assistant were wonderful. They had Charlie so at ease that he let them do everything he wouldn't let us do. It was especially nice to connect with a fellow Bendite. Thanks so much for everything. Greg and Sandy Hartman

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone at Village Park Animal Hospital is welcoming and truly interested in your animal. The new building is wonderful....comfortable for humans and pets....spacious, with a dedicated quiet area for cats.....

★★★★★ by Taylor Huff on 2014-03-14

Everyone at Village Park Animal Hospital is welcoming and truly interested in your animal. The new building is wonderful....comfortable for humans and pets....spacious, with a dedicated quiet area for cats.....

NPS:

0	1	2	3	4	5	6	7	8	9	10
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What a caring and compassionate staff. Thank you.

★★★★★ by Anon on 2014-03-14

What a caring and compassionate staff. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Love all the staff! Everyone is very friendly. We also have our dog groomed and have boarded her at the "village". No problems!

★★★★★ by Anon on 2014-03-12

Love all the staff! Everyone is very friendly. We also have our dog groomed and have boarded her at the "village". No problems!

NPS:

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Love your new facility!!!!

★★★★★ by Anon on 2014-03-09

Love your new facility!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They are a very friendly and knowledgeable staff. Their the best.

★★★★★ by Martha Bernal on 2014-03-09

They are a very friendly and knowledgeable staff. Their the best.

NPS:

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Friendly, helpful staff. Nice, clean building. Knowledgeable vet and assistants. Great follow up. I got an appointment within a half hour for my sick dog. It is not cheap but you get what you pay for.

★★★★★ by Anon on 2014-03-07

Friendly, helpful staff. Nice, clean building. Knowledgeable vet and assistants. Great follow up. I got an appointment within a half hour for my sick dog. It is not cheap but you get what you pay for.

NPS:

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Village Park Animal Hospital has always been a good experience for Toby and myself. But, I must say is much more comfortable at the new building. Everyone is always very friendly and accommodating. We love Dr. Carlson!

★★★★★ by David McGuire on 2014-03-05

Village Park Animal Hospital has always been a good experience for Toby and myself. But, I must say is much more comfortable at the new building. Everyone is always very friendly and accommodating. We love Dr. Carlson!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I LOVE the new facility! It is so spacious, bright, cheerful, and relaxing. What a great job you have done, Kathy!. Can't wait to experience what our first Annual Exams will be like here. Do we still have a "Big" room for big dogs or people with two big dogs? Is the leather sofa still there - the one I used to take naps on while waiting? So many very good memories & hopefully many more to be made.

★★★★★ by Mary Cornell on 2014-03-05

I LOVE the new facility! It is so spacious, bright, cheerful, and relaxing. What a great job you have done, Kathy!. Can't wait to experience what our first Annual Exams will be like here. Do we still have a "Big" room for big dogs or people with two big dogs? Is the leather sofa still there - the one I used to take naps on while waiting? So many very good memories & hopefully many more to be made.

NPS:

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The service was great, but the total bill was a SURPRISE! I can't afford bills like this. Diane

★★★★★ by Charles DiCarlo on 2014-03-03

The service was great, but the total bill was a SURPRISE! I can't afford bills like this. Diane

NPS:

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All of the vets and staff are knowledgable and have been great with my two dogs and cat.

★★★★★ by Dennis Maloney on 2014-03-02

All of the vets and staff are knowledgable and have been great with my two dogs and cat.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very friendly and professional. Dr. Carlsen was terrific and took lots of time with us for our first visit.

★★★★★ by Teri & Steve Coulter on 2014-03-02

Very friendly and professional. Dr. Carlsen was terrific and took lots of time with us for our first visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Caring, knowledgeable vet who leads a staff equally caring assistants. We have faith in her diagnosis and treatment of our beloved over 10-year old dog.

★★★★★ by Jed & Robbie Orme on 2014-03-01

Caring, knowledgeable vet who leads a staff equally caring assistants. We have faith in her diagnosis and treatment of our beloved over 10-year old dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We love this Vet

★★★★★ by Char Clelland on 2014-02-23

We love this Vet

NPS: N/A

We are always greeted with the highest professional and loving staff and feel confident that Yukiko will always be in the best of care and given all the love and concern your trained staff gives. We are sadden that Dr. Laura Harms is retiring and no longer

available but we know with confidence that Yukiko will still benefit the excellence your hospital provides. We wouldn't think of going anywhere else. love and forever thanking you Pat, Char and Yukiko Clelland

★★★★★ by Char Clelland on 2014-02-23

We are always greeted with the highest professional and loving staff and feel confident that Yukiko will always be in the best of care and given all the love and concern your trained staff gives. We are saddened that Dr. Laura Harms is retiring and no longer available but we know with confidence that Yukiko will still benefit the excellence your hospital provides. We wouldn't think of going anywhere else. love and forever thanking you Pat, Char and Yukiko Clelland

NPS:

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I was able to get an appointment immediately and get our dog in for a needed checkup. Comfortable place, nice people and our dog was not stressed. Lobby has supplies, items to look at/purchase. We have found our desert vet!

★★★★★ by Anon on 2014-02-23

I was able to get an appointment immediately and get our dog in for a needed checkup. Comfortable place, nice people and our dog was not stressed. Lobby has supplies, items to look at/purchase. We have found our desert vet!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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excellent service and attention! Thank You!

★★★★★ by Marina Choi on 2014-02-22

excellent service and attention! Thank You!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Friendly staff - felt welcomed immediately. Spacious, clean, and was impressed by Dr. Harms and the Vet Tech, Carrie. Thank you for easing our worries and helping us find a solution for Jentry's allergies to certain foods. We are new to the area and were looking for a specialized dermatology Veterinarian...high praise from us!

★★★★★ by Anon on 2014-02-20

Friendly staff - felt welcomed immediately. Spacious, clean, and was impressed by Dr. Harms and the Vet Tech, Carrie. Thank you for easing our worries and helping us find a solution for Jentry's allergies to certain foods. We are new to the area and were looking for a specialized dermatology Veterinarian...high praise from us!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Appointment time right on schedule. Dr Carlson was very kind and professional as always. Shows great concern for her patients. Wouldn't think of going anywhere else.

★★★★★ by Marty Brehm on 2014-02-19

Appointment time right on schedule. Dr Carlson was very kind and professional as always. Shows great concern for her patients. Wouldn't think of going anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We were very happy with our service from Dr. Rebecca Bozarth, DVM. She was very caring and thorough with her examination of our little Toby. We highly recommend her.

★★★★★ by Larry Jones on 2014-02-18

We were very happy with our service from Dr. Rebecca Bozarth, DVM. She was very caring and thorough with her examination of our little Toby. We highly recommend her.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I felt Dr. Bozarth and the staff was very caring and thorough. They took the time to answer all my questions and put my mind at ease regarding my little dog.

★★★★★ by Linda Von Raeder on 2014-02-18

I felt Dr. Bozarth and the staff was very caring and thorough. They took the time to answer all my questions and put my mind at ease regarding my little dog.

NPS:

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Dr. Bradshaw was fabulous with Diva. She is very thorough and we feel very confident when she treats our dog.

★★★★★ by Lenore Gates on 2014-02-15

Dr. Bradshaw was fabulous with Diva. She is very thorough and we feel very confident when she treats our dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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First visit - recommended by a friend and I am so thankful he did. They were great and for a first time dog owner, I felt very comfortable with the entire staff.

★★★★★ by Charles DiCarlo on 2014-02-13

First visit - recommended by a friend and I am so thankful he did. They were great and for a first time dog owner, I felt very comfortable with the entire staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Your new facility is awesome. Dr Bradshaw and her assistants took wonderful care of Valentino...who is, to say the least, a very difficult cat. I so very much appreciate the wonderful care all of my pets have received from Dr Bradshaw and Dr. Carlson.

★★★★★ by Marcia Hart on 2014-02-12

Your new facility is awesome. Dr Bradshaw and her assistants took wonderful care of Valentino...who is, to say the least, a very difficult cat. I so very much appreciate the wonderful care all of my pets have received from Dr Bradshaw and Dr. Carlson.

NPS: 0 1 2 3 4 5 6 7 8 9 10

I appreciate that you were able to see me on the day that I called for an appointment. The course of treatment is well reasoned and was well explained. I was offered a variety of treatment protocols so the options allowed me to select a course that was comfortable for me. Following up with test results was done in a timely manner and referrals to specialists were offered, should they be necessary.

★★★★★ by Anon on 2014-02-12

I appreciate that you were able to see me on the day that I called for an appointment. The course of treatment is well reasoned and was well explained. I was offered a variety of treatment protocols so the options allowed me to select a course that was comfortable for me. Following up with test results was done in a timely manner and referrals to specialists were offered, should they be necessary.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Son muy amables fueron muy pacientes con mi kitty.

★★★★★ by Amalia Paramo-Caballero on 2014-02-10

Son muy amables fueron muy pacientes con mi kitty.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great service- wonderful employees! Jennifer in Grooming is the absolute best!

★★★★★ by Karolyn Arrick on 2014-02-10

Great service- wonderful employees! Jennifer in Grooming is the absolute best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Outstanding first visit. Everyone was very friendly and professional. New offices were spotless. The doctor was extremely helpful.

★★★★★ by William Corlis on 2014-02-10

Outstanding first visit. Everyone was very friendly and professional. New offices were spotless. The doctor was extremely helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We love Village Park Animal Hospital and think our vet is the best!!!

★★★★★ by Herb Johns on 2014-02-09

We love Village Park Animal Hospital and think our vet is the best!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great service as always!

★★★★★ by Cathy O'Connell on 2014-02-07

Great service as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Took great care of our little baby and us. He had kennel cough

★★★★★ by Bill Baker on 2014-02-06

Took great care of our little baby and us. He had kennel cough

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your staff are very nice Would have been nice to have insurance offered prior to visit Vet over sales test and work up No one asked if i had financial restrictions Overall caring staff and very nice clean place

★★★★★ by Sherri Taylor on 2014-02-06

Your staff are very nice Would have been nice to have insurance offered prior to visit Vet over sales test and work up No one asked if i had financial restrictions Overall caring staff and very nice clean place

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Easy as always.

★★★★★ by Carol Petershagen on 2014-02-06

Easy as always.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My dog Trooper and I have always had a very positive and informative experience at the Village Park Animal Hospital fort four years. The time, care and attention of Dr. Carlson and her staff has been outstanding! Trooper is always relaxed and cooperative when being treated. Dr Carlson has created a trusting bond with him, and he knows it! Any question I have raised has always been answered with her background knowledge and the up-to-date best practices of veterinary medicine. I have never felt rushed or hurried when dealing with any of the staff...everyone is warm and friendly. By the way, the new facility is state of the art and beautiful!

★★★★★ by Nancy Snover on 2014-02-06

My dog Trooper and I have always had a very positive and informative experience at the Village Park Animal Hospital fort four years. The time, care and attention of Dr. Carlson and her staff has been outstanding! Trooper is always relaxed and cooperative when being treated. Dr Carlson has created a trusting bond with him, and he knows it! Any question I have raised has always been answered with her background knowledge and the up-to-date best practices of veterinary medicine. I have never felt rushed or hurried when dealing with any of the staff...everyone is warm and friendly. By the way, the new facility is state of the art and beautiful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Loved it the staff were verry compassionate

★★★★★ by Maria Valenzuela on 2014-02-05

Loved it the staff were verry compassionate

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Lately, it's been my second home, seems. Staff are like caring friends. They are caring friends. Dr. Carlson is the best and we are so happy for her . Her new facilities are warm and inviting. I recommend her services to all pet owners I speak to everyday, when Daisy and I go for our daily romp. Aquapaws, too. It's fantastic to have your "little sweetie" groomed in a place where they can check for any problems a groomer may detect, ears for one. One stop shop, it's great! Too add, every Doc on staff is first rate in my estimation. My babes have been seen by Dr, Bradshaw, Dr. Harms, and Dr. Bozarth, all different personalites, all have your dogs best interest at heart and they are knowledgeable on all the latest in vet medicine. One is never told what to do with their pet, it's a collaboration between owner and doc. I have had such a difficult time with losses this year, and Cookie went out of her way to relate her own story. How special is that? The best . I hold on to her thoughts to pull me out of my darkest hours. I could name everyone of the girls who have given me their time to comfort me when memories of Pansy come bubbling to the surface if I am in the waiting area. But, if I did and left anyone out....I'd feel horrible. Thank you for everything .And Ronald, too. He;s a treasure.

★★★★★ by Karen Altenbach on 2014-02-04

Lately, it's been my second home, seems. Staff are like caring friends. They are caring friends. Dr. Carlson is the best and we are so happy for her . Her new facilities are warm and inviting. I recommend her services to all pet owners I speak to everyday, when Daisy and I go for our daily romp. Aquapaws, too. It's fantastic to have your "little sweetie" groomed in a place where they can check for any problems a groomer may detect, ears for one. One stop shop, it's great! Too add, every Doc on staff is first rate in my estimation. My babes have been seen by Dr, Bradshaw, Dr. Harms, and Dr. Bozarth, all different personalites, all have your dogs best interest at heart and they are knowledgeable on all the latest in vet medicine. One is never told what to do with their pet, it's a collaboration between owner and doc. I have had such a difficult time with losses this year, and Cookie went out of her way to relate her own story. How special is that? The best . I hold on to her thoughts to pull me out of my darkest hours. I could name everyone of the girls who have given me their time to comfort me when memories of Pansy come bubbling to the surface if I am in the waiting area. But, if I did

and left anyone out...I'd feel horrible. Thank you for everything .And Ronald, too. He;s a treasure.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Both of my cats are patients at Village Park (with Dr. Bradshaw). Dr. Bradshaw has seen my younger cat, Sophie, through two life threatening illnesses and she is (as of today) fine. Dr. Bradshaw didn't give up and she showed great care, concern and professionalism thoroughout, Now, my older cat, Sarah (19) is going through kidney failure. Again, Dr. Bradshaw to the rescue! Though this is terminal, Dr. B is doing all she can to make Sarah's last month's comfortable and give her a quality of life while at the same time providing me with compassionate and realistic counsel. Vet Tech, Keri, comes to my home three times a week to administer IV fluids and other medications to Sarah. Keri is patient, caring and her willingness to come to my home reduces added stress on Sarah. Thank you, Village Park Animal Hospital!

★★★★★ by P.R. Roll on 2014-02-04

Both of my cats are patients at Village Park (with Dr. Bradshaw). Dr. Bradshaw has seen my younger cat, Sophie, through two life threatening illnesses and she is (as of today) fine. Dr. Bradshaw didn't give up and she showed great care, concern and professionalism thoroughout, Now, my older cat, Sarah (19) is going through kidney failure. Again, Dr. Bradshaw to the rescue! Though this is terminal, Dr. B is doing all she can to make Sarah's last month's comfortable and give her a quality of life while at the same time providing me with compassionate and realistic counsel. Vet Tech, Keri, comes to my home three times a week to administer IV fluids and other medications to Sarah. Keri is patient, caring and her willingness to come to my home reduces added stress on Sarah. Thank you, Village Park Animal Hospital!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Picked up meds. Quick. Courteous. Easy as pie.

★★★★★ by Marilyn Rockwell on 2014-02-03

Picked up meds. Quick. Courteous. Easy as pie.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Everyone very accomodating and help with scheduling to meet my needs. Very friendly staff and very considerate of my four legged friend. This is the only place I take my dog for all her needs.

★★★★★ by David Salvatierra on 2014-01-30

Everyone very accomodating and help with scheduling to meet my needs. Very friendly staff and very considerate of my four legged friend. This is the only place I take my dog for all her needs.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Good visit. Staff was friendly, helpfull and communicated what was going on.

★★★★★ by Debbie Behlman on 2014-01-30

Good visit. Staff was friendly, helpfull and communicated what was going on.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Entire staff was very courteous and professional. Facility was top notch and Dr Harms was very thorough and compassionate. Very pleasant experience.

★★★★★ by John Wilkes on 2014-01-29

Entire staff was very courteous and professional. Facility was top notch and Dr Harms was very thorough and compassionate. Very pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We are very happy with the care and follow up you have provided for Buster and Micah.

★★★★★ by Angela Colletta on 2014-01-29

We are very happy with the care and follow up you have provided for Buster and Micah.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great building, great parking, everyone was very friendly. My dog pokey seemed very relaxed and well loved. Thank you for taking care of him and us ??

★★★★★ by Joy De Valera on 2014-01-27

Great building, great parking, everyone was very friendly. My dog pokey seemed very relaxed and well loved. Thank you for taking care of him and us ??

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The new facility is lovely, more room to wander around, everyone is very helpful. Keep up the good job. Dr. Carlson is fabulous. Tersa Rudow, Palm Desert

★★★★★ by Tersa & Judy Rudow/Mantell on 2014-01-24

The new facility is lovely, more room to wander around, everyone is very helpful. Keep up the good job. Dr. Carlson is fabulous. Tera Rudow, Palm Desert

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I asked Spencer to write the review but he declined. Everything seems like it went well and he's doing better every day. We were seen promptly and because it was early there were not any other animals to bother him. He's a sweet boy but just does not like any vet office no matter how nice. Everything was explained as to what was going to be done, might be done, etc...and the doctor called several times during the surgery to clarify any questions. Soon as we got him home, he was as much back to normal as he could be after being out of it for a while. We appreciate the follow up calls to see how he's doing and the good service that you provide.

★★★★★ by Sheri Dettman on 2014-01-24

I asked Spencer to write the review but he declined. Everything seems like it went well and he's doing better every day. We were seen promptly and because it was early there were not any other animals to bother him. He's a sweet boy but just does not like any vet office no matter how nice. Everything was explained as to what was going to be done, might be done, etc...and the doctor called several times during the surgery to clarify any questions. Soon as we got him home, he was as much back to normal as he could be after being out of it for a while. We appreciate the follow up calls to see how he's doing and the good service that you provide.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My dogs love going in for boarding. They feel loved, happy and looking forward to going to the park

★★★★★ by Marcia Katler on 2014-01-23

My dogs love going in for boarding. They feel loved, happy and looking forward to going to the park

NPS: 0 1 2 3 4 5 6 7 8 9 10

I love Village Park Animal Hospital. They are very caring and have always taken wonderful care of my pets.

★★★★★ by Jeff Kohfeld on 2014-01-23

I love Village Park Animal Hospital. They are very caring and have always taken wonderful care of my pets.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Great staff. Dr Bradshaw is so very kind and yet professional

★★★★★ by Anon on 2014-01-22

Great staff. Dr Bradshaw is so very kind and yet professional

NPS: 0 1 2 3 4 5 6 7 8 9 10

Much time was taken explaining and reviewing my dog's health. He received his two injections and I got a lot of information. However, I remain skeptical of the charges made in the past and my skepticism was renewed when I went to check out and there was an odd charge on the bill for \$5.25. Though not a lot of money, I asked about it. I was told it was for disposal of the needles. So I researched the Sharp payments charged a private home using injection needles. It appears that a private home, such as one in which a diabetic lives, buys the Sharps container and then ships it full and gets a new one for free. The entire cost is about \$50 and it appears to hold about 200 needles. That means at \$5.25 Village Animal Hosp. is getting

over \$1000 in revenue from the needle disposal charge and spending less than 10% of that sum and keeping the balance. Why are we not charged for the ink used in the cartridge that printed out the bill? Or for the ultimate parking lot black coat of goop it will need every two years? The question is what is a fair charge to pass along and what is a cost of doing business. Reasonable people may differ on that issue. Where is the line between the cost of doing business for the vet's office and the cost that should be born by the pet owner? I find it an interesting subject and I will do a bit more research on it.

★★★☆☆ by Harry Schaffner on 2014-01-18

Much time was taken explaining and reviewing my dog's health. He received his two injections and I got a lot of information. However, I remain skeptical of the charges made in the past and my skepticism was renewed when I went to check out and there was an odd charge on the bill for \$5.25. Though not a lot of money, I asked about it. I was told it was for disposal of the needles. So I researched the Sharp payments charged a private home using injection needles. It appears that a private home, such as one in which a diabetic lives, buys the Sharps container and then ships it full and gets a new one for free. The entire cost is about \$50 and it appears to hold about 200 needles. That means at \$5.25 Village Animal Hosp. is getting over \$1000 in revenue from the needle disposal charge and spending less than 10% of that sum and keeping the balance. Why are we not charged for the ink used in the cartridge that printed out the bill? Or for the ultimate parking lot black coat of goop it will need every two years? The question is what is a fair charge to pass along and what is a cost of doing business. Reasonable people may differ on that issue. Where is the line between the cost of doing business for the vet's office and the cost that should be born by the pet owner? I find it an interesting subject and I will do a bit more research on it.

NPS: N/A

Carla (the groomer) is the best!!

★★★★★ by Kay Caffroy on 2014-01-17

Carla (the groomer) is the best!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We always receive excellent care and attention. Dr Carlson is a very caring, thorough vet. Beautiful new facility and reasonable prices.

★★★★★ by Beth Matthews on 2014-01-17

We always receive excellent care and attention. Dr Carlson is a very caring, thorough vet. Beautiful new facility and reasonable prices.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We couldn't be happier with the shampoo and haircut Carter received from Carly! He looks better than ever. Thank you so much. We will be back!

★★★★★ by Anon on 2014-01-16

We couldn't be happier with the shampoo and haircut Carter received from Carly! He looks better than ever. Thank you so much. We will be back!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have been going to your facility for probably 10 years. I feel my pets get excellent care from the dedicated staff. I have a problem however with the lack of time commitments. I had a 9 o'clock appointment on Monday and didn't see the vet until 10. This is not acceptable. I feel you need to rethink when there is an emergency and if the vet you are going to see is busy then the next available vet should see the next appointment. My appointment took 5 minutes at most. Also I have had emergencies with my pets and have had to wait until I can be fitted in. I'm not very happy about waiting for an hour! Also I don't get my puppy groomed any longer at Aqua Paws because of the same lack of time commitment

★★★★★ by Noni Kahn on 2014-01-15

I have been going to your facility for probably 10 years. I feel my pets get excellent care from the dedicated staff. I have a problem however with the lack of time commitments. I had a 9 o'clock appointment on Monday and didn't see the vet until 10. This is not acceptable. I feel you need to rethink when there is an emergency and if the vet you are going to see is busy then the next available vet should see the next appointment. My appointment took 5 minutes at most. Also I have had emergencies with my pets and have had to wait until I can be fitted in. I'm not very happy about waiting for an hour! Also I don't get my puppy groomed any longer at Aqua Paws because of the same lack of time commitment

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our dog is a terrible patient, but VPAH's staff is always gentle and kind and I trust them to take good care of my little buddy.

★★★★★ by Joaquin Salas on 2014-01-14

Our dog is a terrible patient, but VPAH's staff is always gentle and kind and I trust them to take good care of my little buddy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Again, great new facility. Experienced high degrees on courtesy and professionalism in this last visit. Pretty routine except woman on check-in desk was unfriendly - even surly for no apparent reason. No recognition, no response or feedback, no eye contact, no smile. Visit was on Jan 8 at 10:00 am. No name tag but this woman was very stocky with medium brown hair, in her 30's I'd guess. Thanks for allowing this kind of input.

★★★★★ by Richard and Kathleen Morgan on 2014-01-13

Again, great new facility. Experienced high degrees on courtesy and professionalism in this last visit. Pretty routine except woman on check-in desk was unfriendly - even surly for no apparent reason. No recognition, no

response or feedback, no eye contact, no smile. Visit was on Jan 8 at 10:00 am. No name tag but this woman was very stocky with medium brown hair, in her 30's I'd guess. Thanks for allowing this kind of input.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They did a great job and I was very happy!

★★★★★ by Debra Johnson on 2014-01-11

They did a great job and I was very happy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They did a great job! Very happy!

★★★★★ by Debra Johnson on 2014-01-11

They did a great job! Very happy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everything about Village Park is great.....from the receptionist to the doctor. Dr Bradshaw examined our dog and took the time to answer all our questions and gave us written instructions about his meds.

★★★★★ by Ed Hackney on 2014-01-11

Everything about Village Park is great.....from the receptionist to the doctor. Dr Bradshaw examined our dog and took the time to answer all our questions and gave us written instructions about his meds.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I needed to see the vet ASAP and the staff happily found an appointment for me. The entire staff as, always were friendly , efficient and caring.

★★★★★ by Judy Thompson on 2014-01-09

I needed to see the vet ASAP and the staff happily found an appointment for me. The entire staff as, always were friendly , efficient and caring.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great service and support for our cat.

★★★★★ by Susan Smith on 2014-01-08

Great service and support for our cat.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have told another dog park patron that your boarding service was reliable!

★★★★★ by Anon on 2014-01-08

I have told another dog park patron that your boarding service was reliable!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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This was our first visit to Village Park. The vet we saw was very knowledgeable and compassionate. I would highly recommend using this facility!!

★★★★★ by Carol Gluckman on 2014-01-05

This was our first visit to Village Park. The vet we saw was very knowledgeable and compassionate. I would highly recommend using this facility!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I love your new facility! There is so much room in the waiting area--the dogs have room to spread out while they're waiting for their appointments. The doctors are knowledgeable and they can explain the problem so I can understand it. The vet assistants are so calm and caring too. My dog actually loves going to see her doctor!

★★★★★ by Jan Storbo on 2014-01-04

I love your new facility! There is so much room in the waiting area--the dogs have room to spread out while they're waiting for their appointments. The doctors are knowledgeable and they can explain the problem so I can understand it. The vet assistants are so calm and caring too. My dog actually loves going to see her doctor!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Disappointed with new cat boarding facilities. The "litter box" area could not be accessed by my 10# cat, who is arthritic. The "desk" staff did not seem well trained regarding boarding...should have questionnaire for each animal boarded, requesting specific information for cat's care.

★★★☆☆ by Anon on 2014-01-04

Disappointed with new cat boarding facilities. The "litter box" area could not be accessed by my 10# cat, who is arthritic. The "desk" staff did not seem well trained regarding boarding...should have questionnaire for each animal boarded, requesting specific information for cat's care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I feel that the treatment that my pug received was excellent. I've always been pleased with the services I receive at DPAH....

★★★★★ by Rebecca Graves on 2014-01-04

I feel that the treatment that my pug received was excellent. I've always been pleased with the services I receive at DPAH....

NPS:

0	1	2	3	4	5	6	7	8	9	10
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the new facility is gorgeous. very spacious, bright and clean. got my dog bathed and groomed - he looked great. Thanks.

★★★★★ by Anne Holford on 2013-12-29

the new facility is gorgeous. very spacious, bright and clean. got my dog bathed and groomed - he looked great. Thanks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The overall kindness and care Spanky receives at Village Park Animal Hospital is wonderful. Everyone from the receptionist to the vet and the assistants are professional and kind. Thank you for everything. Stephanie Costley & Spanky

★★★★★ by Stephanie Costley on 2013-12-28

The overall kindness and care Spanky receives at Village Park Animal Hospital is wonderful. Everyone from the receptionist to the vet and the assistants are professional and kind. Thank you for everything. Stephanie Costley & Spanky

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My dog went in for a vaccination and grooming and both were excellent. The staff is the best - friendly and efficient. And the groomer Rhianna did a great job.

★★★★★ by Patti Werry on 2013-12-28

My dog went in for a vaccination and grooming and both were excellent. The staff is the best - friendly and efficient. And the groomer Rhianna did a great job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Zero or minus

★☆☆☆☆ by David Miller on 2013-12-24

Zero or minus

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Village Park Animal Hospital is wonderful! They take such great care of our dogs and the staff is wonderful! We love their new facility!

★★★★★ by Jodi Roth on 2013-12-24

Village Park Animal Hospital is wonderful! They take such great care of our dogs and the staff is wonderful! We love their new facility!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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First class service!

★★★★★ by Carol Becker on 2013-12-23

First class service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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PLEASE LET US KNOW IF DR. CARLSON ADVISES THAT LILY BEAR HAVE REGULAR ADEQUAN SHOTS AS WELL AS TAKE DASUQUIN.

★★★★★ by Bob Clements on 2013-12-22

PLEASE LET US KNOW IF DR. CARLSON ADVISES THAT LILY BEAR HAVE REGULAR ADEQUAN SHOTS AS WELL AS TAKE DASUQUIN.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I thought dr. Carlson was caring. My appt. was taken on time. Our dog appears to be getting better.

★★★★★ by Renee Charney on 2013-12-21

I thought dr. Carlson was caring. My appt. was taken on time. Our dog appears to be getting better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Kind, caring , professional and excellent service from all.

★★★★★ by Denise Turner on 2013-12-19

Kind, caring , professional and excellent service from all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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YOUR NEW FACILITY IS WONDERFUL...GREAT DESIGN. MY FIRST VISIT WITH ROSIE WAS VERY STRESSFUL. BEING A RESCUE AND ABUSED PUPPY AND RECOVERING FROM HIP

SURGERY DUE TO HER ABUSE, I WISH MORE TIME ...WITH JUST DR. BRADSHAW... HAD BEEN GIVEN. CARRIE, WHO DID THE VITALS WAS AMAZING BUT HAVING THE VET AND 2 STAFF AND ME IN THE ROOM WAS TOO MUCH FOR ROSIE. SHE HAD JUST COME FROM HER TRAINING WITH DREAM DOGS AND THE WAY SHE WAS HANDLED WAS COMPLETELY THE OPPOSITE OF WHAT SHE HAS LEARNED..IE. WHEN SHE IS GIVEN TREATS AND BONES HER AGGRESSIVE SIDE BECAME OUT OF CONTOL, EVEN WITH ME. PLEASE KNOW, I REALIZE THAT ROSIE HAS ISSUES GIVEN HER PAST AND WE ARE WORKING HARD TO MAKE HER FEEL SECURE .

★★★★★ by Tom Leopold on 2013-12-17

YOUR NEW FACILITY IS WONDERFUL...GREAT DESIGN. MY FIRST VISIT WITH ROSIE WAS VERY STRESSFUL. BEING A RESCUE AND ABUSED PUPPY AND RECOVERING FROM HIP SURGERY DUE TO HER ABUSE, I WISH MORE TIME ...WITH JUST DR. BRADSHAW... HAD BEEN GIVEN. CARRIE, WHO DID THE VITALS WAS AMAZING BUT HAVING THE VET AND 2 STAFF AND ME IN THE ROOM WAS TOO MUCH FOR ROSIE. SHE HAD JUST COME FROM HER TRAINING WITH DREAM DOGS AND THE WAY SHE WAS HANDLED WAS COMPLETELY THE OPPOSITE OF WHAT SHE HAS LEARNED..IE. WHEN SHE IS GIVEN TREATS AND BONES HER AGGRESSIVE SIDE BECAME OUT OF CONTOL, EVEN WITH ME. PLEASE KNOW, I REALIZE THAT ROSIE HAS ISSUES GIVEN HER PAST AND WE ARE WORKING HARD TO MAKE HER FEEL SECURE .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Valentino loved his grooming!!

★★★★★ by Sandra Frazier on 2013-12-17

Valentino loved his grooming!!

NPS: N/A

We came home to an emergent situation on Sat afternoon, and while the office would be closing within the hour the staff and doctor agreed to see our dog to diagnose how urgent the care was needed. I'm happy to report that the antibiotics and cleanings have reduced the problem and we can address it further this week. Thank you so so much for your extra effort to comfort Soda AND us!

★★★★★ by Allison Woods on 2013-12-16

We came home to an emergent situation on Sat afternoon, and while the office would be closing within the hour the staff and doctor agreed to see our dog to diagnose how urgent the care was needed. I'm happy to report that the antibiotics and cleanings have reduced the problem and we can address it further this week. Thank you so so much for your extra effort to comfort Soda AND us!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr Allison Bradshaw is the best, most caring vet that I have ever been too. She is so loving towards the animals and so intelligent in her field. She always does what's best for you and your furry loved one. I highly recommend her for any type of animal care you need. The new vet office is very high tech and VERY clean. And all the staff are delightful and bright.

★★★★★ by Catherine Sipovac on 2013-12-15

Dr Allison Bradshaw is the best, most caring vet that I have ever been too. She is so loving towards the animals and so intelligent in her field. She always does what's best for you and your furry loved one. I highly recommend her for any type of animal care you need. The new vet office is very high tech and VERY clean. And all the staff are delightful and bright.

NPS:

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Friendly and accommodating staff! Beautiful facility.

★★★★★ by Marlene Buckley on 2013-12-14

Friendly and accommodating staff! Beautiful facility.

NPS:

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LOVE LOVE LOVE the new place. Congrats!!!

★★★★★ by Kelly Bruner on 2013-12-13

LOVE LOVE LOVE the new place. Congrats!!!

NPS:

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We were very satisfied with the service and quality of care that our pet Chloe received at Village Park Animal Hospital. It was very professional yet personal.

★★★★★ by Rita Sergeeff on 2013-12-13

We were very satisfied with the service and quality of care that our pet Chloe received at Village Park Animal Hospital. It was very professional yet personal.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Love the new location, helpful staff and caring doctors. Easy appointment and great follow up with test results.

★★★★★ by Marla Riley on 2013-12-13

Love the new location, helpful staff and caring doctors. Easy appointment and great follow up with test results.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The care given to Sunny was terrific! She boarded for three days and was given a bath. She was in a wonderful suite with her own bed and water. It was light and bright and had a TV with Disney movies. She was walked in the park 3-4 times a day. The facility is new and very clean with no barking and no smells. I am very satisfied and recommend this to anyone,

★★★★★ by Robin Nenninger on 2013-12-12

The care given to Sunny was terrific! She boarded for three days and was given a bath. She was in a wonderful suite with her own bed and water. It was light and bright and had a TV with Disney movies. She was walked in the park 3-4 times a day. The facility is new and very clean with no barking and no smells. I am very satisfied and recommend this to anyone,

NPS:

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Dr. Bradshaw is the best! From A to Z you could not have better care. Chelsea and Vinny love her a lot, and I am pretty found of her too! Jim Fulk ●●● ●●● View FolderNew Mail Currently Selected View FolderOld Mail View FolderDrafts View FolderSent View FolderSpam973 NEW MESSAGES View FolderRecently Deleted6 NEW MESSAGES View Contacts View Calendar Toggle personal foldersMy Folders View Settings View Send Feedback View Help NMail Pull Down to Refresh No messages

★★★★★ by Jim Fulk on 2013-12-10

Dr. Bradshaw is the best! From A to Z you could not have better care. Chelsea and Vinny love her a lot, and I am pretty found of her too! Jim Fulk ●●● ●●● View FolderNew Mail Currently Selected View FolderOld Mail View FolderDrafts View FolderSent View FolderSpam973 NEW MESSAGES View FolderRecently Deleted6 NEW MESSAGES View Contacts View Calendar Toggle personal foldersMy Folders View Settings View Send Feedback View Help NMail Pull Down to Refresh No messages

NPS:

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I WAS SO WORRIED ABOUT MY LITTLE GUY WHO I THOUGHT WAS VOMITING BLOOD.....THANKFULLY HE WAS NOTEVERYONE WAS SO KIND, GOT ME IN IMMEDIATELY,DR. BOZARTH TOOK HER TIME WITH NIK AND OFFERED ME A COUPLE OF OPTIONS FOR TREATMENT. I AM HAPPY TO SAY HE IS UP AND RUNNING.....THANK YOU SO MUCH, YOU TOOK VERY GOOD CARE OF BOTH OF US..... CAROLE HOFFMAN

★★★★★ by Anon on 2013-12-09

I WAS SO WORRIED ABOUT MY LITTLE GUY WHO I THOUGHT WAS VOMITING BLOOD.....THANKFULLY HE WAS NOTEVERYONE WAS SO KIND, GOT ME IN IMMEDIATELY,DR. BOZARTH TOOK HER TIME WITH NIK AND OFFERED ME A COUPLE OF OPTIONS FOR TREATMENT. I AM HAPPY TO SAY HE IS UP AND RUNNING.....THANK YOU SO MUCH, YOU TOOK VERY GOOD CARE OF BOTH OF US..... CAROLE HOFFMAN

NPS:

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New facility is beautiful! As always Carla is the "BEST" groomer. She loves Zack and Freckles as much as they love her.

★★★★★ by James Richards on 2013-12-08

New facility is beautiful! As always Carla is the "BEST" groomer. She loves Zack and Freckles as much as they love her.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Groomer did a great job!

★★★★★ by Beverley Erickson on 2013-12-07

Groomer did a great job!

NPS:

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Iggie feels so loved here

★★★★★ by Caroline Weeks on 2013-12-07

Iggie feels so loved here

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everyone who met our our dog was loving and gentle with him, and that made all of us happy!!

★★★★★ by Lynnette Battaglia on 2013-12-06

Everyone who met our our dog was loving and gentle with him, and that made all of us happy!!

NPS:

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Christine, Cookie and Julie are tops in my book! Thank you for excellent care of my dog!

★★★★★ by Valerie Smith on 2013-12-05

Christine, Cookie and Julie are tops in my book! Thank you for excellent care of my dog!

NPS:

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Emergency last nite at 7:30.....Daisy. Love, love, love Village Park Animal Hospital, Dr. Carlson and Great staff for seeing us. I've had several emergencies with Pansy before , " after" hours. Staying open till 8pm had been a God send for me and my babies. I never feel rushed , all questions are answered and

patient is examined from nose to tail, every visit. Been a client since the beginning, followed Dr. Carlson from All Creatures, and wouldn't consider any other veterinary care for my pets. And, all the other doctors are wonderful, experienced, and compassionate. Can't leave out the staff....the backbone of this successful operation. I deal with these people on a weekly basis....who else would deliver dog food to your house if you can't get to the hospital? They are the best!

★★★★★ by Karen Altenbach on 2013-12-04

Emergency last nite at 7:30.....Daisy. Love, love, love Village Park Animal Hospital, Dr. Carlson and Great staff for seeing us. I've had several emergencies with Pansy before , " after" hours. Staying open till 8pm had been a God send for me and my babies. I never feel rushed , all questions are answered and patient is examined from nose to tail, every visit. Been a client since the beginning, followed Dr. Carlson from All Creatures, and wouldn't consider any other veterinary care for my pets. And, all the other doctors are wonderful, experienced, and compassionate. Can't leave out the staff....the backbone of this successful operation. I deal with these people on a weekly basis....who else would deliver dog food to your house if you can't get to the hospital? They are the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Excellent-wonderful care!

★★★★★ by Karolyn Arrick on 2013-12-02

Excellent-wonderful care!

NPS:

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Great new facility; same wonderful care for Louie!!

★★★★★ by Kimberly Agnew on 2013-12-01

Great new facility; same wonderful care for Louie!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Thank You for everything you've done.

★★★★★ by Mary Ann Sutherland on 2013-12-01

Thank You for everything you've done.

NPS:

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IT'S ALWAYS AS GOOD OF AN EXPERIENCE AS POSSIBLE UNDER THE CIRCUMSTANCES.

★★★★★ by James Roach on 2013-11-25

IT'S ALWAYS AS GOOD OF AN EXPERIENCE AS POSSIBLE UNDER THE CIRCUMSTANCES.

NPS:

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Dezi was very happy when she arrived at Aqua Paws and even more so after her grooming. She was so proud and happy! Dezi can hardly wait for her next "beauty shop" appointment! Her groomer, Jen, was fantastic!

★★★★★ by Helen Albert on 2013-11-25

Dezi was very happy when she arrived at Aqua Paws and even more so after her grooming. She was so proud and happy! Dezi can hardly wait for her next "beauty shop" appointment! Her groomer, Jen, was fantastic!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Eddie has been a patient for many years and you treatment and staff have always been of the highest professional level. Your new office is warm and friendly and well laid out.

★★★★★ by Stan Gile on 2013-11-24

Eddie has been a patient for many years and you treatment and staff have always been of the highest professional level. Your new office is warm and friendly and well laid out.

NPS: N/A

As always: Your treatment of myself and Happy! Were Outstanding... Love you guys, Thanks Dr. Rebecca, and Congrats to Dr. Katherine on your beautiful new facility... Cheers to All, Russ Otter

★★★★★ by Russ Otter on 2013-11-22

As always: Your treatment of myself and Happy! Were Outstanding... Love you guys, Thanks Dr. Rebecca, and Congrats to Dr. Katherine on your beautiful new facility... Cheers to All, Russ Otter

NPS:

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Good visit!

★★★★★ by Doug Navrisky on 2013-11-22

Good visit!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Carla is the BEST groomer! She does an amazing job every time and takes good care of our sweet companion. TS La Quinta

★★★★★ by Tamara Sorensen on 2013-11-21

Carla is the BEST groomer! She does an amazing job every time and takes good care of our sweet companion. TS La Quinta

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very personalized and got us in right away.

★★★★★ by Marianne & Don Roth on 2013-11-21

Very personalized and got us in right away.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Every body was friendly, efficient and knowledgeable. A lovely, airy space and comfortable chairs. Strange, however, that when the bill is printed out the printer is in another room on the other side of the building. Not very time efficient for your staff!

★★★★★ by Michael Fash on 2013-11-20

Every body was friendly, efficient and knowledgeable. A lovely, airy space and comfortable chairs. Strange, however, that when the bill is printed out the printer is in another room on the other side of the building. Not very time efficient for your staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Would like to have looked at the run she was going to be in.

★★★★★ by Cheryl Willing on 2013-11-19

Would like to have looked at the run she was going to be in.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I really liked the personalized attention my pet received. The office has friendly staff and it's a clean and efficient operation.

★★★★★ by Patricia Daniells on 2013-11-17

I really liked the personalized attention my pet received. The office has friendly staff and it's a clean and efficient operation.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Just need to be a bit quicker on checkout.

★★★★★ by Anon on 2013-11-17

Just need to be a bit quicker on checkout.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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This was my first visit to Village Park Animal Hospital and I could not have been more pleased with the service. The staff was friendly, caring, and very professional. In my busy world I do not have time to take my pets one place for medical care, another place for boarding, and another place for grooming. I look forward to making Village Park Animal Hospital my pet's all-inclusive pet care center.

★★★★★ by Sheila Moreno on 2013-11-17

This was my first visit to Village Park Animal Hospital and I could not have been more pleased with the service. The staff was friendly, caring, and very professional. In my busy world I do not have time to take my pets one place for medical care, another place for boarding, and another place for grooming. I look forward to making Village Park Animal Hospital my pet's all-inclusive pet care center.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have been going to this veterinary practice for 8 years. The staff is always friendly and caring. The doctors are wonderful, knowledgeable and skilled. And the new facility is absolutely beautiful. Without hesitation I will recommend Village Park Animal Hospital. The best in the Valley, in my opinion. 10+ stars!

★★★★★ by Shannon Dulac on 2013-11-16

I have been going to this veterinary practice for 8 years. The staff is always friendly and caring. The doctors are wonderful, knowledgeable and skilled. And the new facility is absolutely beautiful. Without hesitation I will recommend Village Park Animal Hospital. The best in the Valley, in my opinion. 10+ stars!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff couldn't be more helpful. The new building is lovely. Best Wishes to you all.

★★★★★ by Pat Wilhite on 2013-11-14

The staff couldn't be more helpful. The new building is lovely. Best Wishes to you all.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We found the facilities to be excellent and warming to pet owners. The staff is highly skilled and caring, always putting the animals health first.

★★★★★ by Steven Jacobs on 2013-11-14

We found the facilities to be excellent and warming to pet owners. The staff is highly skilled and caring, always putting the animals health first.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Wonderful, I trust you and Izzy loves you

★★★★★ by Nova Cullen on 2013-11-14

Wonderful, I trust you and Izzy loves you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Saw Dr. Harms for a chronic ear infection my dog has had for months. I thought she was very professional as was the vet tech and front desk. She gave us hope for our dog.

★★★★★ by Georgia Maydew on 2013-11-14

Saw Dr. Harms for a chronic ear infection my dog has had for months. I thought she was very professional as was the vet tech and front desk. She gave us hope for our dog.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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My below average rating is rendered due to the extremely long wait Ziggy and I underwent in the examination room. I arrived at "check in" a few minutes prior to the appointment time of 12 Noon. I did not check out until 1.25PM. At about 12.15 PM I was ushered into examination room # 2 and was told Dr. Carlson would be with us within 5 minutes. About 45 minutes passed before a nurse came in to make preliminary checks. Again I was told Dr. Carlson would follow within a few minutes. By chance about 20 minutes later Dr. Carlson entered the room from the reception side and was surprised to find Ziggy and I there. She returned about 2 - 3 minutes later and conducted her examination of Ziggy. Summary: Staff should not make unrealistic wait times. Ziggy and I sat on a very hard bench for longer than one hour which worsened my lower back pain levels significantly. Alan Lapham.

★★★★★ by Alan Lapham on 2013-11-13

My below average rating is rendered due to the extremely long wait Ziggy and I underwent in the examination room. I arrived at "check in" a few minutes prior to the appointment time of 12 Noon. I did not check out until 1.25PM. At about 12.15 PM I was ushered into examination room # 2 and was told Dr. Carlson would be with us within 5 minutes. About 45 minutes passed before a nurse came in to make preliminary checks. Again I was told Dr. Carlson would follow within a few minutes. By chance about 20 minutes later Dr. Carlson entered the room from the reception side and was surprised to find Ziggy and I there. She returned about 2 - 3 minutes later and conducted her examination of Ziggy. Summary: Staff should not make unrealistic wait times. Ziggy and I sat on a very hard bench for longer than one hour which worsened my lower back pain levels significantly. Alan Lapham.

NPS: N/A

I was a little shocked after 11+ years with Village Park that you would not even call and check on the condition of my dog after our Saturday visit. His temp was up and his Liver Enzyme count was elevated...I am upset about this after visit.\$260 & zero follow up.

★★★★★ by Dave Gurbada on 2013-11-12

I was a little shocked after 11+ years with Village Park that you would not even call and check on the condition of my dog after our Saturday visit. His temp was up and his Liver Enzyme count was elevated...I am upset about this after visit.\$260 & zero follow up.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Really appreciated the daily text messages with photos of the doggies.

★★★★★ by Angela Colletta on 2013-11-10

Really appreciated the daily text messages with photos of the doggies.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Dr. Bradshaw has a fantastic bedside manner. She has been our vet since the first day we recieved our new puppy. There new facility at La Quinta Animal Hospital is first class. November will be the first time we are boarding our new family member and we have no reservations that the staff here will take great care of him.

★★★★★ by Tamara Richardson on 2013-11-10

Dr. Bradshaw has a fantastic bedside manner. She has been our vet since the first day we recieved our new puppy. There new facility at La Quinta Animal Hospital is first class. November will be the first time we are boarding our new family member and we have no reservations that the staff here will take great care of him.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great experience. We really liked the new hospital--a huge improvement. And the staff, as usual, was so friendly and really put our dogs at ease.

★★★★★ by Craig Smith on 2013-11-10

Great experience. We really liked the new hospital--a huge improvement. And the staff, as usual, was so friendly and really put our dogs at ease.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The new facility is gorgeous and layed out beautifully. Congratulations. Great job, Cathy.

★★★★★ by Rita Motter on 2013-11-09

The new facility is gorgeous and layed out beautifully. Congratulations.
Great job, Cathy.

NPS: 0 1 2 3 4 5 6 7 8 9 10

KATHY TAKES VERY GOOD CARE OF WHITNEY. I WILL NOT LET ANY OTHER DR. TREAT HER UN;ESS KATHY IS NOT AVAILABLE. ALSO WHITNEY LOVES THE DOCTOR. ALLTHOUGH IT IS QUITE A DRIVE I STILL CHOOSE TO USE YOU FACILITY. REALLY LIKE THE NEW BUILDING.

★★★★★ by Neil Godfray on 2013-11-09

KATHY TAKES VERY GOOD CARE OF WHITNEY. I WILL NOT LET ANY OTHER DR. TREAT HER UN;ESS KATHY IS NOT AVAILABLE. ALSO WHITNEY LOVES THE DOCTOR. ALLTHOUGH IT IS QUITE A DRIVE I STILL CHOOSE TO USE YOU FACILITY. REALLY LIKE THE NEW BUILDING.

NPS: 0 1 2 3 4 5 6 7 8 9 10

As usual, everyone treat us with love & respect...Though Tiffany doesn't care to be @ the Vet's, I know deep inside she appreciates being healed...It makes me feel better when she feels better...She tends to think she's a little "baby" & I love that every single person treating her understood that...THANK YOU ALL!!!

★★★★★ by Edna Rodriguez on 2013-11-08

As usual, everyone treat us with love & respect...Though Tiffany doesn't care to be @ the Vet's, I know deep inside she appreciates being healed...It makes me feel better when she feels better...She tends to think she's a little "baby" & I love that every single person treating her understood that...THANK YOU ALL!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

Awesome. Love the idea that it's all one pkace to have everything done with my twins. Love, love the new building.

★★★★★ by Marie Good on 2013-11-08

Awesome. Love the idea that it's all one pkace to have everything done with my twins. Love, love the new building.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always take excellent care of our pets even when our pets don't cooperate. We appreciate their proactive approach to animal health.

★★★★★ by Josie Johnson on 2013-11-07

Always take excellent care of our pets even when our pets don't cooperate. We appreciate their proactive approach to animal health.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I always get the best care ever for my animals at Village Park Animal hospital ! I would not even think of taking them anywhere else! Dr. Carlson has been my vet for almost 20 years!

★★★★★ by Debra Johnson on 2013-11-07

I always get the best care ever for my animals at Village Park Animal hospital ! I would not even think of taking them anywhere else! Dr. Carlson has been my vet for almost 20 years!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our dog Jack was happy to go with the technician. Service as always was great.

★★★★★ by Carol Petershagen on 2013-11-03

Our dog Jack was happy to go with the technician. Service as always was great.

NPS:

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Love your new place!

★★★★★ by Robert Ravis on 2013-11-02

Love your new place!

NPS:

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Very professional and responsive team.

★★★★★ by Rick Wallenbrock on 2013-11-01

Very professional and responsive team.

NPS:

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Both our dog and us felt very at ease at the clinic. Thank you very much, the Cliff's

★★★★★ by John & Mary Cliff on 2013-10-31

Both our dog and us felt very at ease at the clinic. Thank you very much, the Cliff's

NPS:

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New facility and folks all terrific. Dr. Bozarth took time to explain diagnosis and options and exhibit a tender caring for our 14 y/o dog Shelby. Prices way high we think. Will force us to consider other Vets.

★★★★★ by Richard and Kathleen Morgan on 2013-10-31

New facility and folks all terrific. Dr. Bozarth took time to explain diagnosis and options and exhibit a tender caring for our 14 y/o dog Shelby. Prices way high we think. Will force us to consider other Vets.

NPS:

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Love the new space and everything was good even though Spencer is not a fan of the vet and was hissing. The vet mentioned that I would be given an estimate for the dental procedure that Spencer needs and I also asked Kay at the desk to send it to me but I haven't seen it yet. Also, if he has some decay is there something we should be doing? He only eats high-quality wet food. Should we give him a small amount of dry food to help with his teeth?

★★★★★ by Sheri Dettman on 2013-10-31

Love the new space and everything was good even though Spencer is not a fan of the vet and was hissing. The vet mentioned that I would be given an estimate for the dental procedure that Spencer needs and I also asked Kay at the desk to send it to me but I haven't seen it yet. Also, if he has some decay is there something we should be doing? He only eats high-quality wet food. Should we give him a small amount of dry food to help with his teeth?

NPS:

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The new facility is lovely, convenient parking. Everyone was very warm and receptive and professional. Did not have an appointment and was accommodated easily and quickly. Overall a pleasant experience. The examination went well, my

questions were answered and there was a follow up telephone call. thank you

★★★★★ by Dorys Forray on 2013-10-30

The new facility is lovely, convenient parking. Everyone was very warm and receptive and professional. Did not have an appointment and was accommodated easily and quickly. Overall a pleasant experience. The examination went well, my questions were answered and there was a follow up telephone call. thank you

NPS:

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Jen did a complete groom on Bentley and we are 100% pleased. She was timely, and the cut/groom perfect. She was too busy to come out and say bye and get our comments, we were a little disappointed but understand.

★★★★★ by Judy & Carlton Densmore on 2013-10-29

Jen did a complete groom on Bentley and we are 100% pleased. She was timely, and the cut/groom perfect. She was too busy to come out and say bye and get our comments, we were a little disappointed but understand.

NPS:

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Spanky has been a patient at Village Park Animal Hospital for several years. He is treated very lovingly by the staff, which keeps me going back. Thank you! Stephanie Costley

★★★★★ by Stephanie Costley on 2013-10-27

Spanky has been a patient at Village Park Animal Hospital for several years. He is treated very lovingly by the staff, which keeps me going back. Thank you! Stephanie Costley

NPS:

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Dr. Bradshaw is highly recommended. I was not so happy that last time our Dog Heidi was took in another room without me for the shots. Unfortunately Dr. Carlson is not to see so often anymore, because we really miss her appearance. But our overall experience is very good

★★★★★ by Claudia Lunow on 2013-10-25

Dr. Bradshaw is highly recommended. I was not so happy that last time our Dog Heidi was took in another room without me for the shots. Unfortunately Dr. Carlson is not to see so often anymore, because we really miss her appearance. But our overall experience is very good

NPS:

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Dr. Carlson is a detailed professional. She handled our Romeo with expertise and gentleness. Dr Carlson took time to educate me on his condition. The facilities are brand new and easy to check in and out with plenty of room. Since I am new to the area, I have researched several vets. I'm am very pleased with my decision to trust Village Park Animal Hospital with my pet's health needs.

★★★★★ by Debra Biggerstaff on 2013-10-24

Dr. Carlson is a detailed professional. She handled our Romeo with expertise and gentleness. Dr Carlson took time to educate me on his condition. The facilities are brand new and easy to check in and out with plenty of room. Since I am new to the area, I have researched several vets. I'm am very pleased with my decision to trust Village Park Animal Hospital with my pet's health needs.

NPS:

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Once again, the DR and entire staff were fabulous.

★★★★★ by Bob Pech on 2013-10-23

Once again, the DR and entire staff were fabulous.

NPS:

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Consistently well done from appointment scheduling to grooming completion. Rhiannan has been grooming our Bichon Button for almost 3 years and has done a great job!

★★★★★ by David Eves on 2013-10-19

Consistently well done from appointment scheduling to grooming completion. Rhiannan has been grooming our Bichon Button for almost 3 years and has done a great job!

NPS:

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I was very happy that we could take care of Abby's itchy skin in one visit. She seems to be doing better with the medication. I appreciate that we can consolidate her vaccinations to one visit rather than several. It's a cost saving and makes it easier on both me and your staff. I am very pleased with the level of care both professionally and emotionally at the great new facility. And abby appreciates the space in the waiting room.

★★★★★ by Jackie Fogh on 2013-10-17

I was very happy that we could take care of Abby's itchy skin in one visit. She seems to be doing better with the medication. I appreciate that we can consolidate her vaccinations to one visit rather than several. It's a cost saving and makes it easier on both me and your staff. I am very pleased with the level of care both professionally and emotionally at the great new facility. And abby appreciates the space in the waiting room.

NPS:

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We always are very please with all of the services from VPAH!!! All of the staff is so kind to our dogs (furry children) and we get the best of care for them. VPAH has saved the life of our one Yorkie three times - and referred us to specialists who have diagnosed via endoscopy our other Yorkie's inflammatory bowel syndrome and she has had not episodes for months!! My brother has a doctorate in Veterinary medicine and a doctorate in Oncology and practices in Virginia. He is the one who researched the best in the Valley and highly recommended VPAH- Dr. Carlson! She saved our one Yorkie when he tried to prepare me for the worse.

★★★★★ by Nettie Roberts on 2013-10-16

We always are very please with all of the services from VPAH!!! All of the staff is so kind to our dogs (furry children) and we get the best of care for them. VPAH has saved the life of our one Yorkie three times - and referred us to specialists who have diagnosed via endoscopy our other Yorkie's inflammatory bowel syndrome and she has had not episodes for months!! My brother has a doctorate in Veterinary medicine and a doctorate in Oncology and practices in Virginia. He is the one who researched the best in the Valley and highly recommended VPAH- Dr. Carlson! She saved our one Yorkie when he tried to prepare me for the worse.

NPS:

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Diva spent four days in the new suite in the kennel and was given extra special care. The staff is so attentive, and we feel confidant leaving her in such capable hands.

★★★★★ by Lenore Gates on 2013-10-15

Diva spent four days in the new suite in the kennel and was given extra special care. The staff is so attentive, and we feel confidant leaving her in such capable hands.

NPS:

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Dr. Carlson is the best and it shows in her staff. Everyone is great

★★★★★ by Terry Pentz on 2013-10-13

Dr. Carlson is the best and it shows in her staff. Everyone is great

NPS:

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Having been out of the country for three weeks, I was exhausted and disappointed that Jazz had run out of his Selegeline the very day we arrived home. The VPAH staff was understanding and quick to fill the RX so that we could get some much needed sleep.

★★★★★ by Mary Cornell on 2013-10-13

Having been out of the country for three weeks, I was exhausted and disappointed that Jazz had run out of his Selegeline the very day we arrived home. The VPAH staff was understanding and quick to fill the RX so that we could get some much needed sleep.

NPS:

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Hi, it's me SHARON who was in. Love the new place, beautiful. Dr. Carlson deserves a special place like this to do what she lovingly, competently, gracefully does for everyone's precious 'animal' children. (The furry, fuzzy 'animal' children...nothing can be done for human 'animal' children...too bad there isn't a 'human' animal control for them..) Sorry, I digressed...let me know about the celebration/open house. with much appreciation (and some misspelling) Sharon, Archie & Ernie

★★★★★ by Chris Gordon on 2013-10-12

Hi, it's me SHARON who was in. Love the new place, beautiful. Dr. Carlson deserves a special place like this to do what she lovingly, competently, gracefully does for everyone's precious 'animal' children. (The furry, fuzzy 'animal' children...nothing can be done for human 'animal' children...too bad

there isn't a 'human' animal control for them..) Sorry, I digressed...let me know about the celebration/open house. with much appreciation (and some misspelling) Sharon, Archie & Ernie

NPS: [0](#) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#)

The new Village Park Animal Hospital is big and beautiful and designed with pets in mind. The location with the nearby park is perfect for walking your pet before or after your appointment. The waiting room is expansive, yet comfortable and filled with interesting art work. While you wait you can shop with your pet for accessories, food, treats, etc. The exam rooms are clean and comfy -- and of course, Dr. Carlson is the greatest, as is all of the staff -- all truly caring about the health of my four-legged BFF.

★★★★★ by Norman Dodge on 2013-10-11

The new Village Park Animal Hospital is big and beautiful and designed with pets in mind. The location with the nearby park is perfect for walking your pet before or after your appointment. The waiting room is expansive, yet comfortable and filled with interesting art work. While you wait you can shop with your pet for accessories, food, treats, etc. The exam rooms are clean and comfy -- and of course, Dr. Carlson is the greatest, as is all of the staff -- all truly caring about the health of my four-legged BFF.

NPS: [0](#) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#)

I had been to VPAH in the Spring for my dog's tumor removal and thought another tumor had returned. I made an appointment...with thoughts of a negative outcome. Meeting Dr. Carlson was an immediately positive, comforting and reassuring, not only personally but she said my dog DID NOT have another tumor, but a nail abraison. The nail had fallen off and had caused redness and swelling. Her technician/assistant was also pleasant and kind...holding my dog when I became emotional. Truly Happy Ending to a sad beginning and we definitely look forward to seeing Dr. Carlson again!!

★★★★★ by Jane Martinez on 2013-10-10

I had been to VPAH in the Spring for my dog's tumor removal and thought another tumor had returned. I made an appointment...with thoughts of a negative outcome. Meeting Dr. Carlson was an immediately positive, comforting and reassuring, not only personally but she said my dog DID NOT have another tumor, but a nail abraison. The nail had fallen off and had caused redness and swelling. Her technician/assistant was also pleasant and kind...holding my dog when I became emotional. Truly Happy Ending to a sad beginning and we definitely look forward to seeing Dr. Carlson again!!

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I believe that our family has the best, caring Vets and assistants. The great new facility gets better at every visit. Thank you for keeping our pet family healthy!!!

★★★★★ by Eileen Haden on 2013-10-09

I believe that our family has the best, caring Vets and assistants. The great new facility gets better at every visit. Thank you for keeping our pet family healthy!!!

NPS:

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Relaxed and comfortable with caring people. ALWAYS a great experience! Very much enjoy our primary Vet Dr. Bozarth. Joy and I really liked Sean's very sensitive handling of Joy. We are sorry he is gone.

★★★★★ by Jacquelyn Bratis on 2013-10-07

Relaxed and comfortable with caring people. ALWAYS a great experience! Very much enjoy our primary Vet Dr. Bozarth. Joy and I really liked Sean's very sensitive handling of Joy. We are sorry he is gone.

NPS:

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LOVE all the vets - they take such good care of our furbabies & always follow up to see how they are doing, Couldn't ask for more from the Drs.!!! The only thing I would change is that frequently we have to wait for a while & then the staff takes quite a bit of time to check us out. But the care & concern of the vets & staff make it worth while.

★★★★★ by Patricia (Trish) Spanjer on 2013-10-05

LOVE all the vets - they take such good care of our furbabies & always follow up to see how they are doing, Couldn't ask for more from the Drs.!!! The only thing I would change is that frequently we have to wait for a while & then the staff takes quite a bit of time to check us out. But the care & concern of the vets & staff make it worth while.

NPS:

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We have been clients of Village Park Animal Hospital for 10 years. The medical care our dogs have received from Dr. Carlson and her staff has been excellent. Everyone is attentive, efficient and kind and caring. I would not hesitate to recommend Village Park to anyone who genuinely wants the very best for their pet. Rita Sherman

★★★★★ by Daniel Sherman on 2013-10-04

We have been clients of Village Park Animal Hospital for 10 years. The medical care our dogs have received from Dr. Carlson and her staff has been excellent. Everyone is attentive, efficient and kind and caring. I would not hesitate to recommend Village Park to anyone who genuinely wants the very best for their pet. Rita Sherman

NPS:

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All was fine!!!

★★★★★ by Anon on 2013-10-03

All was fine!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

Maggie was seen within 10 minutes of our arrival. Dr. Bradshaw & technician both were personable & attentive to Maggie. We liked them both.

★★★★★ by Cheryl Peck on 2013-09-29

Maggie was seen within 10 minutes of our arrival. Dr. Bradshaw & technician both were personable & attentive to Maggie. We liked them both.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Everything was great.

★★★★★ by Susan Smith on 2013-09-28

Everything was great.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Dr bradshaw is the best veterinarian ever!!

★★★★★ by Anon on 2013-09-28

Dr bradshaw is the best veterinarian ever!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

I always look forward to visiting Village Park Animal Hospital (VPAH) with DJ. The employees are always courteous, kind, helpful and efficient. The doctor's treat DJ as I would want to be

treated, like a personal friend. I believe DJ receives the best medical treatment available at VPAH.

★★★★★ by Kitti McMeel on 2013-09-27

I always look forward to visiting Village Park Animal Hospital (VPAH) with DJ. The employees are always courteous, kind, helpful and efficient. The doctor's treat DJ as I would want to be treated, like a personal friend. I believe DJ receives the best medical treatment available at VPAH.

NPS:

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I LEARNED SOME NEW THINGS ABOUT FEEDING MY DOG WHICH I NEVER KNEW--AND THE VET AND TECH WERE EXTREMELY THOROUGH. I FOLLOWED THE INSTRUCTIONS AND PIERRE IS HEALTHY AGAGIN. THANK YOU.

★★★★★ by Claire Lehr on 2013-09-27

I LEARNED SOME NEW THINGS ABOUT FEEDING MY DOG WHICH I NEVER KNEW--AND THE VET AND TECH WERE EXTREMELY THOROUGH. I FOLLOWED THE INSTRUCTIONS AND PIERRE IS HEALTHY AGAGIN. THANK YOU.

NPS:

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As always everyone did a great job. We were very satisfied.

★★★★★ by Sal Cutrona on 2013-09-26

As always everyone did a great job. We were very satisfied.

NPS:

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Basha and Boomer just loved the new building and friendly staff so well that they want to come back. Boomer promises that he will not pee on the floor next time. As usual, Dr. Kathy

took her time with us and made us feel at home. She said we are well and can continue our very important lives with our parents, Erv and Barbara.

★★★★★ by Erv Kaufman on 2013-09-26

Basha and Boomer just loved the new building and friendly staff so well that they want to come back. Boomer promises that he will not pee on the floor next time. As usual, Dr. Kathy took her time with us and made us feel at home. She said we are well and can continue our very important lives with our parents, Erv and Barbara.

NPS:

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The visit was wonderful as always. The new facility is great!

★★★★★ by Dave Hinkle on 2013-09-25

The visit was wonderful as always. The new facility is great!

NPS:

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We've been taking our pets to Village Park since we moved to La Quinta four years ago. VPAH is the GREATEST !!! The care, attention, and professionalism is beyond outstanding the entire staff, from Doctors Carlson, Bradshaw, Harms, et al, are near and dear to our hearts. And, the new facility is top-notch !

★★★★★ by Steve Koza on 2013-09-25

We've been taking our pets to Village Park since we moved to La Quinta four years ago. VPAH is the GREATEST !!! The care, attention, and professionalism is beyond outstanding the entire staff, from Doctors Carlson, Bradshaw, Harms, et al, are near and dear to our hearts. And, the new facility is top-notch !

NPS:

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Everyone was very positive, professional and helpful. Very satisfied with our new vet, Dr. Bozarth!

★★★★★ by Bob Riley on 2013-09-23

Everyone was very positive, professional and helpful. Very satisfied with our new vet, Dr. Bozarth!

NPS:

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The new facility is beautiful. I loved the new cats only waiting area. The environment is quiet and calm. Dr. Bozarth is kind, gentle and explains every aspect of the care she is providing for my cats. Test results are phoned to me in a timely fashion. The clinic is also timely in billing my pet insurance for quick reimbursement.

★★★★★ by Denise Swank on 2013-09-23

The new facility is beautiful. I loved the new cats only waiting area. The environment is quiet and calm. Dr. Bozarth is kind, gentle and explains every aspect of the care she is providing for my cats. Test results are phoned to me in a timely fashion. The clinic is also timely in billing my pet insurance for quick reimbursement.

NPS:

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Great service from all

★★★★★ by Victoria Lindsey on 2013-09-22

Great service from all

NPS:

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The new facility is wonderful. The staff and Vets are always a pleasure to work with.

★★★★★ by Lynn Holm on 2013-09-22

The new facility is wonderful. The staff and Vets are always a pleasure to work with.

NPS:

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As always Lucy got the best treatment and Dr. Bradshaw has our total confidence. The new facility is beautiful and very welcoming.

★★★★★ by Terry Woodhull on 2013-09-21

As always Lucy got the best treatment and Dr. Bradshaw has our total confidence. The new facility is beautiful and very welcoming.

NPS:

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Dr. C and staff r all very courteous, knowledgeable and helpful.

★★★★★ by Evonne Dicus on 2013-09-20

Dr. C and staff r all very courteous, knowledgeable and helpful.

NPS:

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Great new facility and always great service!

★★★★★ by Mary Ann Sutherland on 2013-09-19

Great new facility and always great service!

NPS:

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As always, Elke & Zac had my order ready & waiting. New place is fantastic. Maybe my little Kasey will be fooled on our next visit and think he's going to a resort...not the vet! Thx guys!

★★★★★ by Linda Kraemer on 2013-09-18

As always, Elke & Zac had my order ready & waiting. New place is fantastic. Maybe my little Kasey will be fooled on our next visit and think he's going to a resort...not the vet! Thx guys!

NPS:

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Dr's. Carlson and Harms are the best.

★★★★★ by Anon on 2013-09-18

Dr's. Carlson and Harms are the best.

NPS:

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Lexye received exceptional care during her boarding visit.

★★★★★ by Ernie Richter on 2013-09-18

Lexye received exceptional care during her boarding visit.

NPS:

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So happy to have found Village Park Animal Hospital, and Dr. Allison Bradshaw. The new hospital is beautiful, spacious, and welcoming. The staff was competent, kind, patient, and helpful. What a pleasure to be in such a lovely environment, and to receive such good care for my dog, Susie. Dr. Bradshaw is an absolute delight. She is highly professional, knowledgeable,

and was genuinely Interested in understanding Susie's needs, and in providing the care necessary for her well- being. Susie was quite relaxed, and I know it was because dr. Bradshaw was so calm and gentle with her! Her follow- up, as well, as that of the staff was excellent. The Saxon family is feeling fortunate to have Dr. Bradshaw, and VPAH, for Susie's care. Thank you.

★★★★★ by Rosemary Saxon on 2013-09-18

So happy to have found Village Park Animal Hospital, and Dr. Allison Bradshaw. The new hospital is beautiful, spacious, and welcoming. The staff was competent, kind, patient, and helpful. What a pleasure to be in such a lovely environment, and to receive such good care for my dog, Susie. Dr. Bradshaw is an absolute delight. She is highly professional, knowledgeable, and was genuinely Interested in understanding Susie's needs, and in providing the care necessary for her well- being. Susie was quite relaxed, and I know it was because dr. Bradshaw was so calm and gentle with her! Her follow- up, as well, as that of the staff was excellent. The Saxon family is feeling fortunate to have Dr. Bradshaw, and VPAH, for Susie's care. Thank you.

NPS:

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Everyone is so nice. New place is beautiful, too.

★★★★★ by Barbara O'Malley on 2013-09-17

Everyone is so nice. New place is beautiful, too.

NPS:

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always great service.

★★★★★ by Cathleen Romero on 2013-09-09

always great service.

NPS:

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I wouldn't take my dog anywhere else! Wonderful vets and staff!

★★★★★ by Karolyn Arrick on 2013-09-09

I wouldn't take my dog anywhere else! Wonderful vets and staff!

NPS:

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We love Dr. Bozarth! She is the best!! We have recommended her to a friend yesterday.

★★★★★ by Jan Albrecht on 2013-09-08

We love Dr. Bozarth! She is the best!! We have recommended her to a friend yesterday.

NPS:

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Edna is a great receptionist. She listens and provides great service! I picked up the meds for my dog and toured some of the kennels...the whole clinic is just beautiful. Everyone was nice and helpful.

★★★★★ by Anon on 2013-09-08

Edna is a great receptionist. She listens and provides great service! I picked up the meds for my dog and toured some of the kennels...the whole clinic is just beautiful. Everyone was nice and helpful.

NPS:

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Dr. Carlson is passionate about her work, and she shares this attitude with her staff. We have been visiting this veterinary clinic since Dr. Carlson first opened in the cove, and I

appreciate the quality care her staff offers all their patient animals. They are also very good with the owners. This is the kind of health care we should all get. Unfortunately, they will not treat the owners.

★★★★★ by David Salvatierra on 2013-09-07

Dr. Carlson is passionate about her work, and she shares this attitude with her staff. We have been visiting this veterinary clinic since Dr. Carlson first opened in the cove, and I appreciate the quality care her staff offers all their patient animals. They are also very good with the owners. This is the kind of health care we should all get. Unfortunately, they will not treat the owners.

NPS:

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Loved it Love the new crib

★★★★★ by Pat Flynn on 2013-09-06

Loved it Love the new crib

NPS:

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Everyone was very friendly and helpful. Dr. Harns took the time to explain things to me and answer all my questions. She eased my fears about my cats health. It was a very pleasant experience.

★★★★★ by Bonnie Wilson on 2013-09-03

Everyone was very friendly and helpful. Dr. Harns took the time to explain things to me and answer all my questions. She eased my fears about my cats health. It was a very pleasant experience.

NPS:

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Everyone was very friendly, both to me and my cat and two pugs. They are willing to work with you in setting up a payment plan, if you can't afford the procedure for one of your friends who need to either need to have their teeth cleaned or need a surgery procedure.

★★★★★ by Betty Stone on 2013-09-01

Everyone was very friendly, both to me and my cat and two pugs. They are willing to work with you in setting up a payment plan, if you can't afford the procedure for one of your friends who need to either need to have their teeth cleaned or need a surgery procedure.

NPS:

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Carley and her human parents have always been happy at Villiage Park for the last three years. Before we had Carley, we had a Cocker Spaniel, and Dr. Kathy and staff nursed her thru so-o much, loving her to the end. Last year, Carley's sister eyes were sprinkled with pool chemicals from our neighbors yard, and again Dr. Kathy and staff treated her, along with home medication, and Lucy's eye was thankfully saved.

★★★★★ by Dean Payne on 2013-08-31

Carley and her human parents have always been happy at Villiage Park for the last three years. Before we had Carley, we had a Cocker Spaniel, and Dr. Kathy and staff nursed her thru so-o much, loving her to the end. Last year, Carley's sister eyes were sprinkled with pool chemicals from our neighbors yard, and again Dr. Kathy and staff treated her, along with home medication, and Lucy's eye was thankfully saved.

NPS:

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As usual, the staff is always pleasant and helpful. Saw a substitute vet (sorry, I forgot her name), but I really liked her and she took a lot of time examining Buddy.

★★★★★ by George Kerpon on 2013-08-30

As usual, the staff is always pleasant and helpful. Saw a substitute vet (sorry, I forgot her name), but I really liked her and she took a lot of time examining Buddy.

NPS:

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Everyone was so nice!

★★★★★ by Dorene Fasano on 2013-08-30

Everyone was so nice!

NPS:

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I enjoyed the dr. with whom I met. She was excellent and really cared about my dog which rates very high with me. I liked that the shots are now spread over a couple of years and not all at once. The front office staff are great and so are all the technicians. We have been going to Village park since 2002 and highly recommend them.

★★★★★ by John Abramson on 2013-08-27

I enjoyed the dr. with whom I met. She was excellent and really cared about my dog which rates very high with me. I liked that the shots are now spread over a couple of years and not all at once. The front office staff are great and so are all the technicians. We have been going to Village park since 2002 and highly recommend them.

NPS:

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I could tell everyone at village park animal hospital loves animals.

★★★★★ by Andrea Perrotte on 2013-08-25

I could tell everyone at village park animal hospital loves animals.

NPS:

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We would not take Nudge any place else. VPAH and Dr Carlson are the best.

★★★★★ by Tera & Judy Rudow/Mantell on 2013-08-23

We would not take Nudge any place else. VPAH and Dr Carlson are the best.

NPS:

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We find that the staff are loving and caring individuals who truly love animals and want to help them. Rascal and his brother Frisky both enjoy their visits with the doctor, and we never have to force them in when we arrive -- they tug to get in the door! Susan McConnell

★★★★★ by Bill McConnell on 2013-08-22

We find that the staff are loving and caring individuals who truly love animals and want to help them. Rascal and his brother Frisky both enjoy their visits with the doctor, and we never have to force them in when we arrive -- they tug to get in the door! Susan McConnell

NPS:

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What a cheery and positive staff. They provided comfort for my pup as well as me, knowing she is taken care of with love.

★★★★★ by Amber Robinson on 2013-08-19

What a cheery and positive staff. They provided comfort for my pup as well as me, knowing she is taken care of with love.

NPS:

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Village Park Animal Hospital has taken care of our dogs for years! They literally have been life savers! The veterinarians are the best - knowledgeable, caring, and patient. I get prompt response when ever I call with a question, concern or request. We love the care our precious furry children receive!

★★★★★ by Nettie Roberts on 2013-08-18

Village Park Animal Hospital has taken care of our dogs for years! They literally have been life savers! The veterinarians are the best - knowledgeable, caring, and patient. I get prompt response when ever I call with a question, concern or request. We love the care our precious furry children receive!

NPS:

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Dr. Bradshaw and staff are always great with Abby and Ziva!

★★★★★ by Kim Petersen on 2013-08-15

Dr. Bradshaw and staff are always great with Abby and Ziva!

NPS:

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As always, we had a wonderful experience at Village Park. Henry always seems to enjoy himself when he stays at the "hotel" and I know he's very well cared for.

★★★★★ by Mark McAlpine on 2013-08-14

As always, we had a wonderful experience at Village Park. Henry always seems to enjoy himself when he stays at the "hotel" and I know he's very well cared for.

NPS:

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**Love you guys ~ and the Sunday Cat Clinics are the best!
Thank you ~**

★★★★★ by Karen Redmond on 2013-08-12

Love you guys ~ and the Sunday Cat Clinics are the best! Thank you ~

NPS: 0 1 2 3 4 5 6 7 8 9 10

**I got in with my pet within 15 minutes of my appointment time.
Both the tech and the doctor were very courteous and kind.**

★★★★★ by Richard and Tish Green on 2013-08-12

I got in with my pet within 15 minutes of my appointment time. Both the tech and the doctor were very courteous and kind.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Archie's treatment during his emergency proved effective and more than helpful for me and Archie. I learned a lot about dog and food issues. The staff is knowledgeable and professional about animal and people care. Thank you, Ronald, Edna, and esp. Dr. Carlson for your attention to Archie.

★★★★★ by Edward Kremer on 2013-08-11

Archie's treatment during his emergency proved effective and more than helpful for me and Archie. I learned a lot about dog and food issues. The staff is knowledgeable and professional about animal and people care. Thank you, Ronald, Edna, and esp. Dr. Carlson for your attention to Archie.

NPS: 0 1 2 3 4 5 6 7 8 9 10

Always feel secure with the service and help at Village Animal.

★★★★★ by William Simon on 2013-08-09

Always feel secure with the service and help at Village Animal.

NPS:

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Quick and painless!

★★★★★ by Paul Gonzales on 2013-08-08

Quick and painless!

NPS:

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First timer They were prompt and prepared. Wonderful front staff.

★★★★★ by Anon on 2013-08-07

First timer They were prompt and prepared. Wonderful front staff.

NPS:

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Always very friendly & helpful

★★★★★ by Miki Cortez on 2013-08-07

Always very friendly & helpful

NPS:

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After leaving you the last time, Stella only nibbled at her food. I decided to try different flavors of Fancy Feast and she began to eat like a horse. Go Figure. Guess she just got tired of the same flavor for the past 9 years. What ya gonna do? Bob

★★★★★ by Bob Hoffman on 2013-08-05

After leaving you the last time, Stella only nibbled at her food. I decided to try different flavors of Fancy Feast and she began to eat like a horse. Go Figure. Guess she just got tired of the same flavor for the past 9 years. What ya gonna do? Bob

NPS:

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Always terrific service and loving care of our babies!

★★★★★ by Cathy O'Connell on 2013-08-04

Always terrific service and loving care of our babies!

NPS:

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Well, Joy feels comfortable at VPAH. She trusts and loves Dr. Bozarth and Sean which makes our regular visits easier. Everyone is cheerful, helpful and caring! The treatment is comprehensive while still being respectful of my retirement income.

★★★★★ by Jacquelyn Bratis on 2013-08-04

Well, Joy feels comfortable at VPAH. She trusts and loves Dr. Bozarth and Sean which makes our regular visits easier. Everyone is cheerful, helpful and caring! The treatment is comprehensive while still being respectful of my retirement income.

NPS:

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Nikki loved her visit and her dad (Dee Circle) was surprised to see Nikki interact with the other small dogs during her visit and enjoy them ! she usually is a little aggressive so it thrilled us to know she can be around other pets . Nutral ground is the answer.! She loved her visit with Dr Carlson and she is going to stay on her meds and have a good vacation at the River ! Thanks ! ! ! ! We love Village Park Animal Hospital and Dr. Carlson and her staff <3

★★★★★ by Candace Circle on 2013-08-03

Nikki loved her visit and her dad (Dee Circle) was surprised to see Nikki interact with the other small dogs during her visit and enjoy them ! she usually is a little aggressive so it thrilled us to know she can be around other pets . Nutral ground is the answer.! She loved her visit with Dr Carlson and she is going to stay on her meds and have a good vacation at the River ! Thanks ! ! ! ! We love Village Park Animal Hospital and Dr. Carlson and her staff <3

NPS:

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Stray Doggies

★★★★★ by Patricia Mcneil on 2013-08-02

Hello there. My name is Patricia Mcneil and I just wanted to provide a little review for village park animal. Last week I called in and spoke with a receptionist Vanessa. I let her know I found 2 stray dogs (which were both being kicked on the side of the road by a little kid, whom I yelled at) I was so frantic and upset and I had my baby in the car... She was so sympathetic and caring and was so informative as to where I could take these fellas and who I could call. She also offered to have me bring the dogs in so that she can scan them for microchips and also even offered a glass of water to calm me down!!! I called VCA and a couple of other vets and was placed on hold and eventually hung up on. Knowing how helpful and caring she was goes to show that village park CARES for us and is not only out to take your money. She went out of her way and listened to me ramble on and still made me feel as though I was a client and was IMPORTANT. I have spread the word around and will definitely be switching over to village park animal hospital for aall of my pet needs very very soon!! Thanks VILLAGE PARK!!!!!! And thank you vannaesa!!

NPS: N/A

Alison is great. She takes great care of my dogs.

★★★★★ by Anon on 2013-08-02

Alison is great. She takes great care of my dogs.

NPS:

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With 3 animals, vet is my home away from home....love staff. Never had a bad experience,even when the reason for visit was unpleasant. Follow up is excellent, and Docs are available on short notice. That means everything. Look forward to many more years . To add, I'm so happy that, when so many vet hospitals have been taken over by large medical companies, Doc. Carlson has managed to stay independent. It means a lot to all of us pet parents.

★★★★★ by Karen Altenbach on 2013-08-02

With 3 animals, vet is my home away from home....love staff. Never had a bad experience,even when the reason for visit was unpleasant. Follow up is excellent, and Docs are available on short notice. That means everything. Look forward to many more years . To add, I'm so happy that, when so many vet hospitals have been taken over by large medical companies, Doc. Carlson has managed to stay independent. It means a lot to all of us pet parents.

NPS:

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Always good, caring service!

★★★★★ by Shannon Dulac on 2013-08-02

Always good, caring service!

NPS:

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I love Village Park Animal Hospital and so does Desiree. Even though she knows where she is going when she has an appointment and that it probably won't be that much fun, she always has a smile on her face and kisses for her Doctor. She has issues that she will have to live with all her life, and she is 6 years healthy thanks to Village Park and the wonderful staff.

★★★★★ by Douglas & Carol McKibben on 2013-07-31

I love Village Park Animal Hospital and so does Desiree. Even though she knows where she is going when she has an appointment and that it probably won't be that much fun, she always has a smile on her face and kisses for her Doctor. She has issues that she will have to live with all her life, and she is 6 years healthy thanks to Village Park and the wonderful staff.

NPS:

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Dr. Carlson is wonderful. The technicians were very efficient

★★★★★ by Leonard Spitzer on 2013-07-29

Dr. Carlson is wonderful. The technicians were very efficient

NPS:

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They are a wonderful team. Friendly, polite and extremely professional. They all go above and beyond to make you and your pet comfortable and relaxed. Dr Bozarth is warm and caring DVM

★★★★★ by Sheryl O'Donnell on 2013-07-29

They are a wonderful team. Friendly, polite and extremely professional. They all go above and beyond to make you and your pet comfortable and relaxed. Dr Bozarth is warm and caring DVM

NPS:

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Dr Harms was a delight; both Shelby & I liked her. Your staff, as always, was friendly and funny. Shelby's itching has subsided thanks to the meds she was given. You are all terrific!

★★★★★ by Lyn Allred on 2013-07-28

Dr Harms was a delight; both Shelby & I liked her. Your staff, as always, was friendly and funny. Shelby's itching has subsided thanks to the meds she was given. You are all terrific!

NPS:

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It is always WONDERFUL to bring my little poodle Pierre to Village Park. The doctors and staff are so reassuring and gentle to him that he is not afraid and poodles are afraid of a lot. We also appreciate the record keeping and mailing to my insurance company and the record keeping of my children's dog who visits . Pierre and I think of Village Park as a dear friend and always look forward to our visit. Claire J. Lehr Ph.D psychologist

★★★★★ by Claire Lehr on 2013-07-28

It is always WONDERFUL to bring my little poodle Pierre to Village Park. The doctors and staff are so reassuring and gentle to him that he is not afraid and poodles are afraid of a lot. We also appreciate the record keeping and mailing to my insurance company and the record keeping of my children's dog who visits . Pierre and I think of Village Park as a dear friend and always look forward to our visit. Claire J. Lehr Ph.D psychologist

NPS:

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Accommodating , friendly , and...

★★★★★ by Anon on 2013-07-26

Accommodating , friendly , and professional

NPS: N/A

ALWAYS KIND, COURTIOUS AND CARING.

★★★★★ by Neil Godfray on 2013-07-26

ALWAYS KIND, COURTIOUS AND CARING. WHITNEY LOVES THEM ALL.

NPS:

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As always, Dr. was complete in...

★★★★★ by Anon on 2013-07-25

As always, Dr. was complete in her review of Shorty's status. Provided what he needed for his cough and was very nice to talk to about his needs.

NPS:

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staff always friendly and willing...

★★★★★ by Linda Nelson on 2013-07-24

staff always friendly and willing to share their knowledge. thanks for your willingness to help

NPS:

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As always the staff is great. I...

★★★★★ by Autumn Lane on 2013-07-22

As always the staff is great. I was going through a little adjustment in my life but knew Big Boy was safe and secure as he enjoyed his day at the spa. He looked beautiful, happy and had been well taken care of. I thank you for caring not only about Big Boy but also for me. Autumn

NPS:

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staff was very nice, in and out...

★★★★★ by Anon on 2013-07-22

staff was very nice, in and out in a very timely manner.

NPS:

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Dr. Carlson and staff are wonderful.

★★★★★ by Evonne Dicus on 2013-07-21

Dr. Carlson and staff are wonderful. They go beyond being super conscientious. Dr. Carlson calls me at home and we talk for up to 30-40 minutes about my cats. She is compassionate to the max and sincerely cares. Especially now that she is super busy with the new construction project. I highly recommend them. If it were not for her superior knowledge and compassion, I think that cat Mandy would be gone. But, now Mandy is thriving. Her staff is just as conscientious.

NPS:

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consistently good service

★★★★★ by David Eves on 2013-07-18

consistently good service

NPS:

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A great experience. My dog and...

★★★★★ by Samuel Vella on 2013-07-18

A great experience. My dog and I were treated exceptionally well.

NPS:

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Verey good. Verey professional,...

★★★★★ by Betty Jean (BJ) Palermo on 2013-07-16

Verey good. Verey professional, little expensive though if your a low income family they can't afford to go to you. Then their pet suffers

NPS: N/A

Annie came to Aqua Paws looking...

★★★★★ by Barbara O'Malley on 2013-07-16

Annie came to Aqua Paws looking totally bedraggled, with fur puffs everywhere, and those professional angels performed nothing short of a miracle with her. She looks gorgeous now, and we are both so thankful. Annie has hip dysplasia and arthritis, and she's 13 years old and hobbly...they were so gentle with her. I feel so confident leaving her in their capable hands.

NPS:

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I've been going to Village Park...

★★★★★ by Lynn Holm on 2013-07-16

I've been going to Village Park for over 6 years. My two cats have always been treated well. It is always appreciated by me and my spouse that the doctor's take the time to explain issues in a clear manner. Thank you!

NPS:

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Village Park Animal Hospital is...

★★★★★ by Jan Storbo on 2013-07-11

Village Park Animal Hospital is a great place. The staff is friendly and professional. The doctors really put their animal patients first. They are so good with my dog and they take the time to answer all my questions. I don't feel like I'm being rushed through an assembly line. I'm so happy I found this place.

NPS:

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Experience with Dr. Bradshaw went...

★★★★★ by Boyd Swent on 2013-07-07

Experience with Dr. Bradshaw went well.

NPS:

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Great care for my dog. Minor surgery...

★★★★★ by Ed Hackney on 2013-07-05

Great care for my dog. Minor surgery done promptly that day.

NPS:

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Very Happy with service provided...

★★★★★ by Lois Langford on 2013-07-05

Very Happy with service provided for Maddie, very caring! Lois

NPS:

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We took Pua Lani in for biting...

★★★★★ by William & Chrystiana Bostwick on 2013-07-04

We took Pua Lani in for biting off/out ALL of her fur on legs and belly. Since she is an older cat we worried but after an extensive examination felt a lot better when told of what happens to kitties as they age. She was then prescribed drops, told what was best to eat and what we could do to help with her inflammation (her tests aren't finished). What was most impressive when the next day was an article e-mailed fully describing her condition and what experts are doing! Everyone we experienced there via visit OR phone is always more than helpful, more than one would expect and knowledgeable. Oh, and by the way, Pua lani has stopped pulling her hair out . . . it's only been a few days but worth seeing her not chew herself all day.

NPS:

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Everyone who works here is so friendly...

★★★★★ by Taylor Huff on 2013-07-02

Everyone who works here is so friendly and good to our pets. Thank you!

NPS:

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Excellent Had to bring Angus in...

★★★★★ by Victoria Lindsey on 2013-07-01

Excellent Had to bring Angus in for a foot problem and they fit him into their busy schedule

NPS:

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our visit was complete as it always...

★★★★★ by Dean Payne on 2013-07-01

our visit was complete as it always is-Carley and her owner always have a great visit at our friendly and ever so loving vets-our other dog, Simon was there for 8 years and Carley has been seen at Villiage Park since birth-Carley is a 66 pound lab/german sheppard

NPS:

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Everyone was friendly and cared...

★★★★★ by Betty Stone on 2013-07-01

Everyone was friendly and cared about the health of my new cat.

NPS:

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Love the super personal care that...

★★★★★ by Betty Hampshire on 2013-07-01

Love the super personal care that the staff gives us, especially when our pet is sick. Sean is always so caring, and apologizes to our dog when an uncomfortable test is being performed, I find that so sweet.

NPS:

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Everything right on schedule...a...

★★★★★ by Merry Williams on 2013-06-30

Everything right on schedule...a "caring" atmosphere always helps and the staff comes through. thanks

NPS:

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Since I started bringing my pets...

★★★★★ by April Hawkins on 2013-06-27

Since I started bringing my pets to Village Park Animal Hospital, they have received excellent care. Anywhere from scratches to broken legs. All the doctors, technicians, receptionists, boarding and grooming staff I have had interaction with when it comes to my pets have been informative, compassionate and show a genuine interest in my pets' health. Thank you VPAH staff.

NPS:

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Dr. Bradhaw --- giving up before starting

★☆☆☆☆ by Philip Hof on 2013-06-26

My wife, an emergency vet technician for seven years and I premised with Dr. Bradshaw six weeks before the fact, we required time sensitive tests with our dog and cat due to our move outside the USA. She assured us both she would organize the multiple appointments and appreciated our early visit to discuss. Six weeks later, I contacted Dr. Bradshaw at the point we needed to commence and there was no call back with multiple attempts. I then showed up in person and could only communicate via her assistants on multiple occasions and assured me of call from her but still nothing over a weeks time. The scheduling was then passed off to her staff and after three individuals attempting...Julie, finally and thankfully coordinated the appointments. I then inquired about a "ball park" cost with Dr. Bradshaw...still no response. Due to her lack of contact, 3 weeks past my departure date due to her inability to communicate, I incurred over \$2,000 in personal costs and \$800 final bill for completing 3 pages of documentation.

My experience has been relatively good with the exception of Dr. Bradshaw who chose not to schedule the appointments as agreed and the fact she does not communicateat the very least there are other doctors at VPAH

NPS: N/A

All staff is friendly, helpful,...

★★★★★ by Anon on 2013-06-24

All staff is friendly, helpful, and truly concerned about the health of my dog and all the others that they meet each day.

NPS:

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I'm always happy with the care...

★★★★★ by Gail Williams on 2013-06-22

I'm always happy with the care my animals get at Village Park Hospital.

NPS:

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We adopted our pound puppy, "Beamer"...

★★★★★ by Kim Weiss on 2013-06-21

We adopted our pound puppy, "Beamer" a bit before we were really ready to bring him home (but once we saw him, we couldn't leave him there!). We had a previous obligation to be out of the state for two weeks and had to board him. We'd only had him in our family for two months but we loved him to pieces and felt terrible about leaving him. Thank goodness Village Park Animal Hospital was there for us! We chose them because they were close to home and had a great reputation for a loving and caring staff. In fact, we found that out first-hand as we brought Beamer in to see Dr. Carlson right after we got him! When we called and asked about boarding, the staff was so friendly...they offered to show us around so we would know where Beamer would be, showed us what his schedule would be like and where he

would play and take his walks. That helped us feel better. The day we took him to boarding, Beamer was happy to go to the vet's office! (Thank you, Dr. Carlson, for making his first visit so positive!) He was happy to be there and we felt that he was in the best hands possible. We even got a call on vacation asking if it was okay to give him a special treat! I would highly recommend VPAH!!

NPS:

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Always wonderful

★★★★★ by Jonne (Dr.) Lerner on 2013-06-20

Always wonderful

NPS:

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Dr. Bradshaw is always great. We...

★★★★★ by Marlene Hatch on 2013-06-20

Dr. Bradshaw is always great. We appreciate the time she spent with us.

NPS:

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Kind & Caring as always!

★★★★★ by Warren Eastes on 2013-06-18

Kind & Caring as always!

NPS:

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New to the area and felt very welcomed.

★★★★★ by Linda Hagood on 2013-06-17

New to the area and felt very welcomed. My dog got great care!

NPS:

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Excellent care. Welcoming kind...

★★★★★ by Deborah Lane on 2013-06-16

Excellent care. Welcoming kind staff. Highly recommend to all.

NPS:

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I was pleased with my latest visit...

★★★★★ by Marilyn Rockwell on 2013-06-16

I was pleased with my latest visit for CC. She needed a nail trim and I had a question about her dry skin, but Dr. Heskitt gave her a full exam anyway.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Your facility is so caring and...

★★★★★ by Tom Plouffe on 2013-06-14

Your facility is so caring and concerned about our pet and provide all the help she needs and more.

NPS:

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Our experience was outstanding!

★★★★★ by Cathy Knudsen on 2013-06-14

Our experience was outstanding!

NPS:

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the medication has worked like...

★★★★★ by Carl Stern on 2013-06-14

the medication has worked like a mirical, after one day no more scrathing,licking or rolling .thanks doc.

NPS:

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Dr. Carlson has saved our pet's...

★★★★★ by Nettie Roberts on 2013-06-13

Dr. Carlson has saved our pet's life three times - literally when no hope was given. We know our pets get the very best care in the Valley at Village Park Hospital!! The staff is always wonderful and the doctor's are incredible. My brother is a well known vet and oncologist on the East Coast. I always have him as a second opinion and he always praises the care we receive.

NPS:

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Henry was boarded in Bed and Bisquit...

★★★★★ by Mark McAlpine on 2013-06-12

Henry was boarded in Bed and Bisquit for two weeks and came back to us healthy and happy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I absolutely loved my experience.

★★★★★ by Anon on 2013-06-11

I absolutely loved my experience. I would have chosen you over Animal Samaritans, had I known you were so reasonable and good. Buddy is ALL better. Thanx to you. Say hello to Sean for me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The staff at Village Park Animal...

★★★★★ by Phillip J. Goldstein,MD on 2013-06-10

The staff at Village Park Animal Hospital really care about your pet. They are accommodating for non-scheduled pet care needs.

NPS:

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WONDERFUL

★★★★★ by Eva Bauer on 2013-06-10

WONDERFUL

NPS:

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The service and care for my pets...

★★★★★ by Christi Sawyer on 2013-06-10

The service and care for my pets is always excellent! Thanks!

NPS:

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RECEPTIONIST VANESSA!

★★★★★ by Anon on 2013-06-09

Last week I called in for an appointment and spoke with a lovely young lady named Vanessa! She helped me answer all of the questions I had with a great attitude and the utmost professionalism! Village Park is very lucky to have such wonderful people to represent them! At the end of our conversation Vanessa thanked me for being patient with her as she was currently in training. I would have never of thought she was a new employee! I will definitely recommend Village Park to all of my family and friends!! It was the smile in her voice that really made my experience wonderful!! Thank you!!!

NPS: N/A

Bailey and Cosmo are doing great...

★★★★★ by Billie Bernard on 2013-06-09

Bailey and Cosmo are doing great after being neutered. Thank you for the personal attention!!! Billie

NPS:

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I have been doing endless web search...

★★★★★ by Lilian Porhola on 2013-06-07

I have been doing endless web search for a Vet since we moved here 5 months ago. I finally picked you after studying and comparing different Vets in the area and the ones recommended by our friends and neighbors. Dr. Allison is very nice and very explanatory. The Vet Techs are very knowledgeable too. Everyone was very nice from the moment you walk in. I feel good knowing that my doggies will be in good hands.

NPS:

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We are always pleased with the...

★★★★★ by Lenore Gates on 2013-06-07

We are always pleased with the care and attention given to Diva.

NPS: N/A

Lucy's weekly laser/acupressure...

★★★★★ by Patricia Hill on 2013-06-07

Lucy's weekly laser/acupressure treatments by Tom are a real joy for Lucy (Japanese Bobtail kitty). She purrs throughout the session. She's walking better, and is stronger. She also loves her grooming/bath with Carla, whom she sometimes prefers to be with rather than me. Many thanks for taking good care of Lucy and meeting her medical needs.

NPS:

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As always, Lucy is happy to see...

★★★★★ by Terry Woodhull on 2013-06-06

As always, Lucy is happy to see her friends (staff) at Village Park. Dr. Bradshaw is great at putting both your pet and mom and dad at ease during the visit. The care is excellent and appreciated.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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You have provided wonderful care...

★★★★★ by Tanni Tytel on 2013-06-05

You have provided wonderful care for my cat for over 13 years. You are informed, suggest alternate treatments, and listen to what I want. Your follow up is exquisite.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We were extremely impressed at...

★★★★★ by Anon on 2013-06-05

We were extremely impressed at the professional and friendly attitude of all the personel at the hopsital.

NPS:

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Dr Bradshaw and assistant Kristin

★★★★★ by Anon on 2013-06-04

It was my first time going to Village Animal Park and i felt like the staff and Doctor cared The vet's assistant kristin was extremely helpful and very knowledgable. Dr Bradshaw was very caring and helpful as well i will always trust her to take great care of my Baby girl.

NPS: N/A

The best place to take your pet...

★★★★★ by Stan Gile on 2013-06-03

The best place to take your pet in La Quinta. They treat your pet the way you would want your treated to be treated, with love and affection.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always the best place in La Quinta...

★★★★★ by Stan Gile on 2013-06-03

Always the best place in La Quinta to take your pet. Friendly and professional staff who will treat your dog the way you do.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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A10for prompt device neat and pleasant...

★★★★★ by Talia Okie on 2013-06-03

A10for prompt device neat and pleasant always a nice experience

NPS: N/A

I dropped off a sample of Kalee's...

★★★★★ by Anon on 2013-06-01

I dropped off a sample of Kalee's urine on Tuesday afternoon 5/28 and understand the urine was to be tested inhouse. I have not heard from anyone concerning the results of the test and called Friday to find oiut. I was told I would have to wait until Tuesday. I realize Kalee's Idiosysmatic Cystitis is not an urgent problem but I do want to know as soon as possible the test results to know if I need to do anything different.

NPS:

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Whether Dr. Carlson or Dr. Bradshaw...

★★★★★ by Kathy Price on 2013-05-30

Whether Dr. Carlson or Dr. Bradshaw we have always had a very positive experience and feel that Mulligan is in very capable hands. It is worth it for us to drive a little farther for such great treatment. We are hoping that the new facility will also offer 24 hour emergency care if ever the need should arise. Thank you for always treating Mulligan in such a caring way. Kathy and Dennis Price

NPS: N/A

It was good. I like dr. Bradshaw.

★★★★★ by Dennis Sobczak on 2013-05-30

It was good. I like dr. Bradshaw.

NPS: N/A

Dr. Bradshaw was amazing as usual...

★★★★★ by Jacob DeLaCruz on 2013-05-26

Dr. Bradshaw was amazing as usual and answered all our questions and concerns.

NPS: N/A

Dr. Bradshaw and her assistant...

★★★★★ by Ann Frawner on 2013-05-23

Dr. Bradshaw and her assistant MJ were fantastic.

NPS:

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not able to talk directly with...

★★★★★ by William Simon on 2013-05-22

not able to talk directly with the doctor.

NPS:

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Top-of-the-line care at fair prices.

★★★★★ by Gregory Rogers on 2013-05-18

Top-of-the-line care at fair prices. The staff is friendly and all I met seem dedicated and organized. Dr. Bozarth's follow-up by phone is unmatched by ANY vet I've ever dealt with. Lastly: Thanks for not having "VCA" in front of your name.

NPS:

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Very satisfied. All personnel were...

★★★★★ by Carol Petershagen on 2013-05-18

Very satisfied. All personnel were so good with Jack. They did not rush him and he did extremely well. He was treated like a celebrity with all the treats he received. Thank you very much. Glad my hairdresser recommended you.

NPS:

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Everyone is wonderful. Always a...

★★★★★ by Franceen Lederman on 2013-05-18

Everyone is wonderful. Always a call back to see how your baby is & I always feel so completely safe in bringing my pet there. That's worth everything to me.

NPS:

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Dr. Carlson and her staff are terrific.

★★★★★ by Julie Leonard on 2013-05-18

Dr. Carlson and her staff are terrific.

NPS:

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The entire staff was both friendly...

★★★★★ by Judy Thompson on 2013-05-17

The entire staff was both friendly and professional. I received a follow up phone call later just to check on my dog.

NPS:

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Janine- Thankful for you words!

★★★★★ by Lori Carman on 2013-05-16

Janine- Thankful for you words! If more people would think about others (and not just what they think their dog wants) , our canine companions with humans willing to work to modify behaviors would always be successful. Every one and every animal would be calmer and happier :) Warm Wags.

NPS:

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LuLu's only complaint was that...

★★★★★ by Bill Lempke on 2013-05-13

LuLu's only complaint was that dogs are allowed in the waiting room. She's not really anti-canine, but she thinks they should come and go through the back door.

NPS: N/A

First time and I will be back.

★★★★★ by Leslie Gerber on 2013-05-12

First time and I will be back. Very professional when making a appointment and very pleased with the speedy call back with my dogs results. I give it a 10 plus, from the awesome vet Dr. Bradshaw to everyone that took part in accommodating me and my animal. Service with a smile and a place I trust and feel comfortable with. Thank you again and I will be back with all 3 of my dogs.

NPS: N/A

Great place. It's nice to know...

★★★★★ by Doriel Wyler on 2013-05-12

Great place. It's nice to know you can ask questions about your pet without someone thinking that these are stupid questions. Thanks. Doriel/Dillon

NPS:

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As usual, everyone at Village Park...

★★★★★ by Bob Pech on 2013-05-12

As usual, everyone at Village Park was a true professional. Even when being poked and prodded, Daisy seems to enjoy her visits. The Techs and the Dr. were very patient and thorough. I live very close to another animal hospital but drive the extra miles because of my satisfaction with Village Park.

NPS:

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Well, Valentino is not the easiest...

★★★★★ by Marcia Hart on 2013-05-11

Well, Valentino is not the easiest cat to exam, to say the least. As usual, Dr Bradshaw did an incredible, caring job . She (and the assistant), actually got Val to calm down...an impossible feat!! Many thanks to all

NPS:

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Excellent! Shelby has never looked...

★★★★★ by Lyn Allred on 2013-05-09

Excellent! Shelby has never looked better. Thank you.

NPS: N/A

professionalism & care is very...

★★★★★ by Nancy Chitwood on 2013-05-09

professionalism & care is very good. Charges (\$) is extremely high....makes us want to consider changing vets. Mr. Chitwood

NPS:

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Cat only Sunday works great. There...

★★★★★ by John Wilkes on 2013-05-07

Cat only Sunday works great. There was more time to interact with Dr. Bozarth and it was less stressful on Suki to have the office so quiet. Everyone was friendly and helpful.

NPS:

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DVM was attentive and offered wonderful...

★★★★★ by Jeri Baum on 2013-05-05

DVM was attentive and offered wonderful feedback to our question. There also was a new tech (male) that was very good. "a keeper"

NPS:

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Kept my dog for 6 hours for grooming...

★★★★★ by Carol Warlick on 2013-05-05

Kept my dog for 6 hours for grooming appointment . felt that was too long

NPS:

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Thank you for helping my dogs

★★★★★ by Andre McCord on 2013-05-04

Thank you for helping my dogs

NPS:

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The staff at VPAH was welcoming...

★★★★★ by Diane Dunne on 2013-05-04

The staff at VPAH was welcoming and gracious as usual. Besides being very knowledgeable and personable, Dr. Carlson took her time putting both my dog and me at ease.

NPS:

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Always the best!

★★★★★ by Anon on 2013-05-02

Always the best!

NPS:

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Great people! Great Vets! Buster...

★★★★★ by Angela Colletta on 2013-05-01

Great people! Great Vets! Buster & Micha love going to Village Park Animal Hospital

NPS:

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A few months back, we had to put...

★★★★★ by Julie Vierra on 2013-04-29

A few months back, we had to put one of our beloved pets down because of an illness and the staff at Village Park treated our dog like he was their own and they were very emphatic toward us, explaining every step of the process and allowing us to stay with him throughout. Of most recent, our chocolate lab recently injured her foot and had to be rushed to Village Park. They were called on our way and were awaiting her arrival. They immediately took her in, gave her pain medication to calm her during the initial exam, and ended up having to do surgery right away. They took such good care of her and kept us informed. When we picked her up, they sat down and explained everything about the surgery, how to care for her and detail about each of her meds. We are very pleased with the way our animals are treated with such love and kindness!

NPS:

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Love Dr. Carlson, she is so good...

★★★★★ by Glen Winnor on 2013-04-27

Love Dr. Carlson, she is so good with Marley who hates going to the vet.

NPS:

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We love all of you and so does...

★★★★★ by Sharon Van Raden on 2013-04-27

We love all of you and so does Spencer. You were so great with Hoover and provided us the support that we needed, so why would we go anywhere else. You're the best of the best. Sharon

NPS:

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My last appointment on April 23...

★★★★★ by Leon Cooper on 2013-04-25

My last appointment on April 23 was with my dog Andy not Milo

NPS:

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I highly recomend Village Park...

★★★★★ by Valerie Smith on 2013-04-24

I highly recomend Village Park Animal Hospital. My dog sees Dr. Bradshaw and vet. tech. Christine, and they are excellent in the care that they give my dog. They know their stuff, as well as the more than helpful staff, they are tops in my book, and my dogs!! .

NPS:

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Our dogs always get the best care...

★★★★★ by Christian Dale on 2013-04-24

Our dogs always get the best care at Village Park A. H. Dr. Bradshaw gives a comprehensive check up, and spends quality time with our dogs and us.

NPS:

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Jennifer is Muffin's groomer at...

★★★★★ by Karolyn Arrick on 2013-04-21

Jennifer is Muffin's groomer at Aquapaws. She is so gentle and such a superb groomer! My dog loves going to Aquapaws and is always so excited to see Jennifer on her grooming day! I couldn't imagine taking my Muffin anywhere else!! Thank you Village Park Veterinary Clinic for providing such quality service for my special girl!!

NPS: N/A

Thank you for keeping me updated...

★★★★★ by JoAnn Yeoman on 2013-04-20

Thank you for keeping me updated throughout her procedure. Katie was visited by the tooth fairy that night.

NPS:

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Dr. Bradshaw is very knowledgeable...

★★★★★ by Tamara Richardson on 2013-04-20

Dr. Bradshaw is very knowledgeable and thorough. The staff at the front desk were polite and a pleasure to deal with. I would definitely recommend Village Park.

NPS:

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Care was personalized and we had...

★★★★★ by Anon on 2013-04-18

Care was personalized and we had a followup call.

NPS:

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Village Park has been nothing short...

★★★★★ by Kyle Kelly on 2013-04-17

Village Park has been nothing short of fantastic for me and my new puppy...being a clueless first-time dog owner the entire staff has been soooo friendly and helpful and patient with us!! Thank you!

NPS:

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Riannan is a really good groomer...

★★★★★ by Jon Harnish on 2013-04-17

Riannan is a really good groomer and did an excellent job on both Dani and Lucy. Our Shih Tzus have no hesitation whatsoever to be groomed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Staff is very friendly and remembers...

★★★★★ by Michelle Newman on 2013-04-16

Staff is very friendly and remembers your pet which is always a nice touch.

NPS:

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The only "glitch" was that I was...

★★★★★ by Anon on 2013-04-16

The only "glitch" was that I was not apparently scheduled with Dr. Bradshaw, who I had been referred to. This was quickly remedied, however. I was pleased with the interest and time Dr. Bradshaw spent with us and will definitely be back. Being new to the area, it's a relief to know that we have found our new vet.

NPS:

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Kathy is the only veterinarian...

★★★★★ by Charles Gates on 2013-04-15

Kathy is the only veterinarian Buddy trusts. She has always been very gentle with him and always explains in detail to us, any problem he has had so that we understand how to take care of him. Because Kathy has shared her knowledge with us Buddy (a German Shepherd) is still active at age 14 years.

NPS:

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WE ARE ALWAYS PLEASED WITH OUR...

★★★★★ by Joe & Susan Judge on 2013-04-13

WE ARE ALWAYS PLEASED WITH OUR PETS TREATMENT AND CARE AT VILLAGE PK ANIMAL HOSP....THIS LAST TRIP WAS FOR DENTAL SURGERY AND THE CONCERN AND ATTENTION THEY GAVE TO OUR DOG ALYSHA WAS OUTSTANDING. WE ARE ALWAYS KEPT INFORMED AND APPRISED OF ALL SITUATIONS AND ALYSHA IS CARED FOR AS THOUGH SHE WERE THEIRS....VERY HAPPY!!! HIGHLY RECOMMED!! THE JUDGE FAMILY

NPS:

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Entire staff was efficient, personable...

★★★★★ by Bonnie Furman on 2013-04-13

Entire staff was efficient, personable and competent. A little crowded so glad you're building a new and larger place.

NPS:

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Everyone was so gentle and sweet...

★★★★★ by Barbara O'Malley on 2013-04-12

Everyone was so gentle and sweet to my Annie. They couldn't have been nicer.

NPS:

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excellent staff and doctors, very...

★★★★★ by Anon on 2013-04-10

excellent staff and doctors, very friendly and helpful. Only improvement I can think of, perhaps a shorter checkout. Don't know whether it's the computer or what, but while you're at the desk waiting and they are working on it, but it seems to take longer than it should.

NPS:

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Dr. Carlson is the best!!!!!!!

★★★★★ by Ed Hackney on 2013-04-10

Dr. Carlson is the best!!!!!!! Office staff is always friendly and helpful!!!!!!!

NPS:

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Great Caring and Knowledgeable...

★★★★★ by Laurel Meyer on 2013-04-10

Great Caring and Knowledgeable staff. Love them all and so does Max!

NPS:

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Everyone is wonderful

★★★★★ by Vicki Serva on 2013-04-10

Everyone is wonderful

NPS: N/A

Great experience with Dr. Carlson...

★★★★★ by Mary Rolston on 2013-04-10

Great experience with Dr. Carlson and her staff. We are new to the desert and I am very particular about the care my two Golden's receive.

NPS:

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Great visit, the tech was great,...

★★★★★ by Karen Redmond on 2013-04-10

Great visit, the tech was great, the receptionist was great ~ and Dr. Rebecca is a gem! Dr. Carlson was recommended by our best friends when we moved here 13 years ago. Very happy we are part of the Village Park Animal Hospital family!

NPS:

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Prompt, friendly and professional...

★★★★★ by Kitti McMeel on 2013-04-10

Prompt, friendly and professional service. They treat my friend (pet) in a caring manner, which is important to me.

NPS:

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We brought our 2 cats for Sunday...

★★★★★ by Anon on 2013-04-09

We brought our 2 cats for Sunday cats only clinic. One of my cats came unglued at her appointment but Dr. Bozarth was calm, patient and compassionate with her. The cats only clinic on Sunday is ideal for making my cats feel as comfortable as possible. Labs were drawn on my other cat and results were called to us in 2 days with clear instructions on how we can improve our pets health. Dr. Bozarth is a wonderful addition to this clinic.

NPS:

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Everyone at Village Park is so...

★★★★★ by Anon on 2013-04-09

Everyone at Village Park is so caring and helpful. Either staff or dr would call numerous times to find out how my cat was doing. I have taken two of my pets their and both times they have gone out of their way to comfort me and my pet.

NPS:

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Staff is friendly and appointment...

★★★★★ by Joan & Lou McCarty on 2013-04-09

Staff is friendly and appointment was on time.

NPS: N/A

Prompt attention...always very...

★★★★★ by Taylor Huff on 2013-04-07

Prompt attention...always very respectful and kind to my kitties and ME!
This Vet has been a class act for many, many years and continues to be.

NPS:

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Dr. Carlsonwas great as usual.

★★★★★ by Larry Rhodes on 2013-04-06

Dr. Carlsonwas great as usual. Got so engrossed in teeth cleaning that i completely forgot to ask about T-Bone's butt scooting...will watch him and see.

NPS:

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Rascal really loves coming for...

★★★★★ by Bill McConnell on 2013-04-05

Rascal really loves coming for his health care, so he must think he is receiving the best treatment that he knows he deserves. We really appreciate the loving care expressed and shown by everyone at Village Park Animal Hospital. Keep up the good work.

NPS:

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Always Fantastic!

★★★★★ by Christi Sawyer on 2013-04-04

Always Fantastic!

NPS:

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Stogie loves Village Park Animal...

★★★★★ by Curtis Thompson on 2013-04-04

Stogie loves Village Park Animal Hospital!! The entire staff is awesome. :-)

NPS:

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My dog's visit was a great experience...

★★★★★ by Robin Young on 2013-04-04

My dog's visit was a great experience from Julie who took my call to the check out process. The attendants in the exam room along with Dr. Bradshaw treated Leo lovingly while doing a very thorough exam. His problem was thoroughly explained to me along with how to administer his medications. I was impressed with how the staff dealt with the possibility of Leo being contagious by having us wait outside and doing the checkout in the exam room. We were worked into the schedule but never felt rushed. I could not have asked for more!

NPS:

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We were very happy and she seems...

★★★★★ by Tony Rodgers on 2013-04-03

We were very happy and she seems to be resting better. Thank you for all your loving care!

NPS: N/A

The receptionist, assistant and...

★★★★★ by Marlene Buckley on 2013-04-03

The receptionist, assistant and veterinarian were professional and friendly. My dog's health issues were addressed. Thank you. I will not hesitate to return if needed.

NPS:

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Village Park Hospital has provided...

★★★★★ by Tanni Tytel on 2013-04-03

Village Park Hospital has provided the most amazing care for my 20-year-old cat for the past 15 years

NPS:

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Very caring Doctors and staff.

★★★★★ by Barbara Kirk on 2013-04-03

Very caring Doctors and staff. They have taken the best care of my dogs for over eight years. Thank you so much.

NPS:

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Kathy is a very thorough Vet. Extrememly...

★★★★★ by Alan Lapham on 2013-04-03

Kathy is a very thorough Vet. Extrememly detailed. Shows compassion for our pet and us. Definatly would recommend her and her Vet staff. The front desk is very positive and welcoming attitude. VPAH is a total package for

our pet's needs. AND, Clara at Aqua Paws does an excellent job with grooming Ziggy!

NPS: N/A

I've been taking my pets to Village...

★★★★★ by Walter Malishka on 2013-04-03

I've been taking my pets to Village Park Animal Hospital for 13 years. During that time veterinarians, technicians and staff have changed but the quality of care has never changed. Absolute love and compassion for all patients and their owners.

NPS:

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Always great care! Dr. Harms is...

★★★★★ by Robin Nenninger on 2013-04-02

Always great care! Dr. Harms is so caring and gives great advice to me regarding my 12 year old Lab. I love all of the people over at Village Park Animal Hospital. They all truly care and want you to have the best experience for your animal.

NPS: N/A

Always a comforting experience!

★★★★★ by Jacquelyn Bratis on 2013-04-02

Always a comforting experience! Joy and I both have doctor fright, so we need the warm caring environment provided by VPAH. It goes without saying that I trust their competency!

NPS:

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I couldn't ask for better care...

★★★★★ by Karen Dorr on 2013-04-02

I couldn't ask for better care for my cats, KC and Kalee. Dr Carlson goes the extra mile - researching the disease KC has and calling me after hours. Takes her time in explaining things and never rushes me. I also like Dr Bozart, she was very kind and gental with Kalee. We are trying a different course of action for her problem. Thank you Dr Carlson and Dr Bozart for your concern, compassion and excellent care. Thank you also, to the staff who are always there to help, always smiling and address me by name.

NPS:

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Always a good experience !

★★★★★ by Prue Marshburn on 2013-04-01

Always a good experience !

NPS:

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Personal loving care.

★★★★★ by Anon on 2013-04-01

Personal loving care.

NPS:

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Although this doctor seemed very...

★★★★★ by Blanche Lockard on 2013-04-01

Although this doctor seemed very capable it would be advantageous if we could have the same doctor each visit . If not, as an alternative, if the vet

-serving that day would read comments/observations from previous visits (if those are complete) it would be most helpful. I did not feel that this visit was observed with the advantage of the vet's having read of the cat's previous visits/concerns. It is more comfortable having a "cat day only" for visit. Thank you for recognizing that fact.

NPS:

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Dr. Bradshaw has earned my trust.

★★★★★ by Anon on 2013-03-31

Dr. Bradshaw has earned my trust. I'm looking forward to the new hospital.

NPS:

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Dr Carlson is the best and I credit...

★★★★★ by Kathy Jenkins on 2013-03-30

Dr Carlson is the best and I credit her with saving my dogs life.

NPS:

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We've had a wonderful 3-year relationship...

★★★★★ by Anon on 2013-03-29

We've had a wonderful 3-year relationship with the entire staff at VPAH ... our animals have NEVER had a better experience when they need shots or mending !!

NPS:

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i was very pleased and everyone...

★★★★★ by Mary Pedroza on 2013-03-29

i was very pleased and everyone was so very nice, and pepito was glad to see us when we came back, he was excited. he also had an exam and a shot that he needed , the doctor said he had a couple of baby teeth need pulled out and teeth cleaning, so we will be making an appt. for that also. and iam plesed it is close to where we live. thank your staff very much...

NPS:

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Excellent as usual!

★★★★★ by Brenda Mejia on 2013-03-29

Excellent as usual!

NPS:

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I was there three times yesterday...

★★★☆☆ by Anon on 2013-03-29

I was there three times yesterday with my dog, Linus. Each time I waited a minimum of 45 minutes. This is getting to be the "norm".

NPS:

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Staff is very caring and i got...

★★★★★ by Anon on 2013-03-29

Staff is very caring and i got an appointment the same day i called.

NPS:

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A puppy so has had his puppy shots...

★★★★★ by Judy & Carlton Densmore on 2013-03-29

A puppy so has had his puppy shots and the last visit was Rabies so not very eventful.

NPS:

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Poor not happy! First off my dog...

★☆☆☆☆ by Doug Navrisky on 2013-03-29

Poor not happy! First off my dog is a traumatized shelter dog who only trusts me we were separated while he received shot and nails trimmed. Who knows what was done behind closed doors---but whoever she was couldn't wait to return him to me. Second I paid for a rattlesnake vaccination prior to receiving first shot was told he needed a booster in a month I feel it should've be incl in first price. Not happy and we won't be back looking for a new vet

NPS: N/A

Always wonderful. Great staff

★★★★★ by Cathleen Romero on 2013-03-29

Always wonderful. Great staff

NPS: N/A
